

18 August 2021

EXTRAORDINARY JOINT OVERVIEW AND SCRUTINY COMMITTEE 1 AND 2

An Extraordinary meeting of the **Joint Overview and Scrutiny Committee 1 and 2** will be held on **Thursday, 26th August, 2021** at **10.00 am** in the **Council Chamber, Forde House Offices, Newton Abbot, TQ12 4XX**

PHIL SHEARS
Managing Director

Membership:

Committee 1

Councillors H Cox (Chair), Jenks (Vice-Chair), Clarence, D Cox, Foden, Hocking, Mullone, Nutley, Orme, Parker, Parker-Khan, Rollason, Thorne

Committee 2

Bullivant (Chair), Swain (Vice-Chair), Austen, Cox, Daws, Goodman-Bradbury, Gribble, Hayes, G Hook, Morgan, Nuttall, L Petherick and Tume

Please Note: The public can view the live streaming of the meeting at [Teignbridge District Council Webcasting](#) (public-i.tv) with the exception where there are confidential or exempt items, which may need to be considered in the absence of the press and public.

AGENDA

1. **Apologies for absence**
2. **Declarations of Interest**
3. **Covid Recovery Plan** (Pages 3 - 8)
 - a) Appendix 1 Governance Structure (Pages 9 - 10)
 - b) Appendix 2 Residents Survey Results (Pages 11 - 42)
 - c) Appendix 3 Task and Finish Group Findings (Pages 43 - 54)

d)	Appendix 4 Business and Procurement Survey Results	(Pages 55 - 74)
e)	Appendix 5 Environment and Place Survey Results	(Pages 75 - 88)
f)	Appendix 6 Presentation to the Community Recovery Forum	(Pages 89 - 102)
g)	Appendix 7 Presentation Member Recovery Workshop	(Pages 103 - 106)
h)	Appendix 8 Presentation Economy and VVC workshop	(Pages 107 - 132)
i)	Appendix 9 Notes-Economy and Vital Viable Council Member Workshop	(Pages 133 - 134)
j)	Appendix 10 Place and Environment Member Workshop Presentation	(Pages 135 - 150)
k)	Appendix 11 Place and Environment Member Workshop Feedback Notes	(Pages 151 - 152)
l)	Appendix 12 Community Member Workshop Presentation	(Pages 153 - 168)
m)	Appendix 13 Communities Member Workshop Feedback Notes	(Pages 169 - 170)
n)	Appendix 14 Project Plan Training Support for Business	(Pages 171 - 174)
o)	Appendix 15 Project Plan for Transport Hubs	(Pages 175 - 178)
p)	Appendix 16 Project Plan Recycling Campaign reduce waste	(Pages 179 - 182)
q)	Appendix 17 Project Plan for Developing a Supplier Section of the TDC Website	(Pages 183 - 186)
r)	Appendix 18 Project Plan for a Review of the BEST 2020 Process	(Pages 187 - 190)
s)	Appendix 19 Project Plan Improving Engagement Community and Voluntary Sector	(Pages 191 - 194)
t)	Appendix 20 Project Plan for a Combined Data Analysis Pilot Scheme	(Pages 195 - 198)
u)	Appendix 21 Recovery Action Plan Equality Impact Assessment	(Pages 199 - 212)

If you would like this information in another format, please telephone 01626 361101 or

e-mail info@teignbridge.gov.uk

This page is intentionally left blank

**Teignbridge District Council
Overview and Scrutiny Committee 1
26th August 2021
Part I**

Covid-19 Recovery Action Plan

Purpose of Report

To outline the Council's approach to recovery from the impacts of the Covid-19 Pandemic, through the delivery of seven projects over the next twelve months which will assist businesses, communities and Teignbridge District Council to recover from the impacts of the Covid-19 Pandemic.

Recommendation(s)

The Committee:

Supports the approach set out in this report and recommends the same to the Executive.

Financial Implications

As and when budget is required for the completion of each project, or internal staffing resources need to be committed, a business case will be made and senior leadership and/ or democratic approval will be sought in line with our corporate and constitutional requirements.

Advice sought from: Martin Flitcroft, Chief Finance Officer & Head of Corporate Services

martin.flitcroft@teignbridge.gov.uk

Legal Implications

There are no legal implications arising from this report. However, failure to undertake such a course of action would/could put the Council at risk of challenge for non-compliance with its obligations pursuant to the Civil Contingencies Act 2004.

A combined Equality Impact Assessment can be found at appendix 21.

Advice Sought from: Paul Woodhead, Legal Services Team Leader and Deputy Monitoring Officer

paul.woodhead@teignbridge.gov.uk

Risk Assessment

For each project, where required, the relevant Project Lead will assess risks and complete a risk register outlining any potential risks and associated mitigations.

Tony Mansour, Housing Needs and Recovery Lead
tony.mansour@teignbridge.gov.uk

Environmental/Climate Change Implications

Environmental considerations played a pivotal role in the development of our approach to data gathering, consultation and the development of each project. Where appropriate, for each project, environmental and climate change implications will be further assessed as part of the business case development process with advice sought from The Climate Change Officer and Environmental Protection Manager.

Advice Sought from: David Eaton, Environmental Protection Manager
david.eaton@teignbridge.gov.uk

Report Author

Tony Mansour, Housing Needs and Recovery Lead
tony.mansour@teignbridge.gov.uk

Executive Member

Councillor Stephen Purser

Appendices/Background Papers

1. Background

1.1 In June of 2020, The Council established a Recovery Project Team and associated governance framework in order to direct its recovery efforts in relation to the Covid-19 pandemic. A chart illustrating this framework and structure can be found at appendix 1. Please note that, shortly after implementing our governance structure, Cllr Connett replaced Cllr Hook as Leader of the Council, and Cllr Keeling took responsibility for political oversight of the Vital Viable Council work stream. It is also worth noting that, since beginning our recovery efforts, a further two lockdowns were imposed by Government in order to minimise the transmission of COVID-19. In each instance we have reviewed our approach to recovery to determine whether any alternative or additional actions needed to be undertaken.

1.2 An Overview and Scrutiny Task and Finish Group was set up to assist the Council to establish what impact COVID 19 has specifically had on its rural, coastal and urban communities.

1.3 Since establishing the Recovery Framework, and with the assistance of the aforementioned Overview and Scrutiny Task and Finish Group, the following work has been undertaken in order to determine the shape and scope of the Council's recovery efforts:

(a) In October of 2020, the data cell of the Recovery Project Team completed a review of the then extant literature relating to the impacts of COVID-19 and related government enforced measures to prevent the spread of the pandemic. Through the review, it extracted and collated the salient points and common themes from over 20 national, regional and local reports which evidenced the impacts of COVID-19.

(b) In October and November of 2020, the data cell of our Recovery Project Team completed an audit of existing data sources relating to the impact of Covid-19 locally, nationally and regionally, and collated the results into a single spreadsheet.

(c) In November of 2020, we conducted a survey which was made available for completion to all residents of Teignbridge. The survey sought to:

- Assess the impacts of COVID-19 on the residents of Teignbridge
- Understand residents' principal concerns relating to the Covid-19 pandemic
- Assess residents' level of satisfaction with the services provided by Teignbridge Council
- and Determine what objectives our recovery work should focus on achieving.

(See appendix 2).

(d) In December of 2021, The Overview and Scrutiny Task and Finish Group conducted a further survey designed to assess the impacts of Covid-19 on the urban, coastal and rural areas within Teignbridge. The Survey was sent out to Parish Councils, community groups and local businesses to complete. Appendix 3 provides a presentation conducted by Cllr Sarah Parker-Khan who led on the development of this survey. The presentation outlines the approach taken by the Task and Finish Group, and explains its findings.

(e) Between November of 2020, and January of 2021, theme specific surveys were also conducted with relevant stakeholders. These included:

- A combined business and procurement survey (please see appendix 4)
- A combined survey for Environment and Place (please see appendix 5).

(f) In December of 2020, A Community Recovery Forum was established. The Forum brought together key representatives from the community and voluntary sector in Teignbridge to discuss the impacts of Covid-19 on communities, help determine recovery objectives and provide mechanisms for future engagement with community groups. The Forum held its second meeting in February of 2021. Appendix 8 provides the presentation to the Community Recovery Forum.

(g) On 26th February 2021, a workshop was conducted for elected members in Teignbridge. All elected members were invited to this workshop and asked to choose to attend one of three breakout rooms for; Communities, Environment and Place or Economy and Vital Viable Council. The impacts of Covid-19 were discussed, and the workshop helped to further shape and refine the recovery objectives for each theme

area. An introductory presentation for this workshop can be found at appendix 9. Please see appendix 8-13 for presentations and feedback notes for each break out room.

1.2 The recovery efforts are now focused on taking forward seven projects over the next twelve months which will assist residents, communities, local businesses and our workforce to recover from the impacts of the Covid-19 pandemic. The projects are at varying stages of completion and each one relates directly to one of our five key theme areas. These projects have been devised as a result of the work undertaken by the Recovery Project Team in collaboration with the Senior Leadership Team, and with input from, and the support of, our elected members.

The Projects:

Project	Recovery Theme Area	Project Status
Training Support For Business	Economy	To be taken forward
Transport Hubs	Place	To be taken forward
Recycling Campaign	Environment	To be taken forward
Supplier Section on TDC Website	Vital Viable Council	Project underway
Review of Best 2020 Process	Vital Viable Council	Project underway
Improved Engagement with the Community and Voluntary Sector	Community	Project underway
Combined Data Analysis Pilot	Community	To be taken forward

As and when financial assistance is required for the completion of each project, or internal staffing resources need to be committed, a business case will be submitted to the Senior Leadership Team and/ or democratic approval will be sought in line with corporate and constitutional requirements.

Appendices 14-20 provide individual project plans for each project providing:

- A project summary
- The business need and business problem for each project
- The project's objectives
- The benefits and justification for completing each project
- The project's scope
- Roles and responsibilities for each project

For each project, where required, the relevant Project Lead will assess risks and complete a risk register, and develop key performance measures, outcomes and milestones and the appropriate mechanism for reporting on the project's progress in agreement with their relevant Business Lead and Executive Member.

1.3 The Recovery Action Plan made up of seven key projects, supplements the existing Council Strategy 2020-2030. On the basis of the background work outlined above, we consider the existing Council Strategy to be fit for purpose and there is no plan to review or amend the Council Strategy.

2. Implications, Risk Management and Climate Change Impact

2.1 Financial

As and when budget is required for the completion of each project, or internal staffing resources need to be committed, a business case will be made and senior leadership and/ or democratic approval will be sought in line with our corporate and constitutional requirements.

2.2 Legal

The establishment of a Recovery Team and associated Governance Framework, the work outlined in section 1, and the Council's representation on the Devon-wide Recovery Coordination Group, is considered sufficient to discharge the Council's legal obligations in relation to recovery from a major incident as required by the Civil Contingencies Act 2004.

A comprehensive combined Equality Impact Assessment for the seven aforementioned projects has also been undertaken and can be found at appendix 21.

2.3 Risks

For each project, where required, the relevant Project Lead will assess risks and complete a risk register outlining any potential risks and associated mitigations.

2.4 Environmental/Climate Change Impact

Environmental considerations played a pivotal role in the development of our approach to data gathering, consultation and the development of each project. Where appropriate, for each project, environmental and climate change implications will be further assessed as part of the business case development process with advice sought from The Climate Change Officer and Environmental Protection Manager.

4. Alternative Options

The Recovery Action Plan has been developed on the basis of a robust and assessment of the impacts of Covid-19 as outlined above, and extensive consultation with residents, stakeholders and elected members. We consider the approach outlined above to be the most effective means of facilitating our recovery from the impacts of Covid-19 given available resources. Consideration has been given to the potential need to review and amend our Council Strategy, and/ or replace it with a Recovery Strategy for Teignbridge, however we consider the existing Council Strategy to be fit for purpose and ask that Overview and Scrutiny

endorse our approach to supplement the Council Strategy with the seven projects outlined above.

5. Conclusion

Overview and Scrutiny is asked to endorse our approach to Recovery from the Covid-19 Pandemic as outlined above. The approach, and each project have been developed on the basis of extensive consultation and assessment of the impacts of the Covid-19 Pandemic. The approach will supplement our existing Council Strategy which is considered to fit for purpose and which therefore does not require amendment.

Teignbridge District Council COVID-19 Recovery Structure

Overview and Scrutiny Committee

To receive progress review reports and establish :

- a) A working group on the impact on communities in rural, urban and coastal areas.
- b) A working group to review of the Council Strategy in light of COVID-19, whether the plans still hold true and to confirm what the recovery should aim to enable

Executive

- Organisational Recovery Plans
- Establish critical short term operational issues

11

Senior Leadership Team

Recovery Strategic Sponsor - Neil Blaney

Leader of the Council, Cllr Gordon Hook

Regular Reports to PH-
Cllr Nina Jeffries

Economy Strategic
Lead -Phil Shears

Regular Reports to PH-
Cllr Alistair Dewhirst

Environment
Strategic Lead-
Lorraine Montgomery

Regular Reports to PH-
Cllr Gary Taylor

Place Strategic Lead-
Neil Blaney

Regular Reports to PH-
Cllr Martin Wrigley

Communities
Strategic Lead-
Amanda Pujol

Regular Reports to PH-
Cllr Alan Connett

VV Council Strategic
Lead – Martin Flitcroft

Recovery Project Lead

Economy project Lead
Tom Winters



Economy Task Group

Environment Project lead
Lizzy Turner



Environment Task
Group

Place Project lead
Fergus Pate



Place Task Group

Communities Project lead
Becca Hewitt



Communities Task
Group

VV Council Project lead
Rosie Wilson



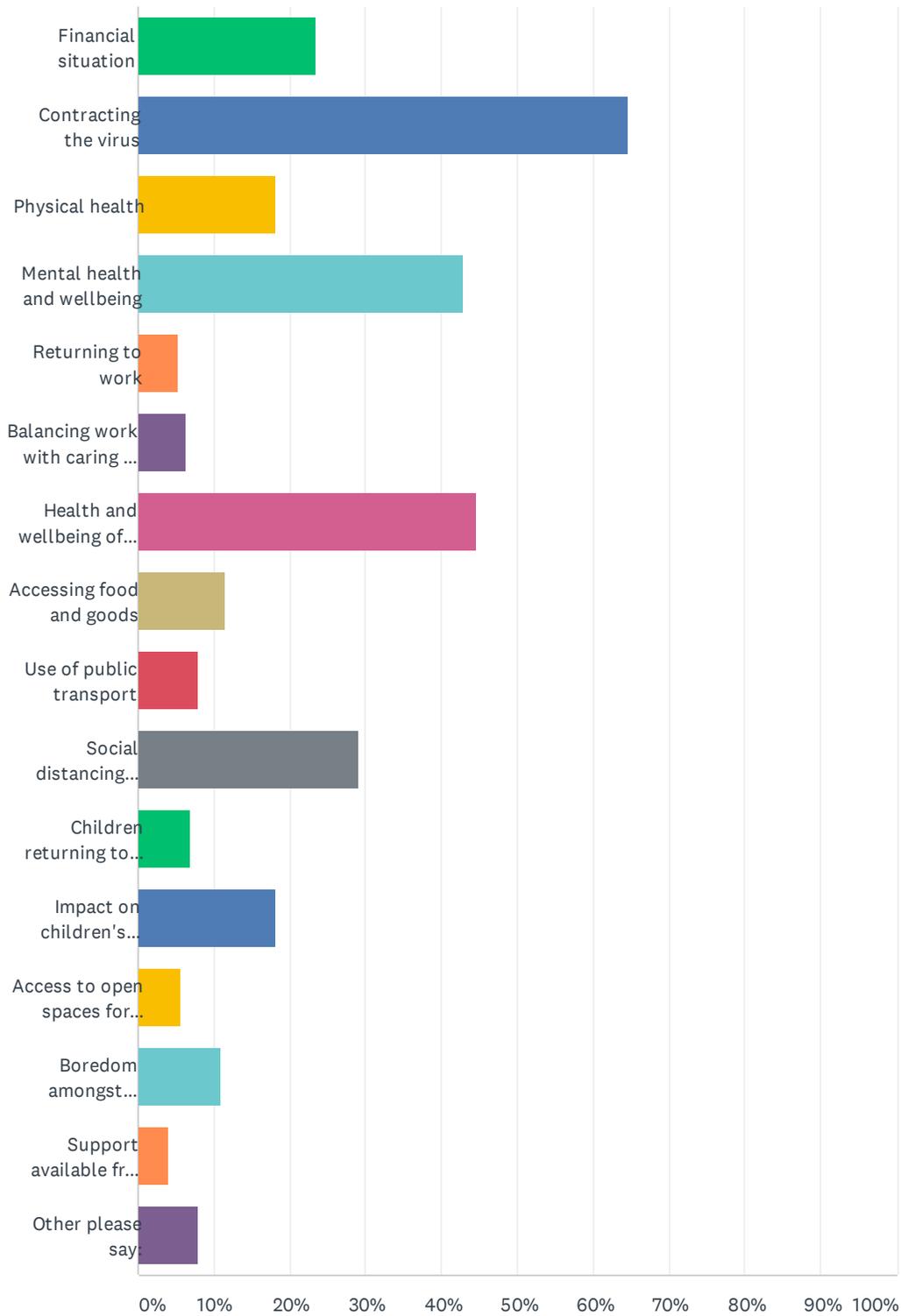
Vital Viable Council
Task Group

Agenda Item 3a

This page is intentionally left blank

Q1 What are your current concerns about the C-19 pandemic? Please pick up to 3

Answered: 175 Skipped: 0



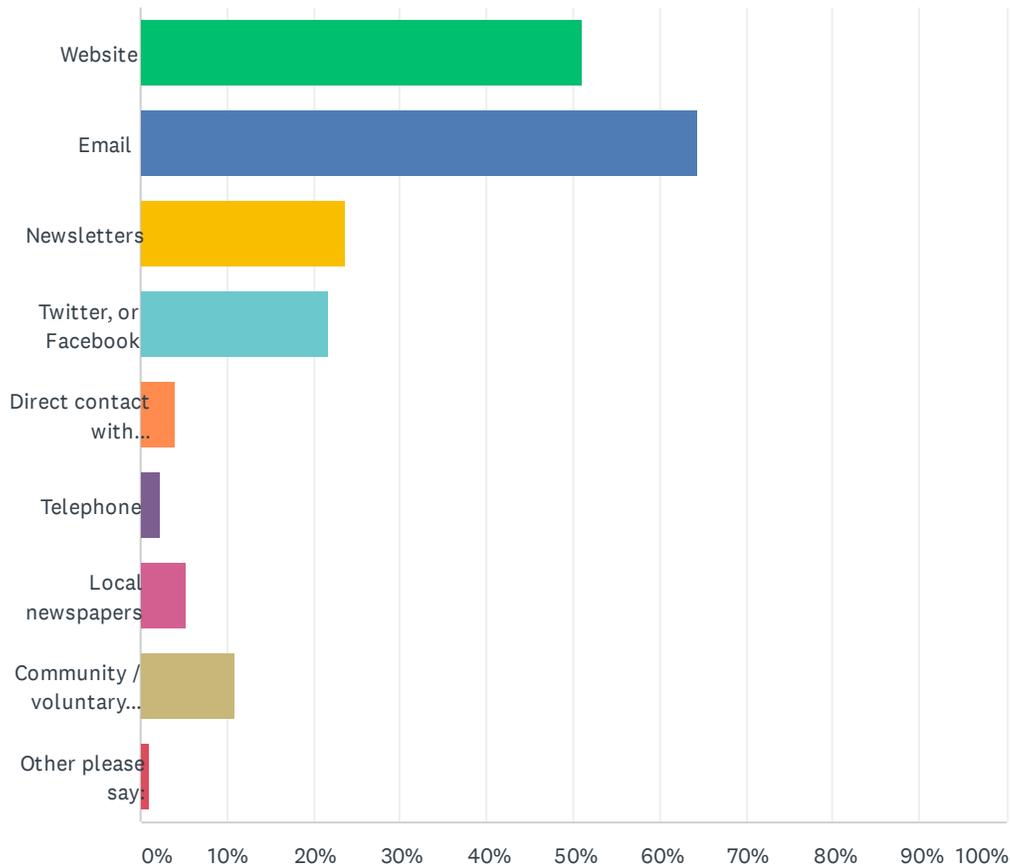
Residents' C-19 recovery survey

ANSWER CHOICES	RESPONSES	
Financial situation	23.43%	41
Contracting the virus	64.57%	113
Physical health	18.29%	32
Mental health and wellbeing	42.86%	75
Returning to work	5.14%	9
Balancing work with caring for family	6.29%	11
Health and wellbeing of loved ones	44.57%	78
Accessing food and goods	11.43%	20
Use of public transport	8.00%	14
Social distancing within the community	29.14%	51
Children returning to school, or college	6.86%	12
Impact on children's education	18.29%	32
Access to open spaces for family	5.71%	10
Boredom amongst children and young people	10.86%	19
Support available from the Council and voluntary organisations	4.00%	7
Other please say:	8.00%	14
Total Respondents: 175		

#	OTHER PLEASE SAY:	DATE
1	Boredom amongst non working adults	11/14/2020 3:46 PM
2	Boredom	11/14/2020 9:31 AM
3	loss of informal recreational activities that improve mental wellbeing and counter loneliness	11/14/2020 8:16 AM
4	Long term impact on children's mental health	11/10/2020 2:07 PM
5	OAPS	11/9/2020 5:03 PM
6	Im a Waspi,no pension,freelancer,vulnerable age group,very little furlough,tiny works pension,wheres my help with council tax?	11/8/2020 9:06 AM
7	Children's physical activities not running	11/6/2020 9:51 PM
8	How is it entering Devon? Tourism	11/6/2020 8:05 PM
9	how to make deicnsions about whether to carry on seeing clietns in person or not- not enough clear guidance for counsellors from government	11/6/2020 6:13 PM
10	My husband's atrial fibrillation diagnosed in February still not treated.	11/6/2020 5:35 PM
11	Financial impact on the country	11/6/2020 5:34 PM
12	Social interaction with friends	11/3/2020 4:33 PM
13	Uncertain job security	11/3/2020 3:11 PM
14	Brexit implications on top of C19	11/3/2020 11:51 AM

Q2 Which channels do you prefer to use to get information from the council?

Answered: 174 Skipped: 1



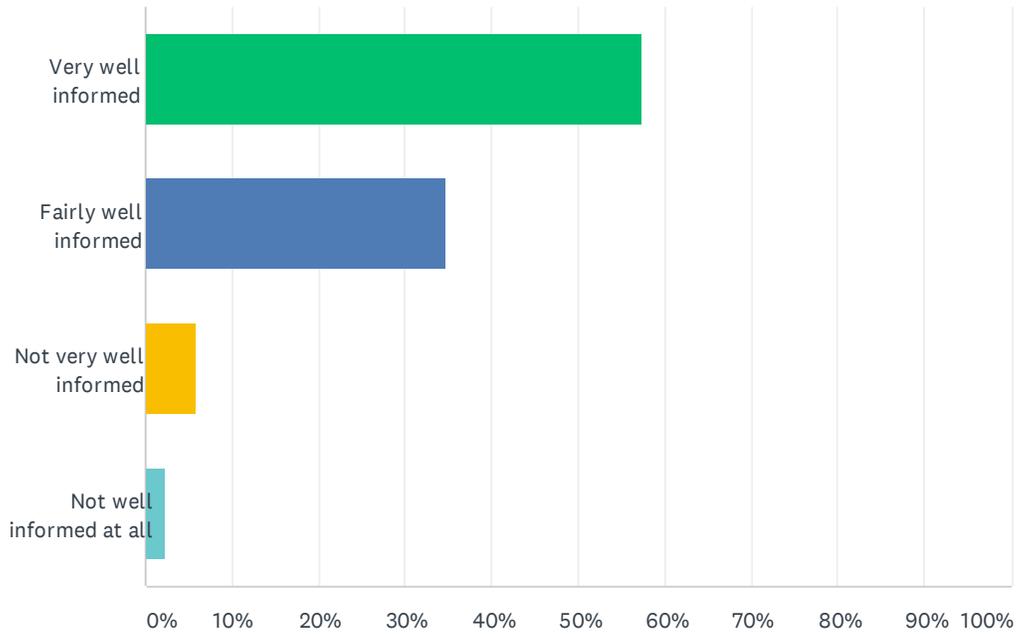
ANSWER CHOICES	RESPONSES	
Website	51.15%	89
Email	64.37%	112
Newsletters	23.56%	41
Twitter, or Facebook	21.84%	38
Direct contact with councillors	4.02%	7
Telephone	2.30%	4
Local newspapers	5.17%	9
Community / voluntary websites and social media	10.92%	19
Other please say:	1.15%	2
Total Respondents: 174		

Residents' C-19 recovery survey

#	OTHER PLEASE SAY:	DATE
1	Residents Association Newsletter	11/7/2020 10:35 AM
2	Local online news devonlive	11/6/2020 6:31 PM

Q3 How well informed has the council kept you during the C-19 pandemic?

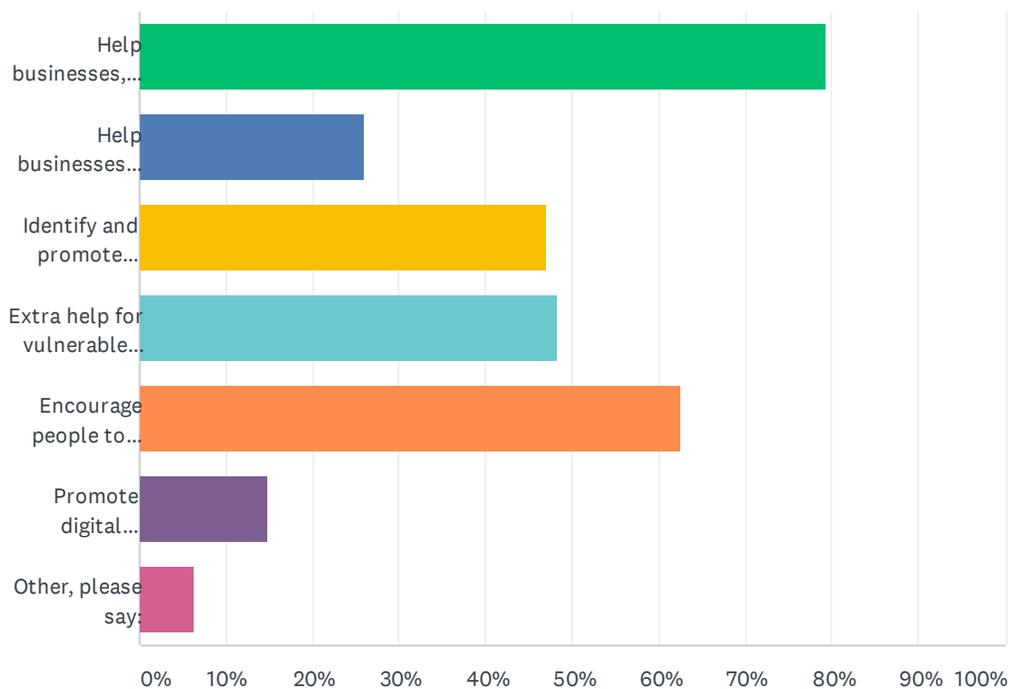
Answered: 173 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very well informed	57.23%	99
Fairly well informed	34.68%	60
Not very well informed	5.78%	10
Not well informed at all	2.31%	4
TOTAL		173

Q4 Where should the council focus its economic priorities over the coming year? Please pick up to 3

Answered: 174 Skipped: 1



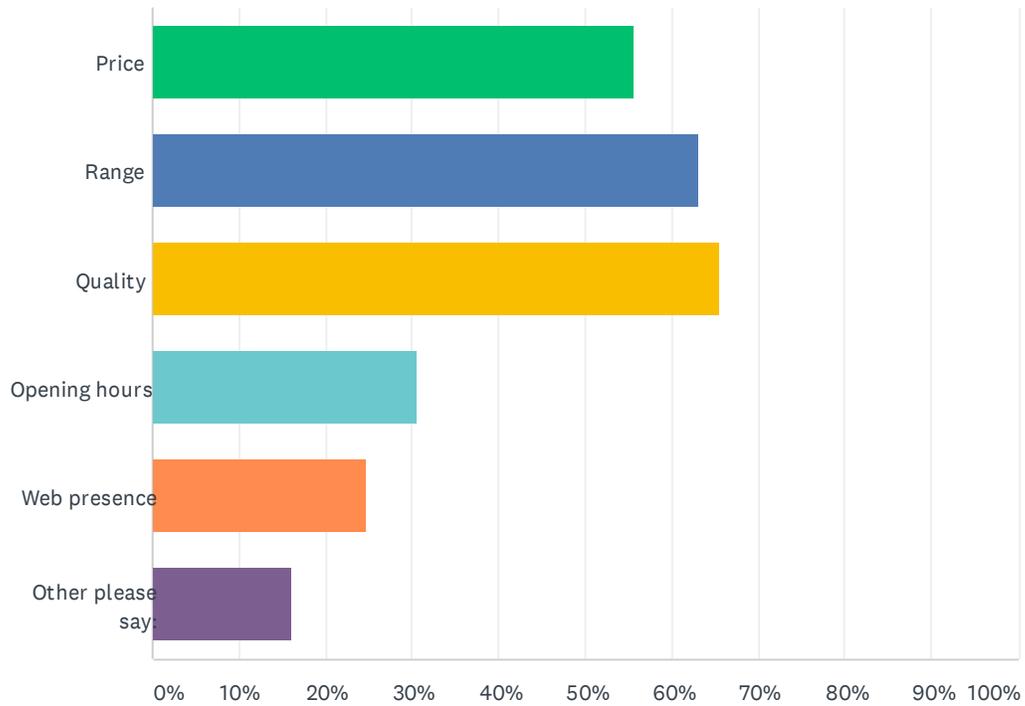
ANSWER CHOICES	RESPONSES	
Help businesses, shops and visitor attractions to remain open and viable	79.31%	138
Help businesses recruit locally	25.86%	45
Identify and promote opportunities for employment and training	47.13%	82
Extra help for vulnerable residents, for example young and older people and those with health issues	48.28%	84
Encourage people to support businesses by shopping locally	62.64%	109
Promote digital accessibility and training for residents and businesses	14.94%	26
Other, please say:	6.32%	11
Total Respondents: 174		

Residents' C-19 recovery survey

#	OTHER, PLEASE SAY:	DATE
1	A green recovery, promoting environmental sustainability	11/14/2020 11:32 AM
2	affordable businesses training for small startups	11/14/2020 8:22 AM
3	Do the things the council is supposed to do, not spending money applying well meaning sticking plasters	11/13/2020 9:54 PM
4	Help businesses worse effected or events and wedding industry	11/13/2020 9:45 PM
5	Stop pointless development, raise existing space	11/13/2020 7:21 PM
6	green recovery plan	11/13/2020 6:50 PM
7	Helping people by offering council tax reduction/or financial help	11/13/2020 11:51 AM
8	As a waspi,many thousands of older women in each town bypassed,for help.	11/8/2020 9:08 AM
9	Free parking for local people	11/6/2020 8:09 PM
10	Free or cheaper car parking to encourage shoppers into town	11/6/2020 6:28 PM
11	don't know	11/6/2020 12:02 PM

Q5 What would encourage you to shop from local traders? Please pick up to 3

Answered: 174 Skipped: 1



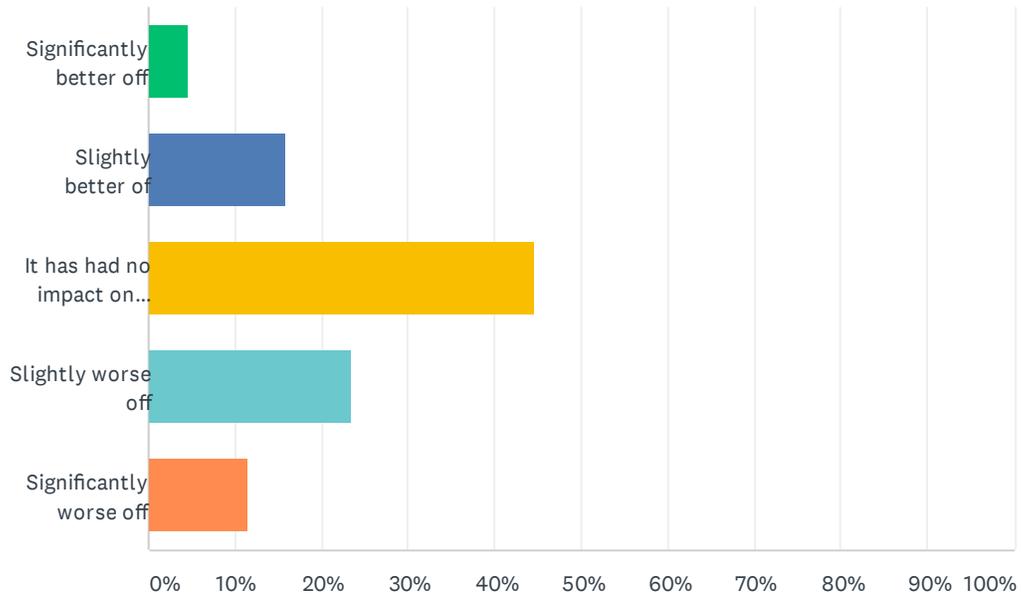
ANSWER CHOICES	RESPONSES	
Price	55.75%	97
Range	63.22%	110
Quality	65.52%	114
Opening hours	30.46%	53
Web presence	24.71%	43
Other please say:	16.09%	28
Total Respondents: 174		

Residents' C-19 recovery survey

#	OTHER PLEASE SAY:	DATE
1	accessibility	11/16/2020 11:43 AM
2	Home delivery service	11/14/2020 10:48 PM
3	Ethical and green	11/14/2020 3:47 PM
4	Locally sourced	11/14/2020 11:32 AM
5	Delivery service if required	11/13/2020 8:14 PM
6	Safety	11/13/2020 8:09 PM
7	Sustainability benefits	11/13/2020 8:00 PM
8	reduced parking fees	11/13/2020 6:50 PM
9	Being able to cycle to them and not use car	11/10/2020 2:09 PM
10	PARKING	11/9/2020 5:05 PM
11	Simple, accessible free parking	11/9/2020 12:18 PM
12	Delivery	11/8/2020 4:04 PM
13	Access/convenience	11/7/2020 10:35 AM
14	Location	11/7/2020 9:17 AM
15	Because they are local	11/7/2020 12:33 AM
16	Reasonably priced parking as I feel that's where the out of town centers take trade from the town	11/6/2020 9:38 PM
17	Improved parking, with opportunities for reduced rates during set times	11/6/2020 7:07 PM
18	Free parking in the town centre	11/6/2020 7:03 PM
19	FREE PARKING!!	11/6/2020 6:27 PM
20	Safety re Covid	11/6/2020 6:17 PM
21	Convenience	11/6/2020 6:15 PM
22	FREE PARKING	11/6/2020 5:41 PM
23	Free parking	11/6/2020 5:38 PM
24	free parking	11/6/2020 12:02 PM
25	Town Centre environments	11/3/2020 4:34 PM
26	Because I know and like the people who run the shops in my community	11/3/2020 4:00 PM
27	feel less exposed to covid shopping locally	11/3/2020 3:00 PM
28	Local produce and food miles	11/2/2020 3:37 PM

Q6 What impact has C-19 had on your household finances?

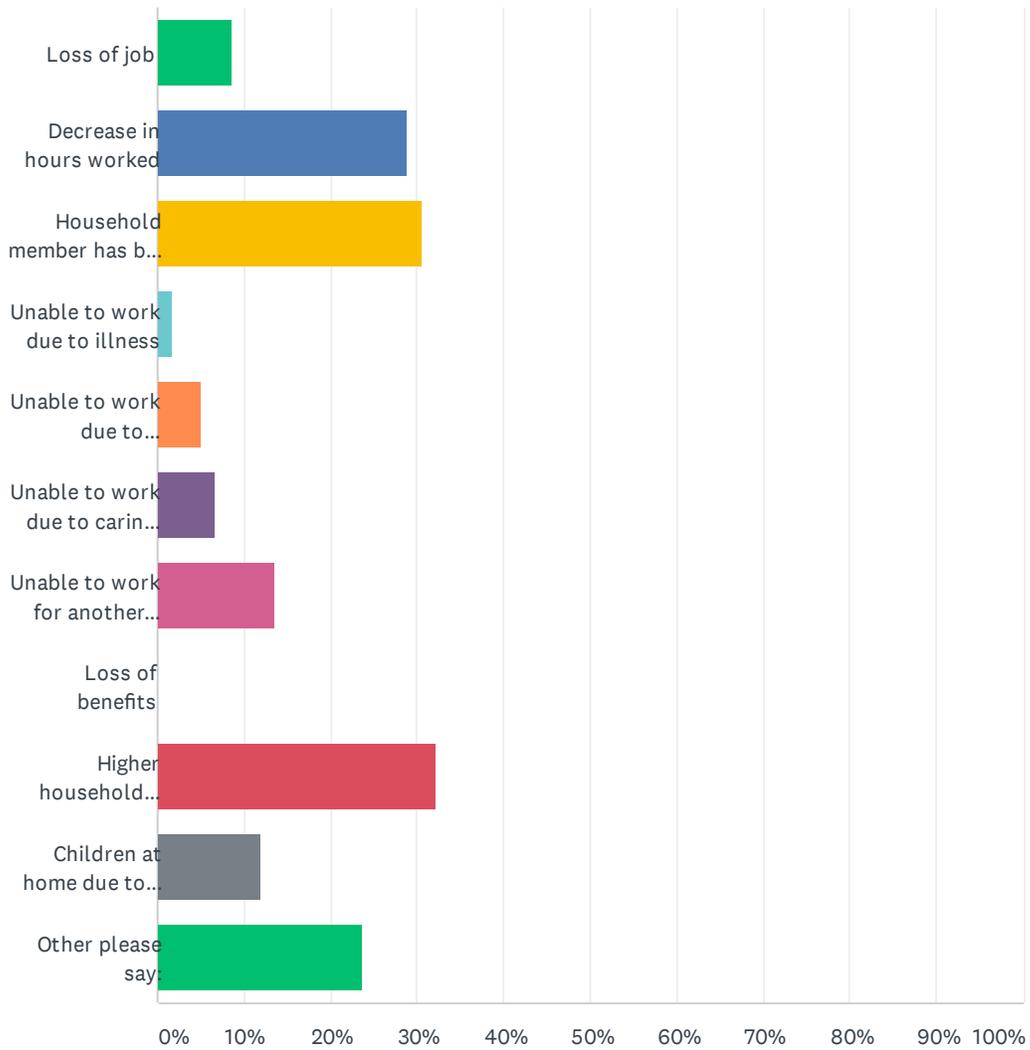
Answered: 175 Skipped: 0



ANSWER CHOICES	RESPONSES	
Significantly better off	4.57%	8
Slightly better of	16.00%	28
It has had no impact on finances	44.57%	78
Slightly worse off	23.43%	41
Significantly worse off	11.43%	20
TOTAL		175

Q7 If your household income is worse off than before, why is this? Pick all that apply

Answered: 59 Skipped: 116



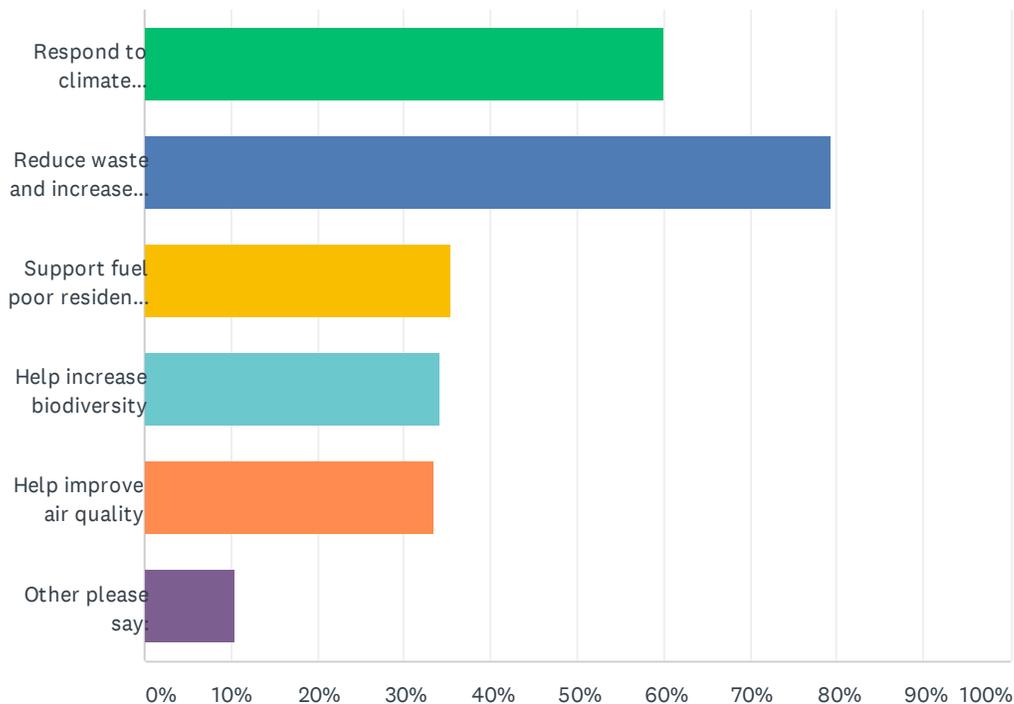
Residents' C-19 recovery survey

ANSWER CHOICES	RESPONSES	
Loss of job	8.47%	5
Decrease in hours worked	28.81%	17
Household member has been furloughed	30.51%	18
Unable to work due to illness	1.69%	1
Unable to work due to self-isolation	5.08%	3
Unable to work due to caring responsibilities	6.78%	4
Unable to work for another reason	13.56%	8
Loss of benefits	0.00%	0
Higher household expenditure	32.20%	19
Children at home due to school closure	11.86%	7
Other please say:	23.73%	14
Total Respondents: 59		

#	OTHER PLEASE SAY:	DATE
1	No financial support available	11/14/2020 6:19 AM
2	Loss of a majority of work due to restriction on weddings	11/13/2020 9:47 PM
3	Close of business	11/13/2020 8:54 PM
4	Self employed outside caterer	11/13/2020 7:19 PM
5	Events being cancelled for our small additional business (but still working in regular jobs)	11/13/2020 6:40 PM
6	makeup artist in film,not a safe way to work for older women,gave up car due to poor finances.Invigilating also no longer good for older women,and zero hours way of working.	11/8/2020 9:10 AM
7	loss of b and b income. loss of rent	11/7/2020 12:24 PM
8	Loss of customers	11/7/2020 11:28 AM
9	Unable to work due to nature of business operated (hands-on contact)	11/7/2020 8:17 AM
10	Self employed- husband	11/6/2020 7:55 PM
11	Decrease in interest paid on savings accounts	11/6/2020 7:20 PM
12	Less customers then before Covid	11/6/2020 7:04 PM
13	Instability in the financial markets	11/6/2020 6:33 PM
14	Launch of business 1st of March so not eligible for financial support	11/6/2020 5:59 PM

Q8 Where should the council focus its environmental priorities over the coming year? Please pick up to 3

Answered: 173 Skipped: 2



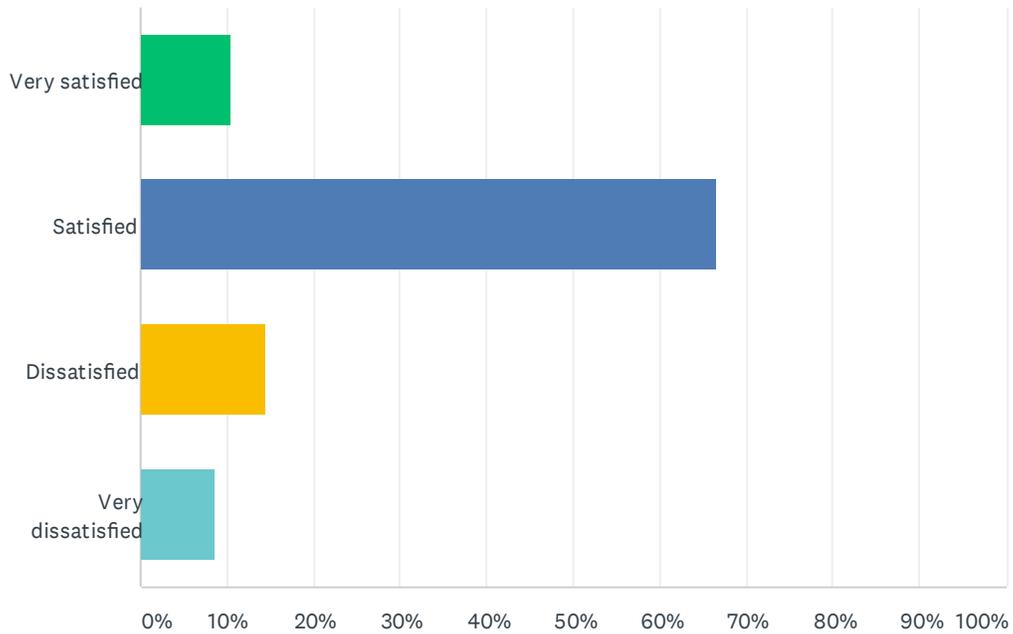
ANSWER CHOICES	RESPONSES	
Respond to climate emergency and become carbon neutral	60.12%	104
Reduce waste and increase recycling	79.19%	137
Support fuel poor residents with free energy advice programmes	35.26%	61
Help increase biodiversity	34.10%	59
Help improve air quality	33.53%	58
Other please say:	10.40%	18
Total Respondents: 173		

Residents' C-19 recovery survey

#	OTHER PLEASE SAY:	DATE
1	Stop allowing building on green field sites	11/14/2020 10:49 PM
2	Make recycling /tipping easier and cheaper to reduce fly tipping	11/14/2020 3:51 PM
3	maintain parks and green spaces	11/14/2020 8:25 AM
4	Free recycling of currently charged items to prevent fly tipping & the associated cost of clearing up afterwards	11/13/2020 9:09 PM
5	Make recycling easier. 5 different boxes is over complicated	11/13/2020 7:22 PM
6	better managed open spaces	11/13/2020 6:51 PM
7	NOT WASTING MONEY	11/9/2020 5:06 PM
8	relook at rural transport policy	11/9/2020 11:12 AM
9	allow folks on foot to be able to visit recycling centre.I was not allowed in because I walked there.Utterly absurd.	11/8/2020 9:12 AM
10	stop building over the countryside	11/7/2020 12:25 PM
11	Reduce the impact of plastic and waste due to ppe	11/7/2020 12:34 AM
12	Fly tipping a big issue, closure of local recycling tips as caused more problems	11/6/2020 6:31 PM
13	Fly tipping, litter patrols and green lane maintenance	11/6/2020 6:21 PM
14	Discourage fly tipping by making access to waste disposal free. By charging you are encouraging fly tipping and additionally you are incurring clean up costs.	11/6/2020 6:03 PM
15	Demonstrate that nothing to landfill means that, we need reassurance that our waste isn't going abroad to cause problems there	11/6/2020 5:56 PM
16	Cleaner streets in Buckfastleigh where there is frequent dog mess and overgrown weeds and overhanging branches	11/6/2020 5:38 PM
17	Provide means of shopping for small amounts of shopping for disabled people like myself	11/6/2020 5:36 PM
18	don't know	11/6/2020 12:03 PM

Q9 How satisfied are you with the speed and reliability of your internet connection?

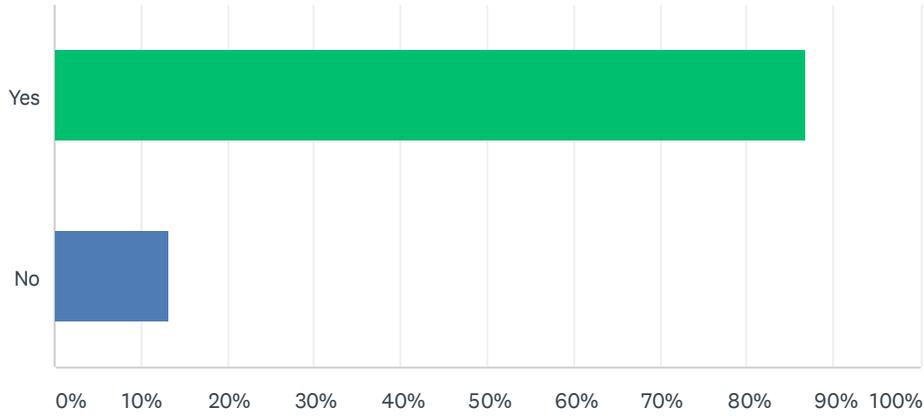
Answered: 173 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very satisfied	10.40%	18
Satisfied	66.47%	115
Dissatisfied	14.45%	25
Very dissatisfied	8.67%	15
TOTAL		173

Q10 Does your home meet your needs?

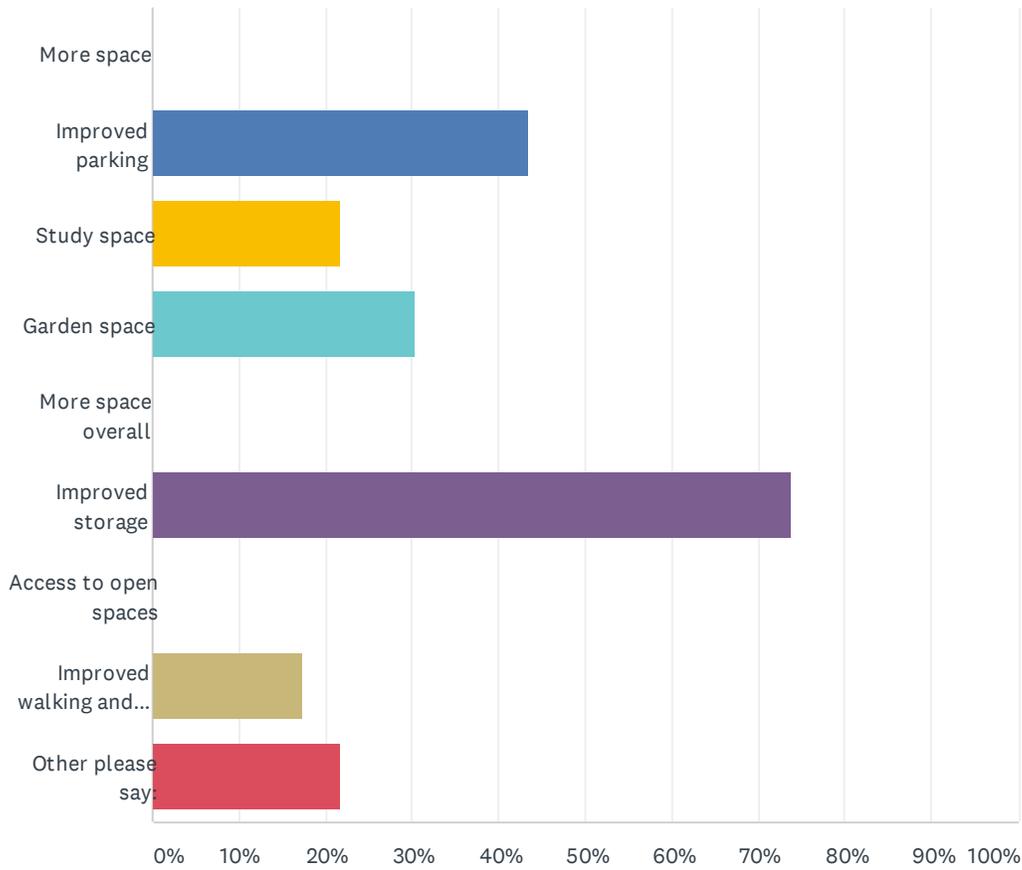
Answered: 174 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	86.78%	151
No	13.22%	23
TOTAL		174

Q11 What changes would improve your home experience? Please pick up to 3

Answered: 23 Skipped: 152



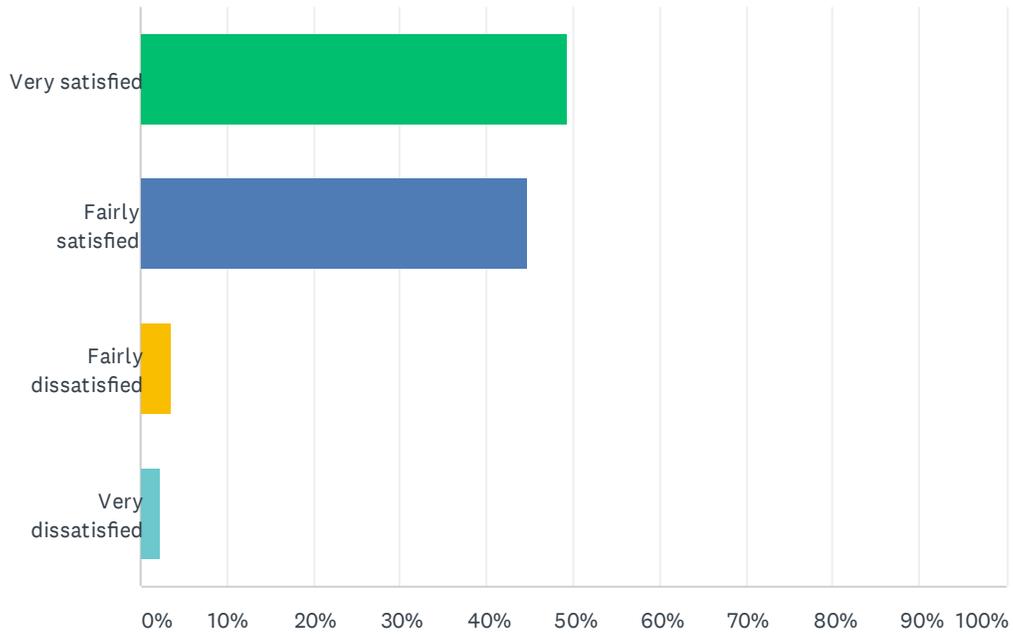
ANSWER CHOICES	RESPONSES	
More space	0.00%	0
Improved parking	43.48%	10
Study space	21.74%	5
Garden space	30.43%	7
More space overall	0.00%	0
Improved storage	73.91%	17
Access to open spaces	0.00%	0
Improved walking and cycling facilities	17.39%	4
Other please say:	21.74%	5
Total Respondents: 23		

Residents' C-19 recovery survey

#	OTHER PLEASE SAY:	DATE
1	Additional space for working at home	11/15/2020 12:50 PM
2	Affordable double glazing and waterproofing. It's listed, so I'm very limited in what I can do	11/13/2020 8:37 PM
3	improved broadband	11/13/2020 7:34 PM
4	More Affordable housing so we could buy a home	11/13/2020 6:40 PM
5	Downstairs toilet	11/6/2020 5:37 PM

Q12 How satisfied are you with the local area as a place to live?

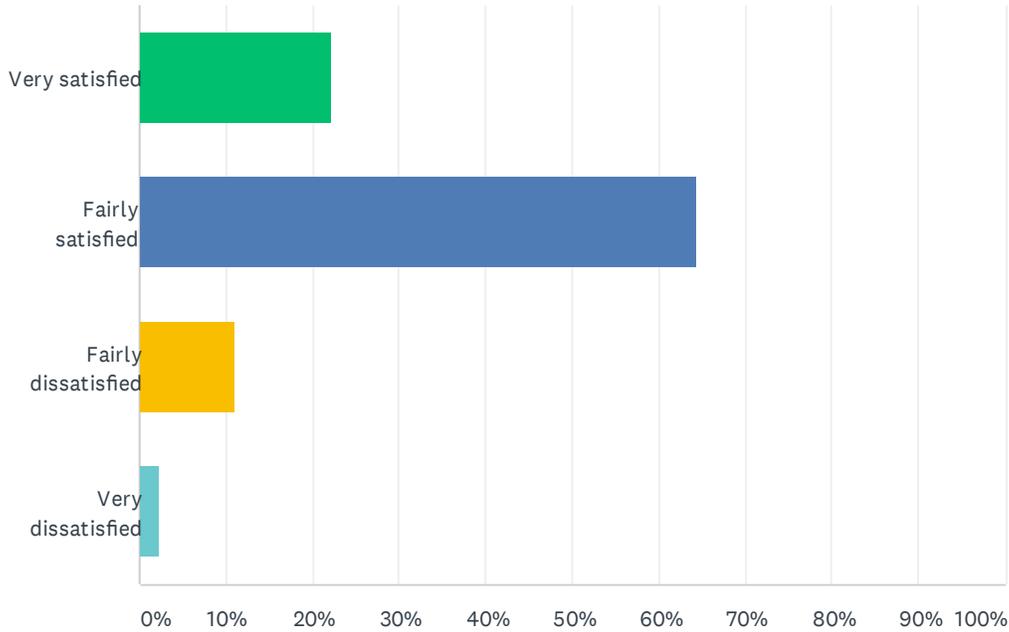
Answered: 172 Skipped: 3



ANSWER CHOICES	RESPONSES	
Very satisfied	49.42%	85
Fairly satisfied	44.77%	77
Fairly dissatisfied	3.49%	6
Very dissatisfied	2.33%	4
TOTAL		172

Q13 How satisfied are you with the way the council runs things?We're talking about refuse collection, planning, council tax, housing etc - not roads, education, or social services

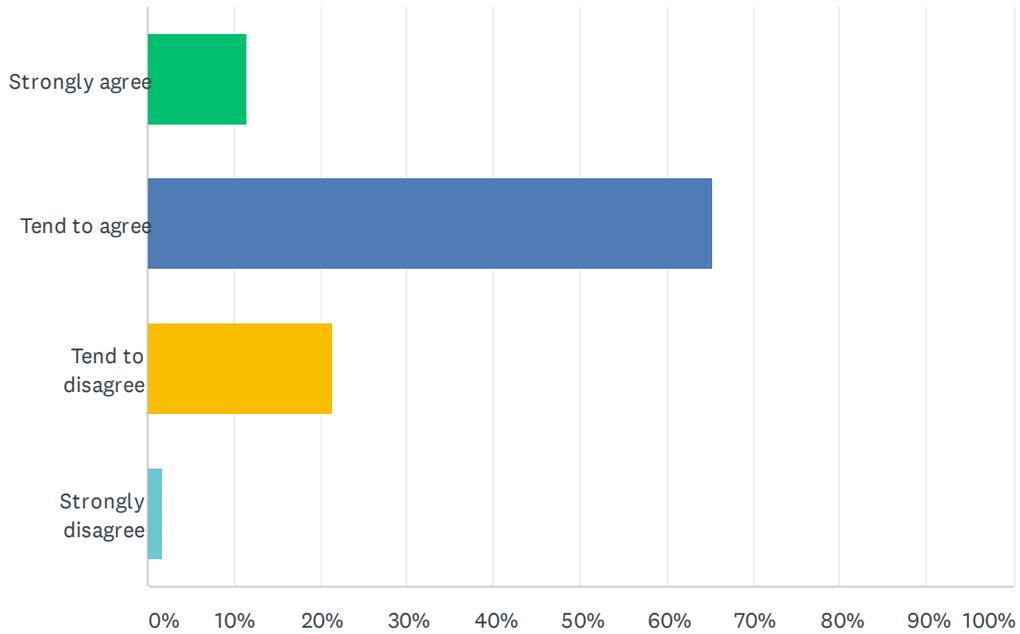
Answered: 172 Skipped: 3



ANSWER CHOICES	RESPONSES
Very satisfied	22.09% 38
Fairly satisfied	64.53% 111
Fairly dissatisfied	11.05% 19
Very dissatisfied	2.33% 4
TOTAL	172

Q14 Do you agree that the council provides value for money?

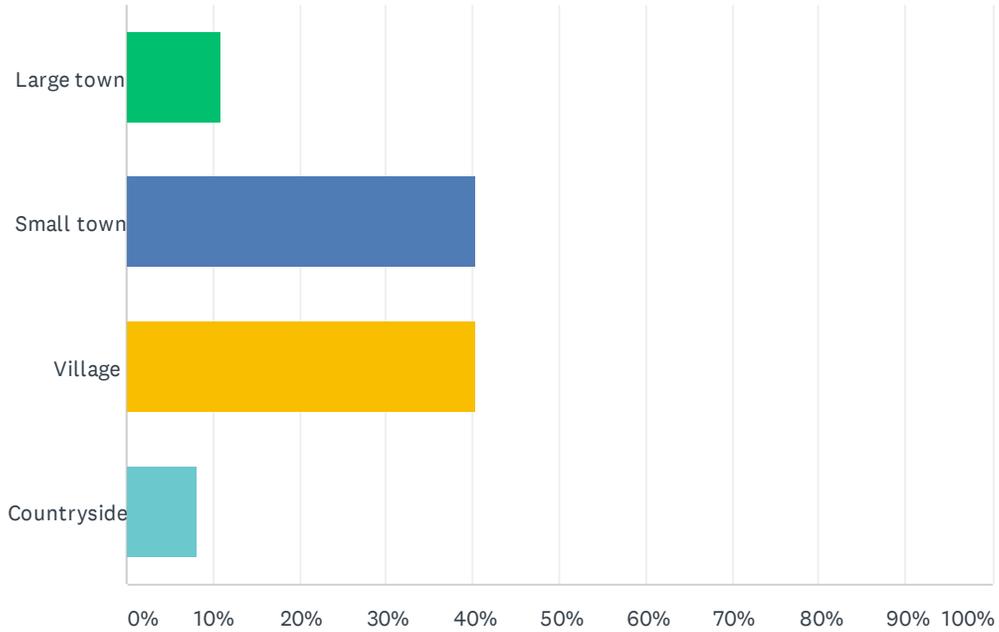
Answered: 173 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	11.56%	20
Tend to agree	65.32%	113
Tend to disagree	21.39%	37
Strongly disagree	1.73%	3
TOTAL		173

Q15 Where do you live?

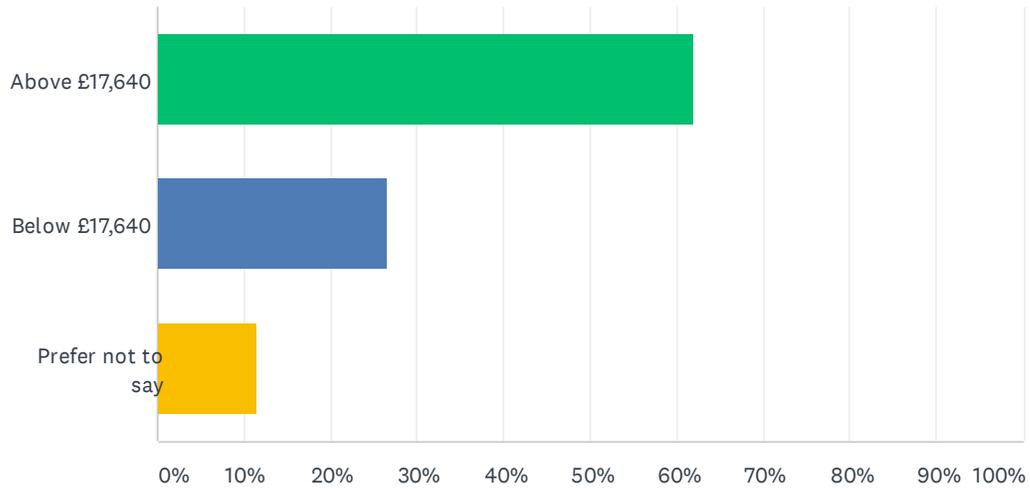
Answered: 173 Skipped: 2



ANSWER CHOICES	RESPONSES	
Large town	10.98%	19
Small town	40.46%	70
Village	40.46%	70
Countryside	8.09%	14
TOTAL		173

Q16 Is your annual income, including any benefits or pension:

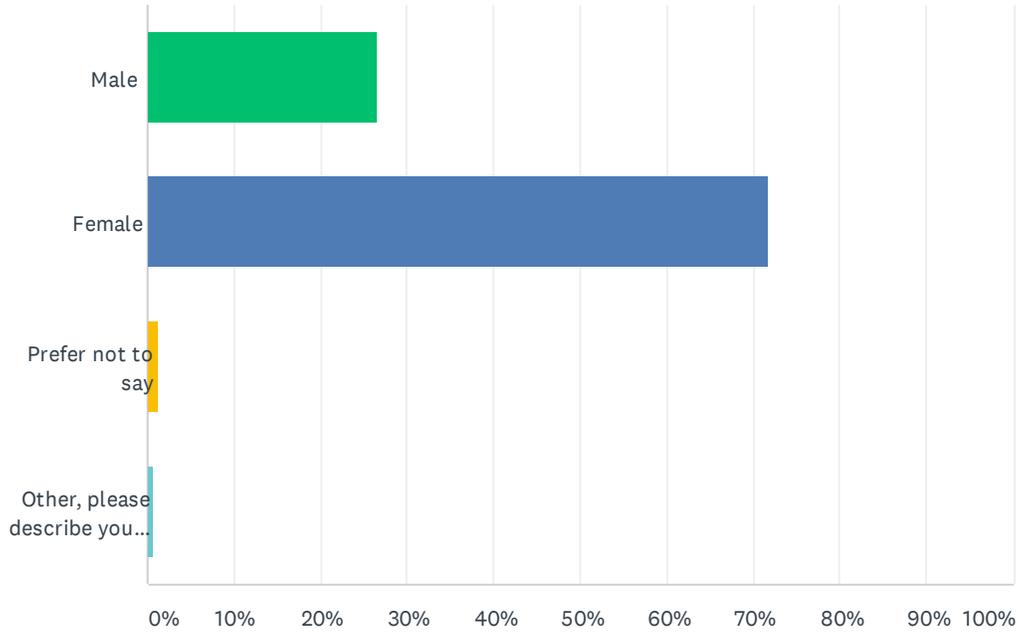
Answered: 173 Skipped: 2



ANSWER CHOICES	RESPONSES	
Above £17,640	61.85%	107
Below £17,640	26.59%	46
Prefer not to say	11.56%	20
TOTAL		173

Q17 What is your gender?

Answered: 173 Skipped: 2

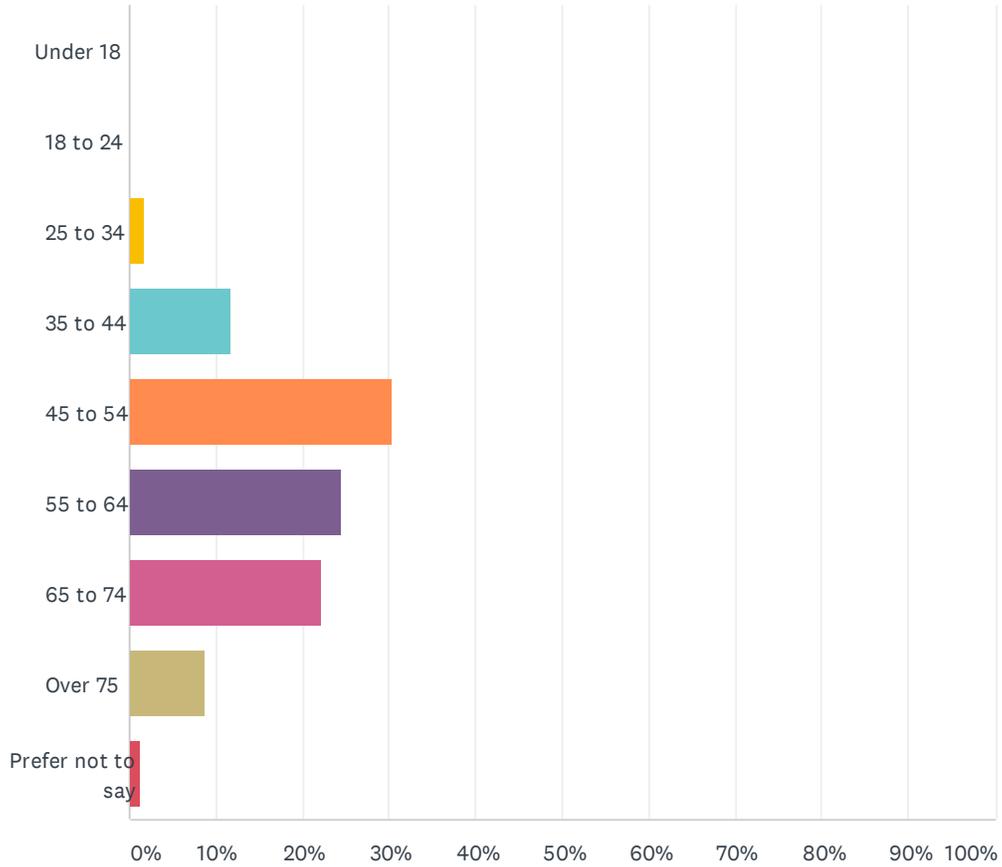


ANSWER CHOICES	RESPONSES	
Male	26.59%	46
Female	71.68%	124
Prefer not to say	1.16%	2
Other, please describe your gender:	0.58%	1
TOTAL		173

#	OTHER, PLEASE DESCRIBE YOUR GENDER:	DATE
1	Q	10/28/2020 2:34 PM

Q18 To which age group do you belong?

Answered: 172 Skipped: 3



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18 to 24	0.00%	0
25 to 34	1.74%	3
35 to 44	11.63%	20
45 to 54	30.23%	52
55 to 64	24.42%	42
65 to 74	22.09%	38
Over 75	8.72%	15
Prefer not to say	1.16%	2
TOTAL		172

Q19 How would you describe your ethnic origin?

Answered: 173 Skipped: 2

Residents' C-19 recovery survey



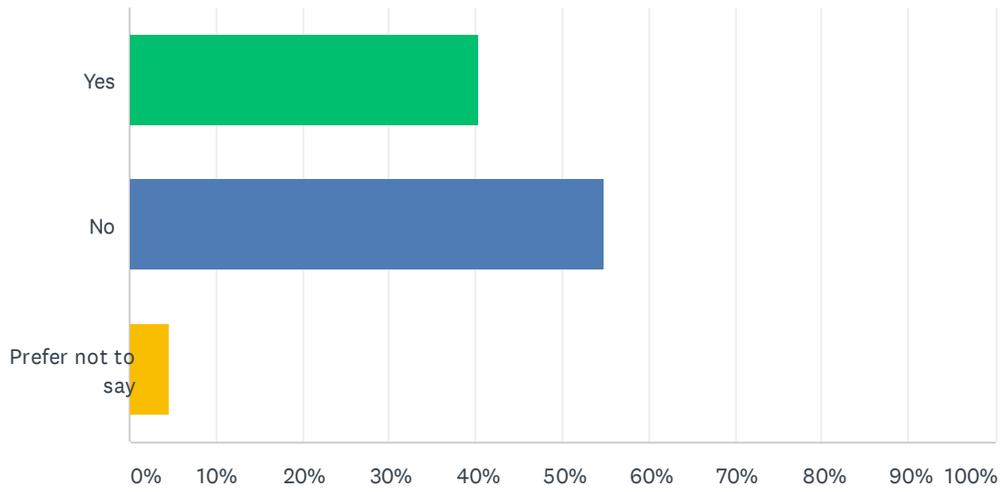
Residents' C-19 recovery survey

ANSWER CHOICES	RESPONSES	
White - English/Welsh/Scottish/Northern Irish/British	96.53%	167
White – Irish	0.58%	1
White - Gypsy or Irish Traveller	0.00%	0
White - Other European	1.16%	2
Black or Black British – African	0.00%	0
Black or Black British – Somali	0.00%	0
Black or Black British – Caribbean	0.00%	0
Asian or Asian British - Indian	0.00%	0
Asian or Asian British – Pakistani	0.00%	0
Asian or Asian British – Bangladeshi	0.00%	0
Asian or Asian British – Chinese	0.00%	0
Mixed/multiple ethnic groups - White and Black Caribbean	0.00%	0
Mixed/multiple ethnic groups - White and Black African	0.00%	0
Mixed/multiple ethnic groups - White and Asian	0.00%	0
Other ethnic group – Arab	0.00%	0
Other ethnic group – Filipino	0.00%	0
Prefer not to say	1.73%	3
Other, please say	0.00%	0
TOTAL		173

#	OTHER, PLEASE SAY	DATE
	There are no responses.	

Q20 Do you, or anyone living with you, have a long term illness, or condition?

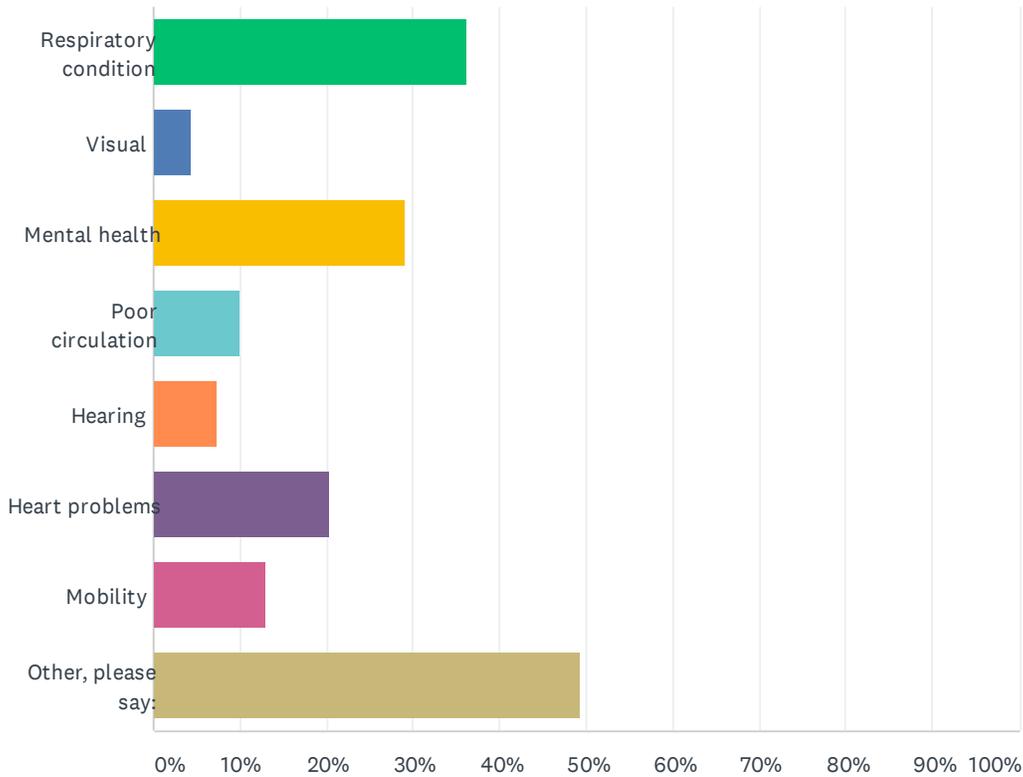
Answered: 173 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	40.46%	70
No	54.91%	95
Prefer not to say	4.62%	8
TOTAL		173

Q21 How would you describe this illness, or condition? Tick all that apply

Answered: 69 Skipped: 106



ANSWER CHOICES	RESPONSES	
Respiratory condition	36.23%	25
Visual	4.35%	3
Mental health	28.99%	20
Poor circulation	10.14%	7
Hearing	7.25%	5
Heart problems	20.29%	14
Mobility	13.04%	9
Other, please say:	49.28%	34
Total Respondents: 69		

Residents' C-19 recovery survey

#	OTHER, PLEASE SAY:	DATE
1	Parkinson's Disease	11/23/2020 5:17 PM
2	Thyroid	11/18/2020 8:18 PM
3	Type 1 diabetes	11/16/2020 1:08 PM
4	Diabetes	11/16/2020 11:24 AM
5	Cancer	11/15/2020 12:51 PM
6	Colitis and post herpetic neuralgia in face and head	11/14/2020 10:53 PM
7	Thyroid	11/13/2020 8:56 PM
8	Aphasia	11/13/2020 8:55 PM
9	IBS	11/13/2020 8:33 PM
10	Diabetes	11/13/2020 7:23 PM
11	Diabetes 2	11/13/2020 7:12 PM
12	Autoimmune	11/13/2020 6:42 PM
13	diabetes	11/9/2020 11:14 AM
14	Degenerative disc disease, spinal arthritis	11/8/2020 4:08 PM
15	Chronic disease/hemophilia	11/8/2020 10:19 AM
16	high BP	11/8/2020 9:14 AM
17	Diabetes	11/7/2020 11:30 AM
18	Diabetes	11/7/2020 8:21 AM
19	Child with long term health condition	11/6/2020 7:11 PM
20	Stroke with complex needs	11/6/2020 7:08 PM
21	Brain tumour	11/6/2020 7:06 PM
22	leukaemia	11/6/2020 6:54 PM
23	Autism	11/6/2020 6:37 PM
24	Chronic condition	11/6/2020 6:35 PM
25	diabetes (type 2)	11/6/2020 6:32 PM
26	Fibromyalgia	11/6/2020 6:25 PM
27	Fibromyalgia	11/6/2020 6:01 PM
28	arthritis	11/6/2020 5:57 PM
29	Chronic digestive illness and compromised immunity	11/6/2020 5:43 PM
30	Diabetes	11/6/2020 5:41 PM
31	Hypothyroidism. Nephritis	11/6/2020 5:41 PM
32	Coeliac disease	11/6/2020 5:40 PM
33	diabetes	11/3/2020 5:21 PM
34	Arthritis	11/3/2020 4:02 PM

This page is intentionally left blank

Covid Recovery

O&S Task and Finish Group

Sarah Parker-Khan

26/02/2021

Establishing Impact

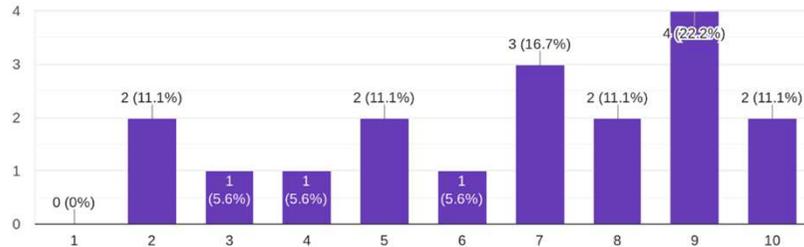
46

- The Overview & Scrutiny committee established a Task & Finish group to establish the impact COVID 19 has had on Teignbridge communities. The cross-party Task & Finish group was split into three groups; rural, coastal and urban.
- An online survey was constructed in order to gather information around the impact of COVID 19. This was sent to Parish Councils, voluntary organisations/community groups and local businesses.
- Task & Finish group members also conducted individual and group meetings with the various sectors, where information was gathered through conversational means.



1. Has Covid 19 had a significant impact on the work of the Parish Council?

18 responses



The main areas of impact were:

- Having to work online
- Increased costs for cleaning, licenses for online conferencing
- Understanding guidance
- Site visits for planning ceased
- Disseminating info to Parishioners as limited IT
- Increased workload for staff and Councillors
- Loss of Town Hall income
- Project delivery delay
- Technology failures
- Lack of technical skills for some Councillors
- Working from home increased task time

47



www.teignbridge.gov.uk

Concerns raised by residents and businesses to Parish Councils included:

- Calls for help for essential supplies of food and medicines
- Wellbeing of vulnerable people
- Impact on education
- Impact on business
- Food poverty
- Fuel poverty
- Isolation/loneliness
- Fear of the illness

48



Concerns for particularly vulnerable groups were:

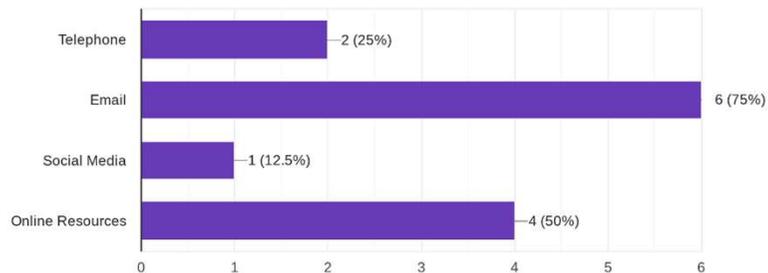
- Elderly becoming more reliant on support as they had become fearful
 - Education disrupted
 - Those that struggle financially cannot access services online
 - Isolation of elderly and vulnerable
 - Small groups were stopped so social and support networks were diminished
- 49
- Job losses
 - Digital exclusion
 - Reluctance to ask for help



88.9% of business had communication with TDC

5a. What form did that communication take?

8 responses



50

100% of rural businesses gave a rating of 7 or above for communication with TDC.

Comments on communication included:

- A good experience with Teignbridge so far
- More regular updates on financial support and funding welcomed
- TDC are doing a good job-keep it up!



All responses indicated a 7 or above satisfaction rate for communications with TDC.

Comments on communication included:

- The need for more social media friendly information to share with communities
- Happy with regular updates
- Kept well informed
- Received direct emails with relevant information
- Communication improved during 2nd lockdown
- A single point of contact for Parish Councils is need to avoid miscommunication and duplication



Common areas of impact were highlighted across rural, coastal and urban areas of the district, these were:

- Isolation & loneliness,
- Broadband & technology access
- Organisational restructuring
- Mental health difficulties, including Covid anxiety
- Financial hardship
- Business concerns were around new methods of working, speed of grant payments, cashflow, long term viability, ability to survive
- Job losses



It was highlighted that access to public transport was particularly challenging for those in rural communities who had no other means of accessing health services, transportation to a place of employment or to look for work.



Those businesses and voluntary organisations that had a pre-existing relationship with the Council or its partner organisation, Teign CVS, felt that they had been well informed during the lockdown period. The need to establish effective and broad communication networks has become imperative.

54

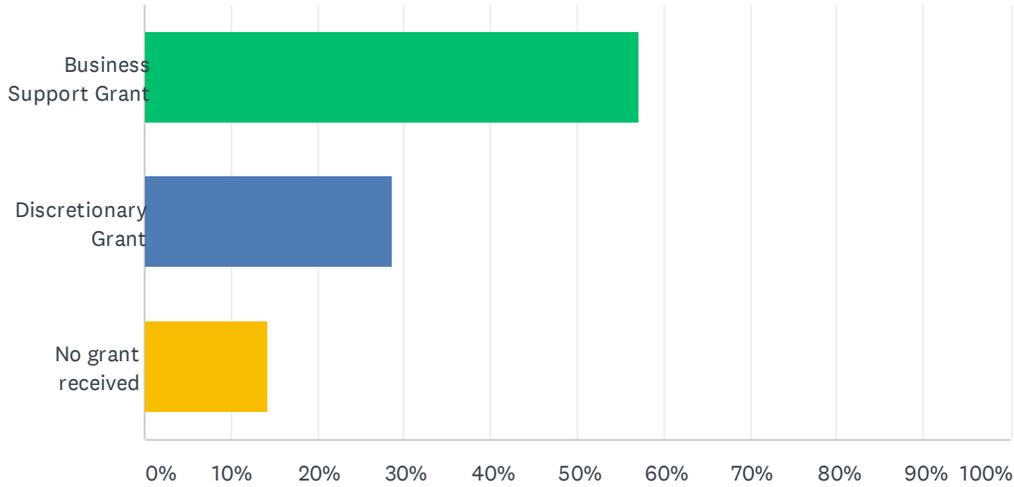




This page is intentionally left blank

Q1 Which of the following grants did you receive from the council?

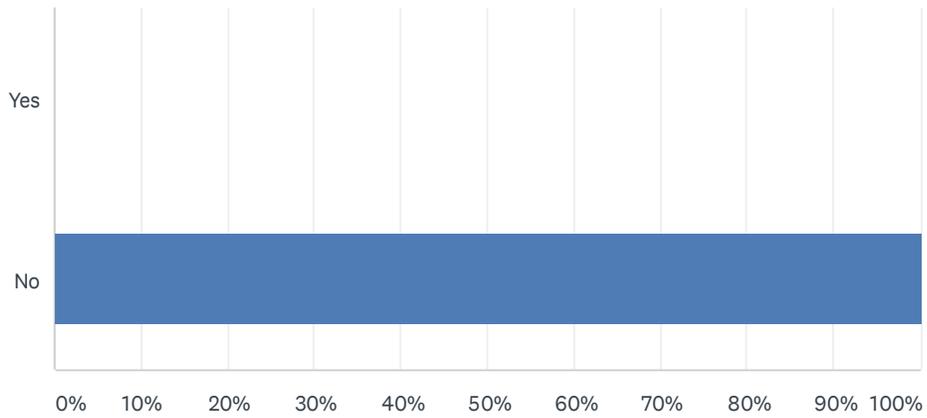
Answered: 7 Skipped: 5



ANSWER CHOICES	RESPONSES	
Business Support Grant	57.14%	4
Discretionary Grant	28.57%	2
No grant received	14.29%	1
TOTAL		7

Q2 If you received a grant, was it enough to cover your fixed costs since March 2020?

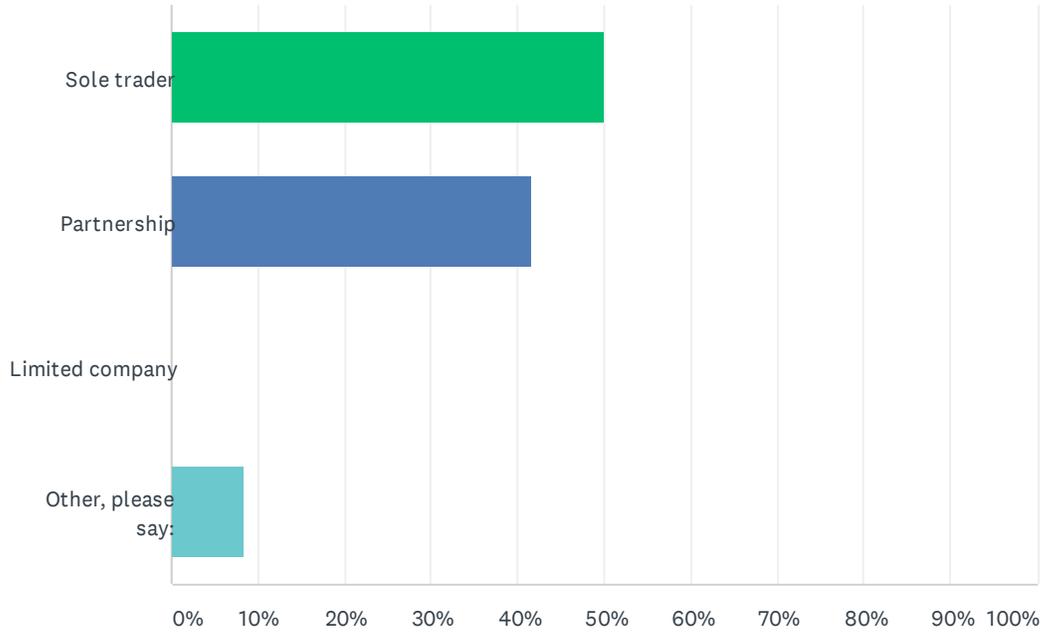
Answered: 6 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	100.00%	6
TOTAL		6

Q3 What type of business are you?

Answered: 12 Skipped: 0

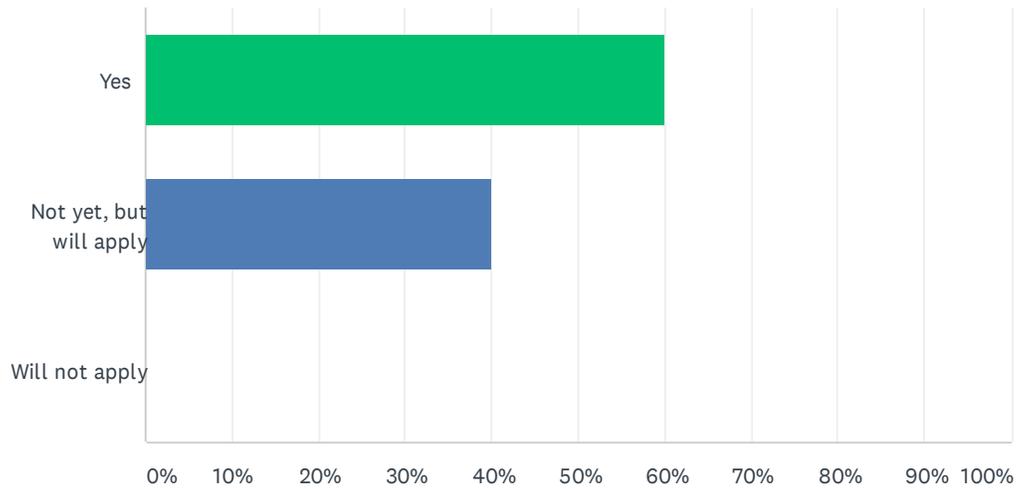


ANSWER CHOICES	RESPONSES
Sole trader	50.00% 6
Partnership	41.67% 5
Limited company	0.00% 0
Other, please say:	8.33% 1
TOTAL	12

#	OTHER, PLEASE SAY:	DATE
1	other types being?	10/23/2020 3:06 PM

Q4 Have you received a grant from the Self Employment Income Support Scheme?

Answered: 5 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	60.00%	3
Not yet, but will apply	40.00%	2
Will not apply	0.00%	0
TOTAL		5

Q5 How many full-time and part-time employees did you have before March 2020?

Answered: 2 Skipped: 10

#	RESPONSES	DATE
1	45	10/23/2020 3:07 PM
2	20	10/22/2020 4:58 PM

Q6 How many employees have you furloughed since March 2020?

Answered: 2 Skipped: 10

#	RESPONSES	DATE
1	34	10/23/2020 3:07 PM
2	18	10/22/2020 4:58 PM

Q7 How many employees have you let go since March 2020?

Answered: 2 Skipped: 10

#	RESPONSES	DATE
1	8	10/23/2020 3:07 PM
2	0	10/22/2020 4:58 PM

Q8 How many employees have you hired since March 2020?

Answered: 2 Skipped: 10

#	RESPONSES	DATE
1	0	10/23/2020 3:07 PM
2	0	10/22/2020 4:58 PM

Q9 How many jobs are at risk in the next 6 months?

Answered: 2 Skipped: 10

#	RESPONSES	DATE
1	9	10/23/2020 3:07 PM
2	5	10/22/2020 4:58 PM

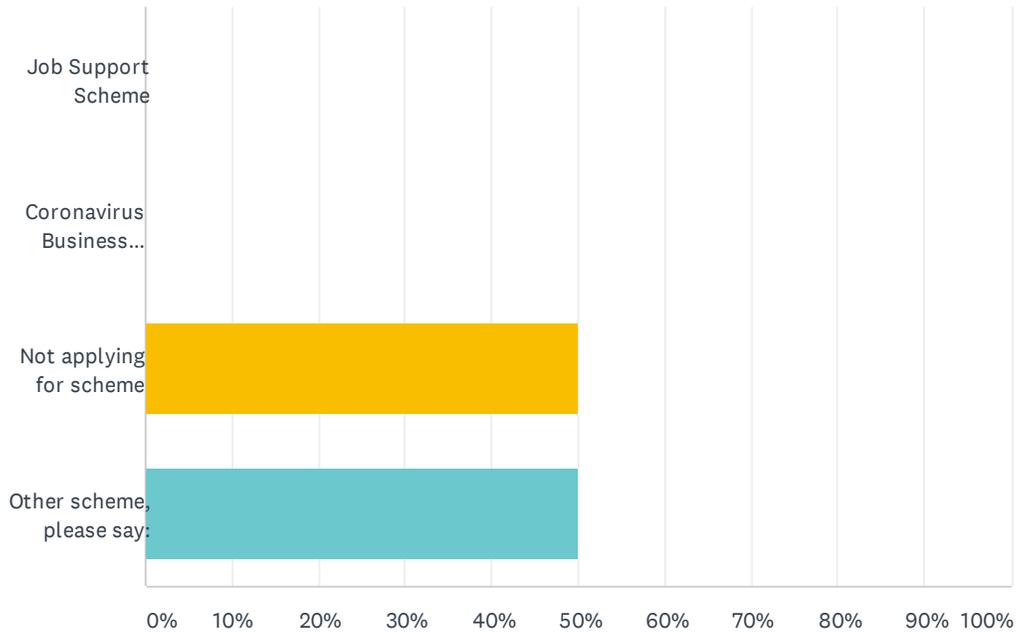
Q10 How many jobs are likely to be created in the next 6 months?

Answered: 2 Skipped: 10

#	RESPONSES	DATE
1	0	10/23/2020 3:07 PM
2	0	10/22/2020 4:58 PM

Q11 For which of the following schemes will you apply?

Answered: 2 Skipped: 10

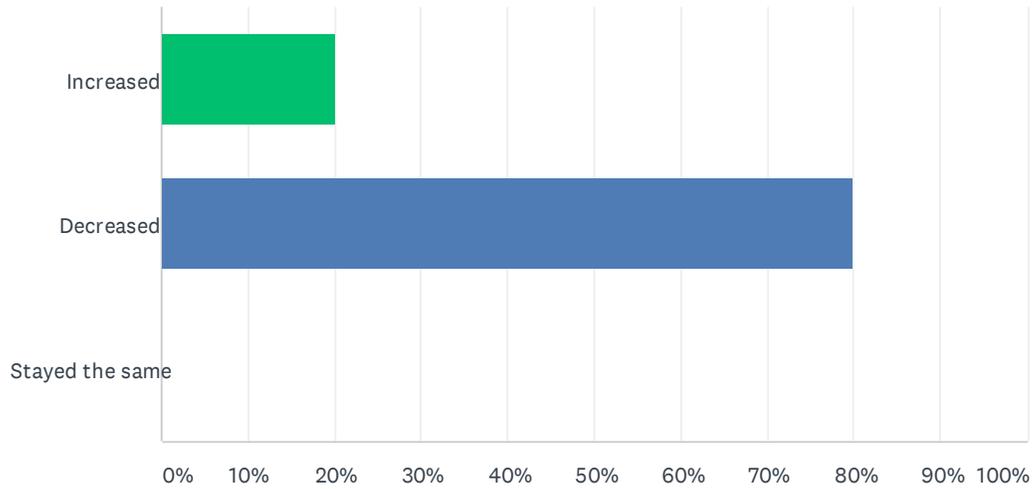


ANSWER CHOICES	RESPONSES
Job Support Scheme	0.00% 0
Coronavirus Business Loan/Bounce Back	0.00% 0
Not applying for scheme	50.00% 1
Other scheme, please say:	50.00% 1
Total Respondents: 2	

#	OTHER SCHEME, PLEASE SAY:	DATE
1	My uncle	10/23/2020 3:07 PM

Q12 Since March 2020 has your turnover:

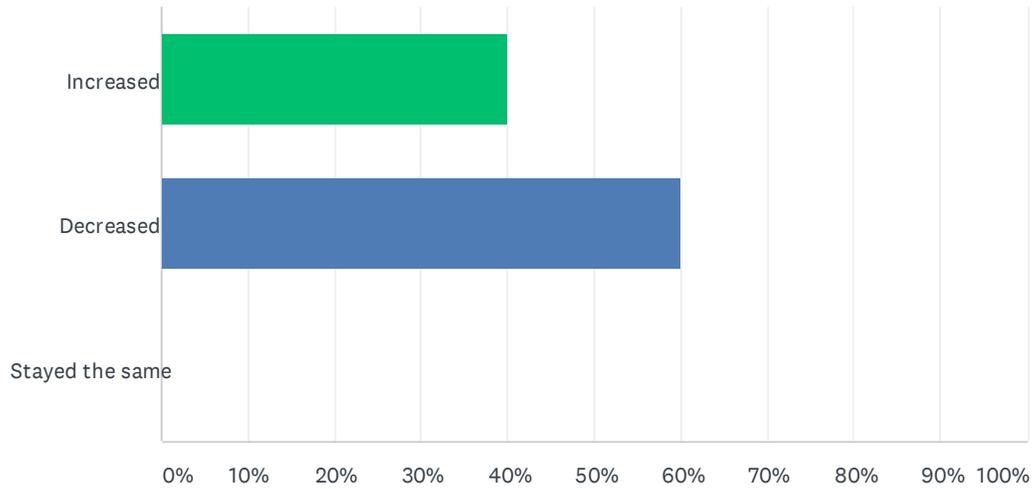
Answered: 5 Skipped: 7



ANSWER CHOICES	RESPONSES	
Increased	20.00%	1
Decreased	80.00%	4
Stayed the same	0.00%	0
TOTAL		5

Q13 Since March 2020 has your profit:

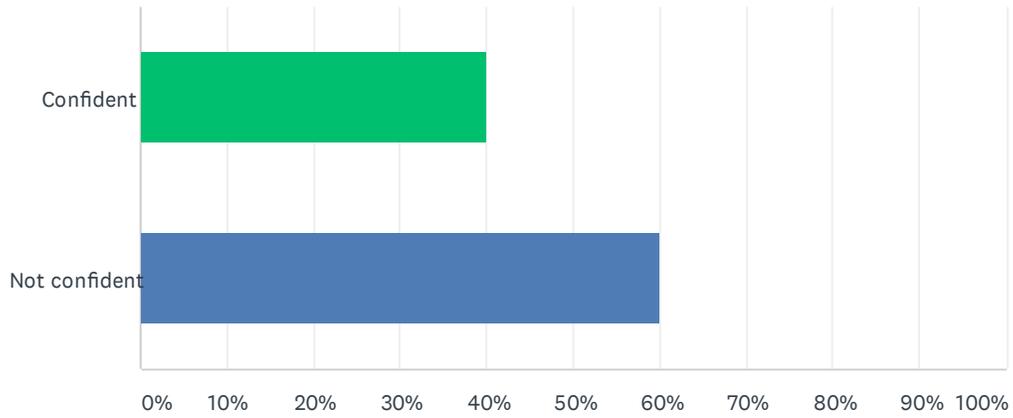
Answered: 5 Skipped: 7



ANSWER CHOICES	RESPONSES
Increased	40.00% 2
Decreased	60.00% 3
Stayed the same	0.00% 0
TOTAL	5

Q14 How confident are you that you will still be trading in 6 months time?

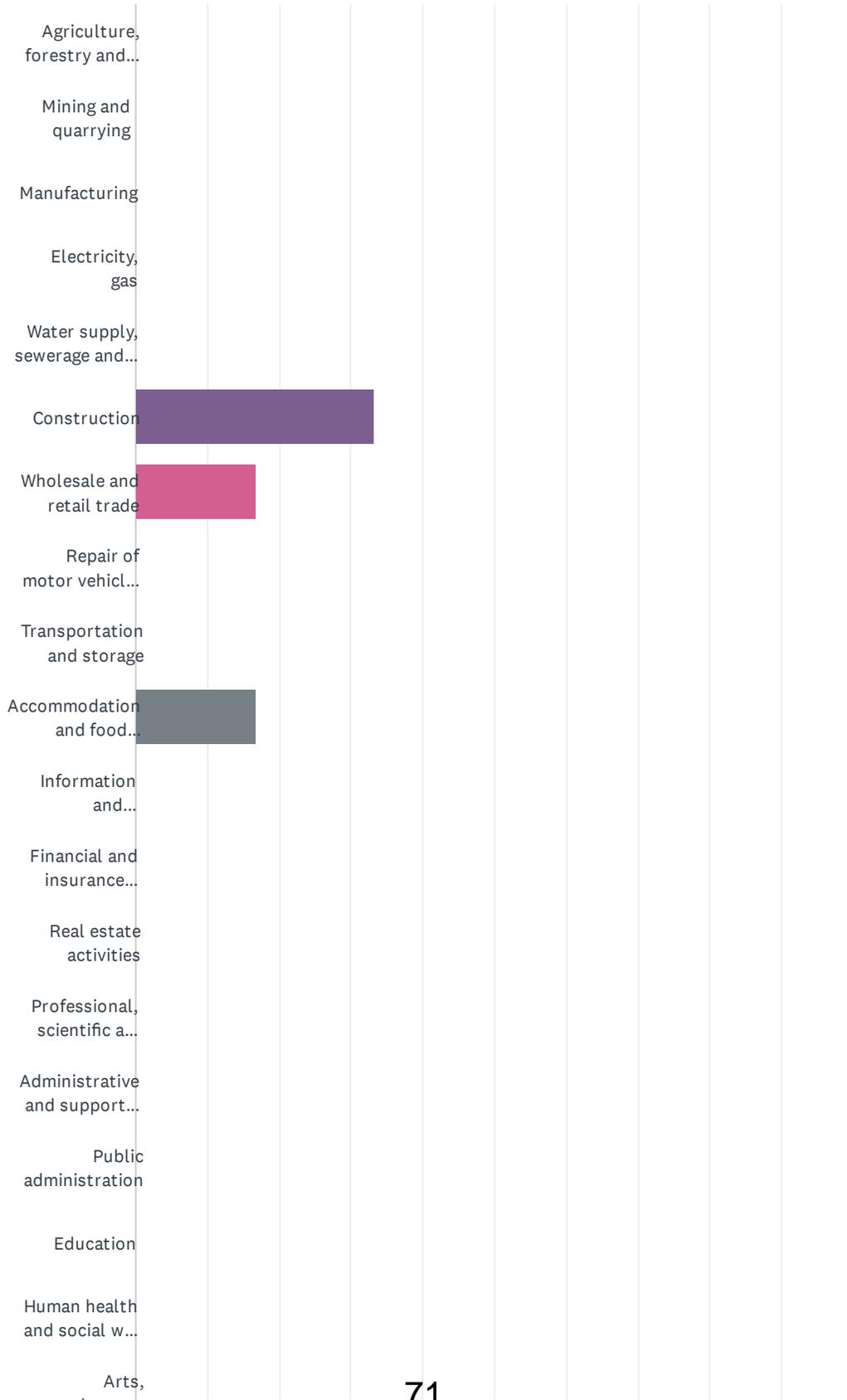
Answered: 5 Skipped: 7



ANSWER CHOICES	RESPONSES
Confident	40.00% 2
Not confident	60.00% 3
TOTAL	5

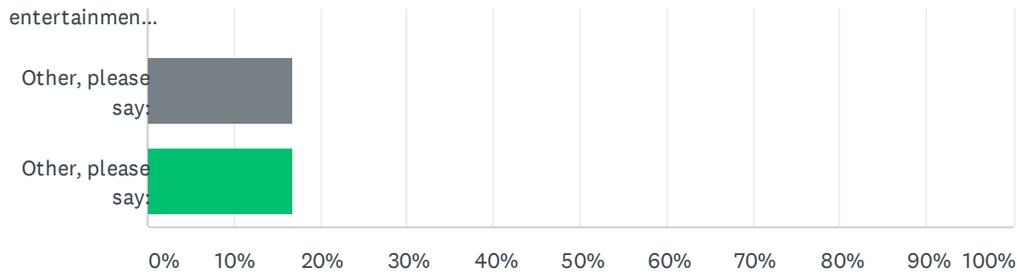
Q15 In what sector does your business operate?

Answered: 6 Skipped: 6



71

Business & procurement C-19 recovery survey v1

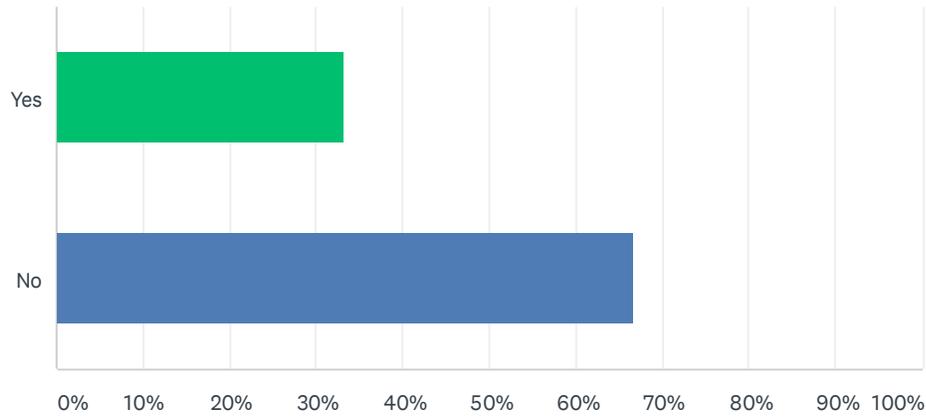


ANSWER CHOICES	RESPONSES	
Agriculture, forestry and fishing	0.00%	0
Mining and quarrying	0.00%	0
Manufacturing	0.00%	0
Electricity, gas	0.00%	0
Water supply, sewerage and waste management	0.00%	0
Construction	33.33%	2
Wholesale and retail trade	16.67%	1
Repair of motor vehicles and motorcycles	0.00%	0
Transportation and storage	0.00%	0
Accommodation and food services	16.67%	1
Information and communication	0.00%	0
Financial and insurance activities	0.00%	0
Real estate activities	0.00%	0
Professional, scientific and technical activities	0.00%	0
Administrative and support services	0.00%	0
Public administration	0.00%	0
Education	0.00%	0
Human health and social work activities	0.00%	0
Arts, entertainment and recreation	0.00%	0
Other, please say:	16.67%	1
Other, please say:	16.67%	1
TOTAL		6

#	OTHER, PLEASE SAY:	DATE
1	tfx	10/23/2020 11:48 AM

Q16 Are you aware we have a procurement process at the council?

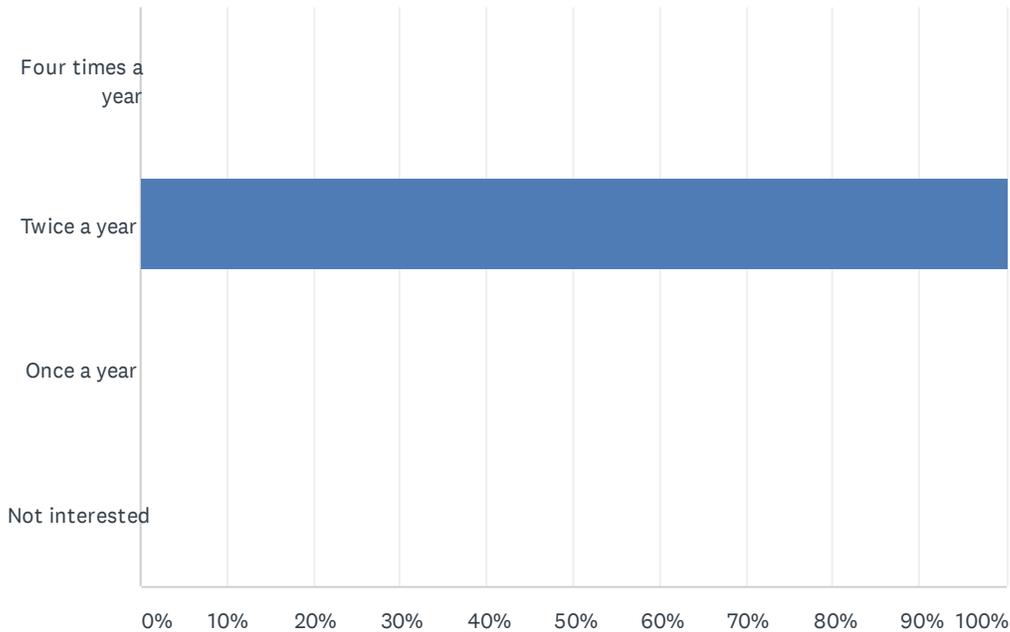
Answered: 3 Skipped: 9



ANSWER CHOICES	RESPONSES
Yes	33.33% 1
No	66.67% 2
TOTAL	3

Q17 Would you be interested in a virtual 'meet the buyer' event where you can meet the procurement officer and discuss any challenges you face?If so, how often would you like the event?

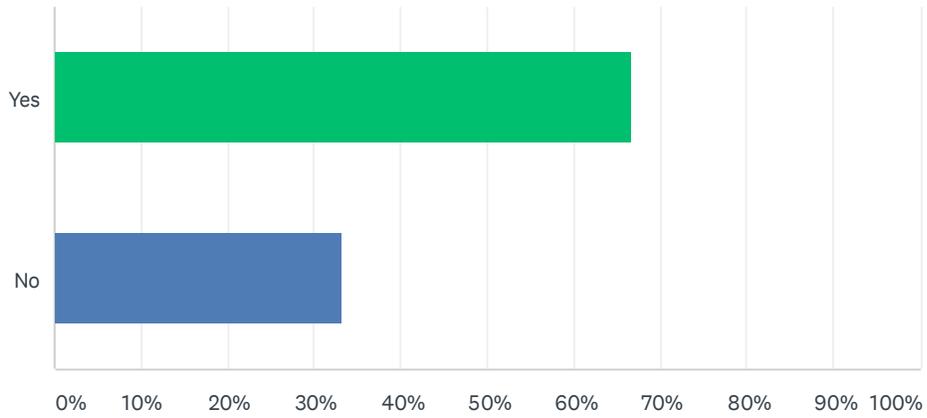
Answered: 1 Skipped: 11



ANSWER CHOICES	RESPONSES
Four times a year	0.00% 0
Twice a year	100.00% 1
Once a year	0.00% 0
Not interested	0.00% 0
TOTAL	1

Q18 Are you a national supplier registered outside of Devon?

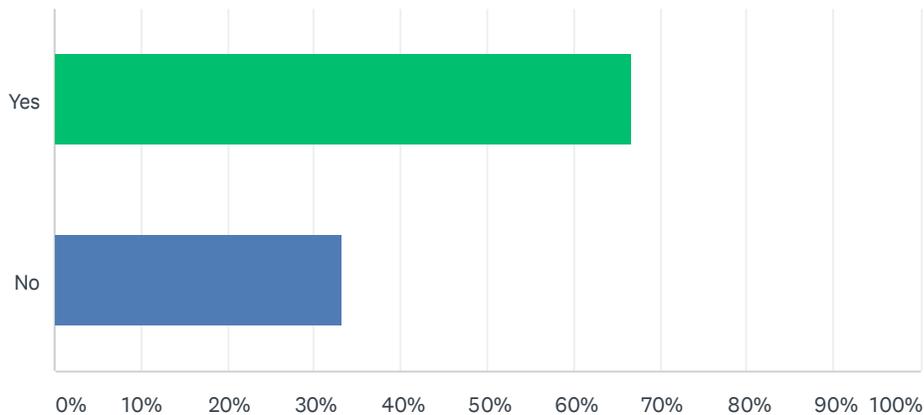
Answered: 3 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	66.67%	2
No	33.33%	1
TOTAL		3

Q19 Are you based in Teignbridge?

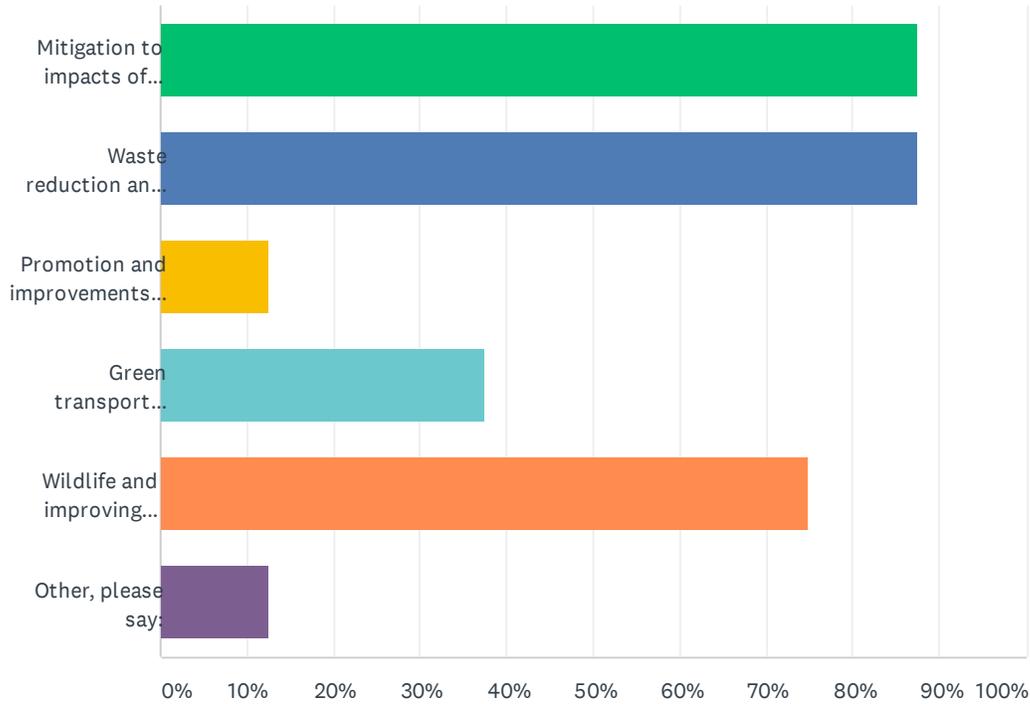
Answered: 3 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	66.67%	2
No	33.33%	1
TOTAL		3

Q1 On what key priorities will your organisation focus for a green recovery? Please pick up to 3

Answered: 8 Skipped: 0

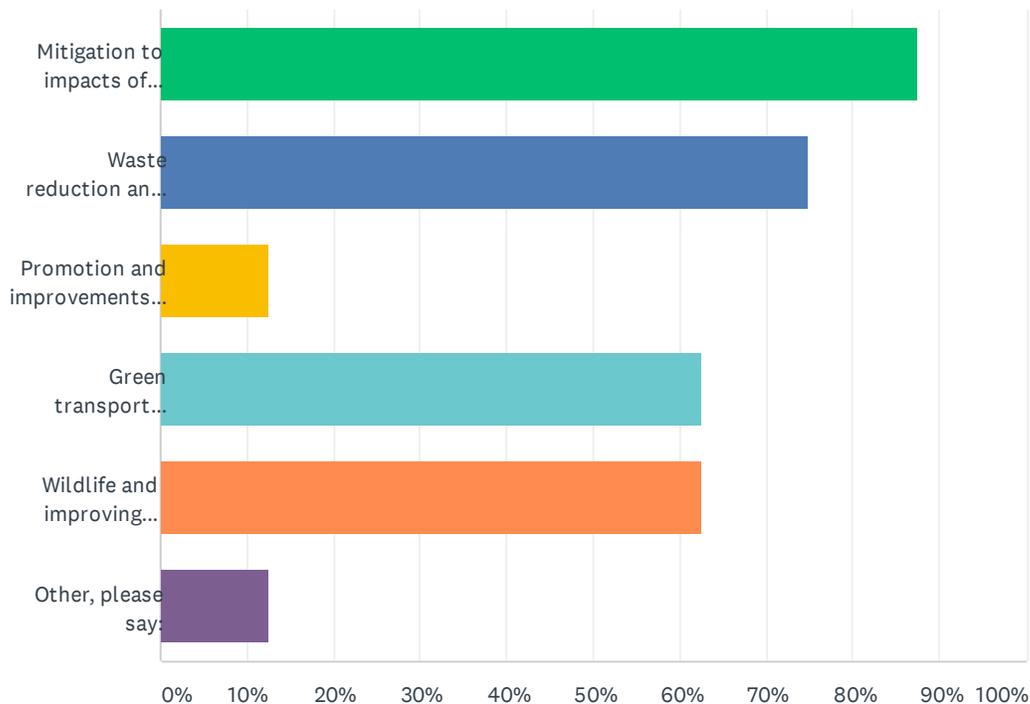


ANSWER CHOICES	RESPONSES
Mitigation to impacts of climate change	87.50% 7
Waste reduction and promotion of reuse and recycling	87.50% 7
Promotion and improvements in green spaces	12.50% 1
Green transport infrastructure, for example walking and cycling routes	37.50% 3
Wildlife and improving biodiversity	75.00% 6
Other, please say:	12.50% 1
Total Respondents: 8	

#	OTHER, PLEASE SAY:	DATE
1	Green energy contracts (electricity) has been completed, new LED lighting and window film to be progressed in 2021	11/23/2020 8:34 PM

Q2 On what key priorities should Teignbridge Council focus for a green recovery? Please pick up to 3

Answered: 8 Skipped: 0

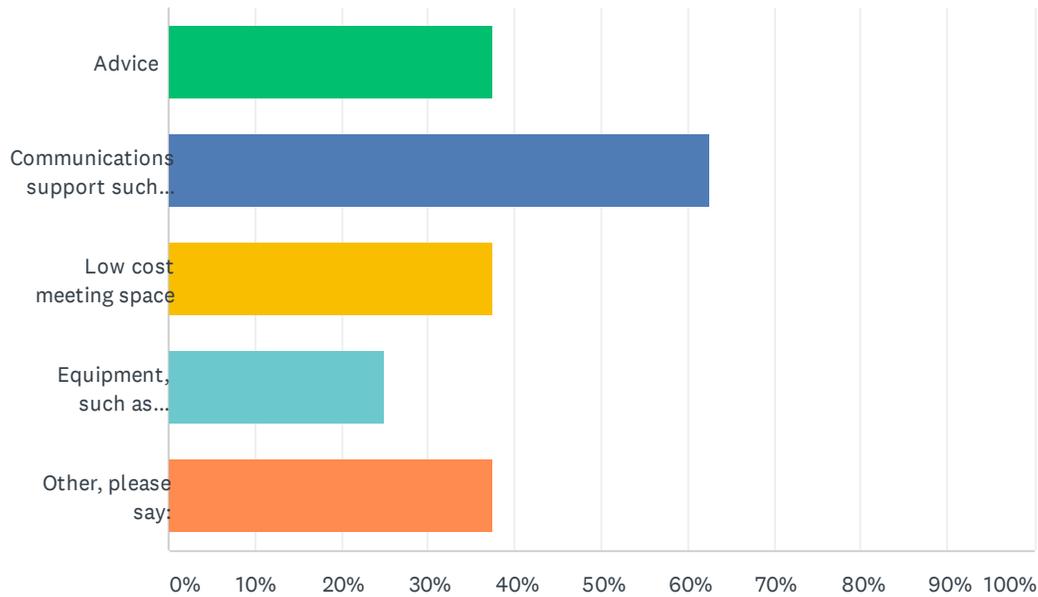


ANSWER CHOICES	RESPONSES
Mitigation to impacts of climate change	87.50% 7
Waste reduction and promotion of reuse and recycling	75.00% 6
Promotion and improvements in green spaces	12.50% 1
Green transport infrastructure, for example walking and cycling routes	62.50% 5
Wildlife and improving biodiversity	62.50% 5
Other, please say:	12.50% 1
Total Respondents: 8	

#	OTHER, PLEASE SAY:	DATE
1	I am also a road user by car so the motorist shouldn't be targeted as the problem, travelling to work is the issue.	11/23/2020 8:34 PM

Q3 What assistance would your organisation need to support a green recovery? Please pick two

Answered: 8 Skipped: 0

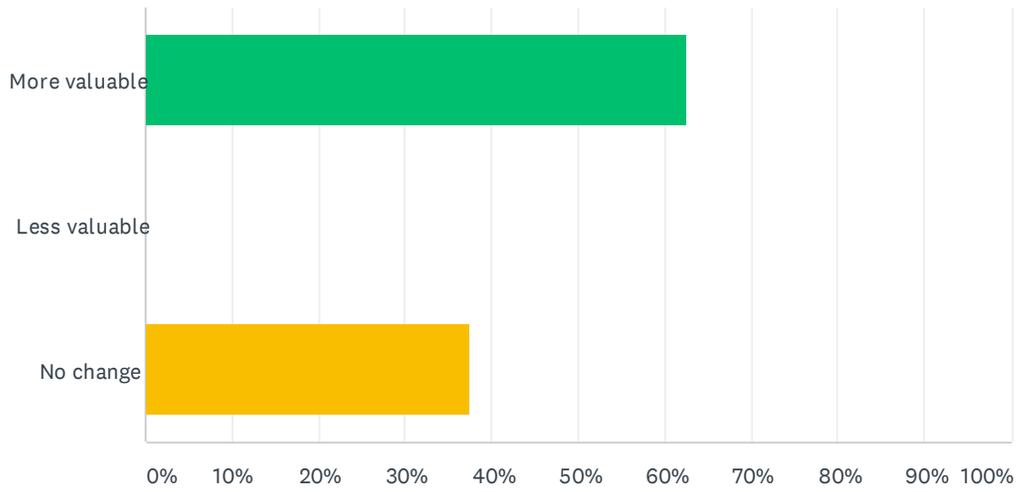


ANSWER CHOICES	RESPONSES
Advice	37.50% 3
Communications support such as sharing of resources	62.50% 5
Low cost meeting space	37.50% 3
Equipment, such as litter-pickers and other tools	25.00% 2
Other, please say:	37.50% 3
Total Respondents: 8	

#	OTHER, PLEASE SAY:	DATE
1	all of our funding bids have been put on hold as funders concentrate on CV19. We have no funding for our ongoing youth programme and our bigger initiatives.	11/26/2020 9:59 AM
2	Happy to be involved in a Green Working Party where staff are able to join other firms employees for a day/half days activities?	11/23/2020 8:34 PM
3	TDC taking the lead on initiatives other can join.	11/19/2020 2:37 PM

Q4 In what way has lockdown changed your organisation's view of Teignbridge's open space and beaches?

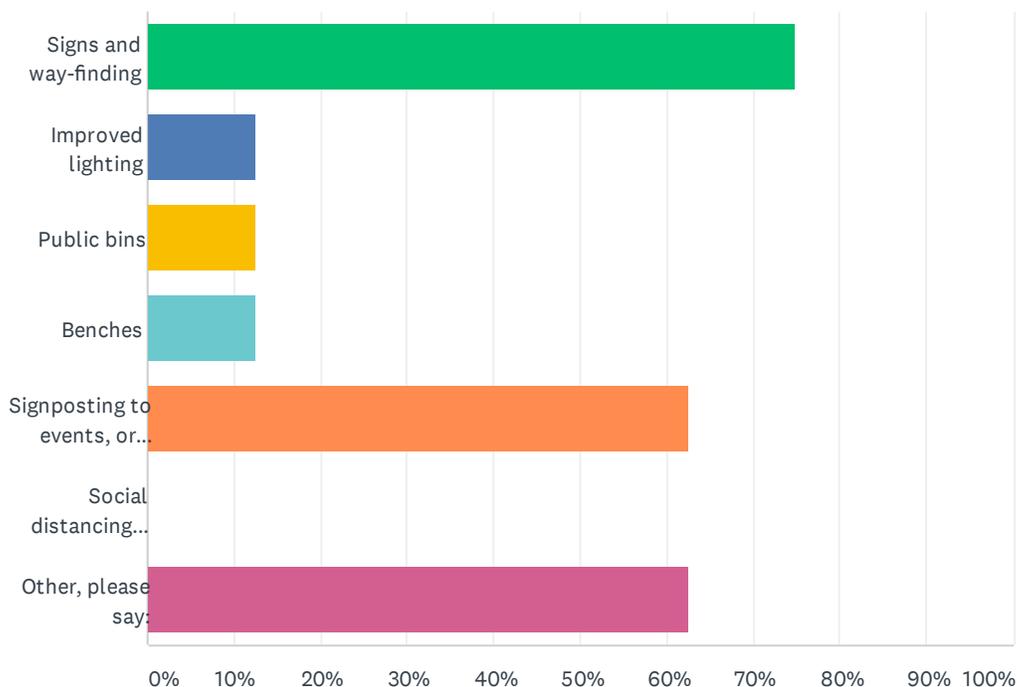
Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES	
More valuable	62.50%	5
Less valuable	0.00%	0
No change	37.50%	3
TOTAL		8

Q5 In your view, what are your top improvements to encourage more outdoor exercise in your local area? Please pick up to 3

Answered: 8 Skipped: 0

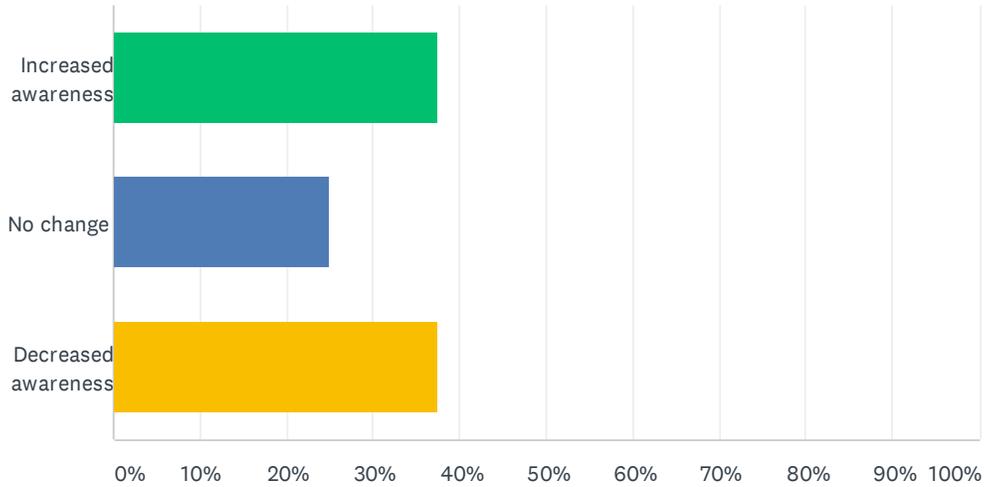


ANSWER CHOICES	RESPONSES	
Signs and way-finding	75.00%	6
Improved lighting	12.50%	1
Public bins	12.50%	1
Benches	12.50%	1
Signposting to events, or activities via social media	62.50%	5
Social distancing visuals, like signs and stickers	0.00%	0
Other, please say:	62.50%	5
Total Respondents: 8		

#	OTHER, PLEASE SAY:	DATE
1	safer pedestrian routes, Teignmouth has narrow pavements, heavy car use and little thought for pedestrians	11/26/2020 9:59 AM
2	I have struggled to find good quality maps of cycle routes, we have plenty of routes and the publishing of these could be more effective	11/23/2020 8:34 PM
3	Creating resources that will encourage people to explore the natural environment.	11/19/2020 7:56 PM
4	more safe walking and cycling routes	11/19/2020 2:02 PM
5	Safe areas to cycle and walk	11/11/2020 4:46 PM

Q6 In your opinion, what change has 2020 seen to awareness in buying reusable products to reduce waste? For example, reusable food and drinks containers

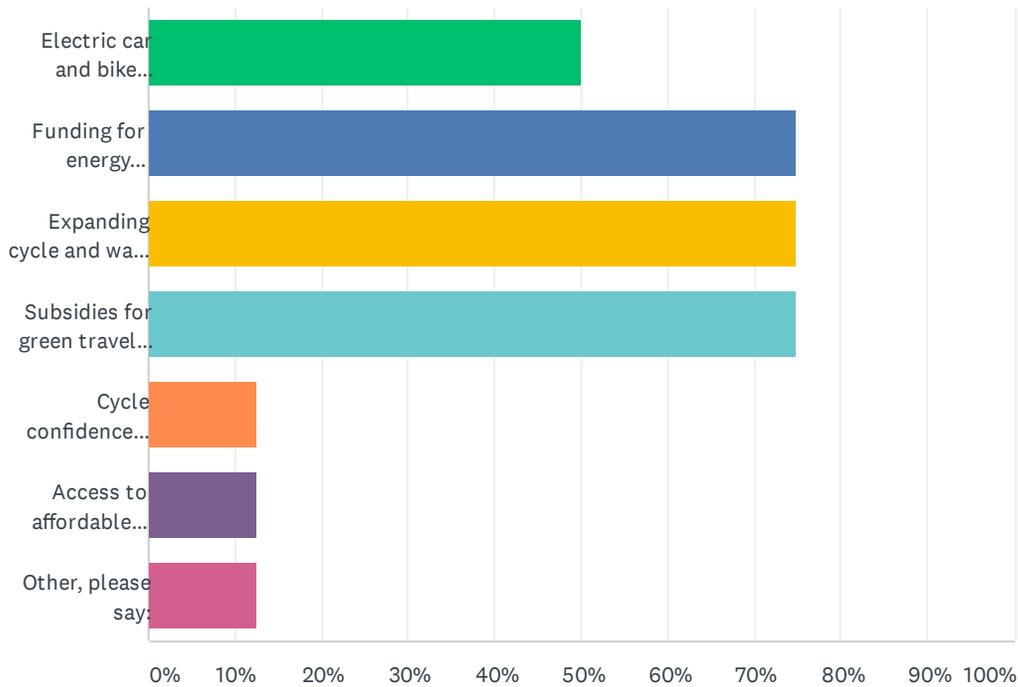
Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES
Increased awareness	37.50% 3
No change	25.00% 2
Decreased awareness	37.50% 3
TOTAL	8

Q7 In your opinion, what are the most important carbon saving measures for your local area? Please pick up to 3

Answered: 8 Skipped: 0

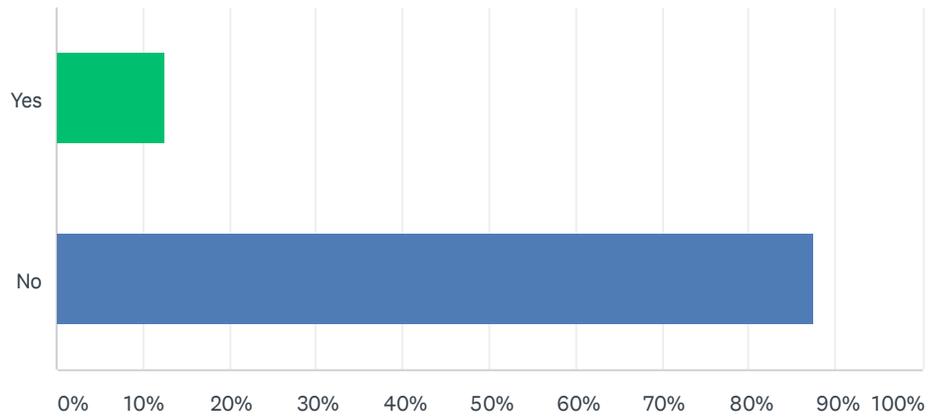


ANSWER CHOICES	RESPONSES
Electric car and bike charging points	50.00% 4
Funding for energy efficiency in homes	75.00% 6
Expanding cycle and walk ways to link communities	75.00% 6
Subsidies for green travel, for example, bus and train	75.00% 6
Cycle confidence training for adults	12.50% 1
Access to affordable electric bike hire	12.50% 1
Other, please say:	12.50% 1
Total Respondents: 8	

#	OTHER, PLEASE SAY:	DATE
1	Improved parking around the train station and other green transport options	11/23/2020 8:34 PM

Q8 Would your organisation pay a reasonable fee to learn environmental skills, such as creating traditional stone walls and forestry skills?

Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	12.50%	1
No	87.50%	7
TOTAL		8

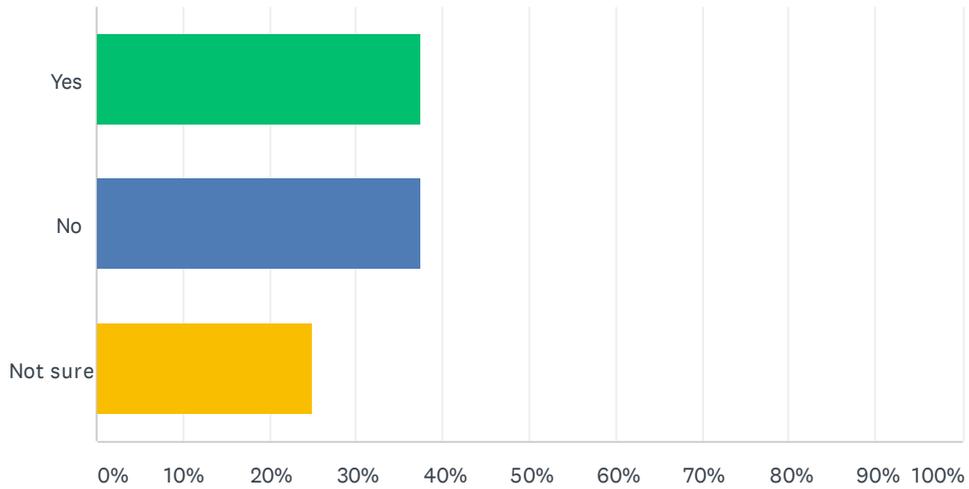
Q9 Briefly, what do you think are the walking and cycling priorities for your area?

Answered: 8 Skipped: 0

#	RESPONSES	DATE
1	safe pedestrian and cycling routes into town from the housing estates around the town Especially for school children, there has been an accident involving a child walking to or from school every term for last 2 years! a couple have been extremely serious	11/26/2020 9:59 AM
2	Route signage	11/23/2020 8:34 PM
3	Dawlish to Teignmouth and Teignmouth to Newton Abbot traffic free routes.	11/19/2020 7:56 PM
4	Walking needs safe and adequately illuminated routes. Cycling has to be off/away from main roads to be safe. Cycle routes on pavements in my experience are just not utilised.	11/19/2020 2:37 PM
5	Safe route from Buckfastleigh to Totnes	11/19/2020 2:02 PM
6	Slowing traffic	11/15/2020 7:28 PM
7	Cycle connection from Chudleigh to Kingsteignton.	11/12/2020 5:28 PM
8	We need a better network of easy to access cycle ways. At the moment people have to cycle on roads to go to the centre of Newton Abbot (I live in Ogwell).	11/11/2020 4:46 PM

Q10 Are there local facilities in place to support social distancing?

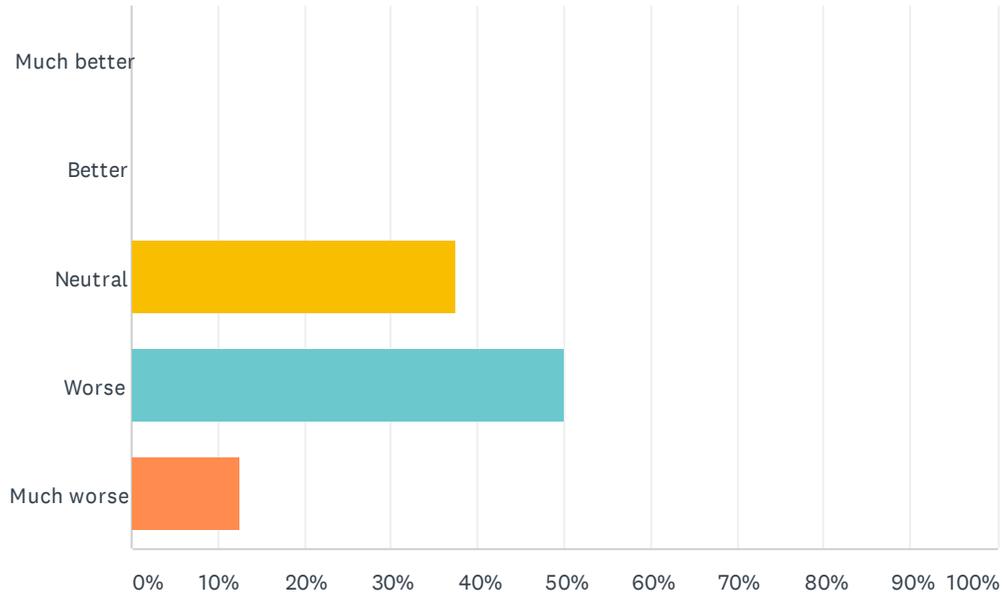
Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	37.50%	3
No	37.50%	3
Not sure	25.00%	2
TOTAL		8

Q11 Have you noticed any changes to vacant town centre premises? Please review your closest town

Answered: 8 Skipped: 0



ANSWER CHOICES	RESPONSES
Much better	0.00% 0
Better	0.00% 0
Neutral	37.50% 3
Worse	50.00% 4
Much worse	12.50% 1
TOTAL	8

Q12 Please tell us what town

Answered: 8 Skipped: 0

#	RESPONSES	DATE
1	Teignmouth	11/26/2020 9:59 AM
2	Newton Abbot	11/23/2020 8:34 PM
3	Dawlish	11/19/2020 7:56 PM
4	Newton Abbot	11/19/2020 2:37 PM
5	Newton Abbot	11/19/2020 2:02 PM
6	Bishopsteignton	11/15/2020 7:28 PM
7	Chudleigh	11/12/2020 5:28 PM
8	Newton Abbot	11/11/2020 4:46 PM

Q13 If you would like us to contact you to see how you're getting on, please leave your group, or town and parish council name:

Answered: 5 Skipped: 3

#	RESPONSES	DATE
1	TRAIL	11/26/2020 9:59 AM
2	Dawlish	11/19/2020 7:56 PM
3	Sustainable Bishop	11/15/2020 7:28 PM
4	Teignbridge Councillor	11/12/2020 5:28 PM
5	ACT, I live in Ogwell	11/11/2020 4:46 PM

Q14 And email address

Answered: 5 Skipped: 3

#	RESPONSES	DATE
1	trailartuk@gmail.com	11/26/2020 9:59 AM
2	dawlishagainstplastic@gmail.com	11/19/2020 7:56 PM
3	Sustainablebishop@gmail.com	11/15/2020 7:28 PM
4	Richard.keeling@teignbridge.gov.uk	11/12/2020 5:28 PM
5	betinawinkler@hotmail.com	11/11/2020 4:46 PM

COVID-19 Recovery Presentation

Presented to the Teignbridge Communities Recovery Workshop

By Tony Mansour

11/12/2020

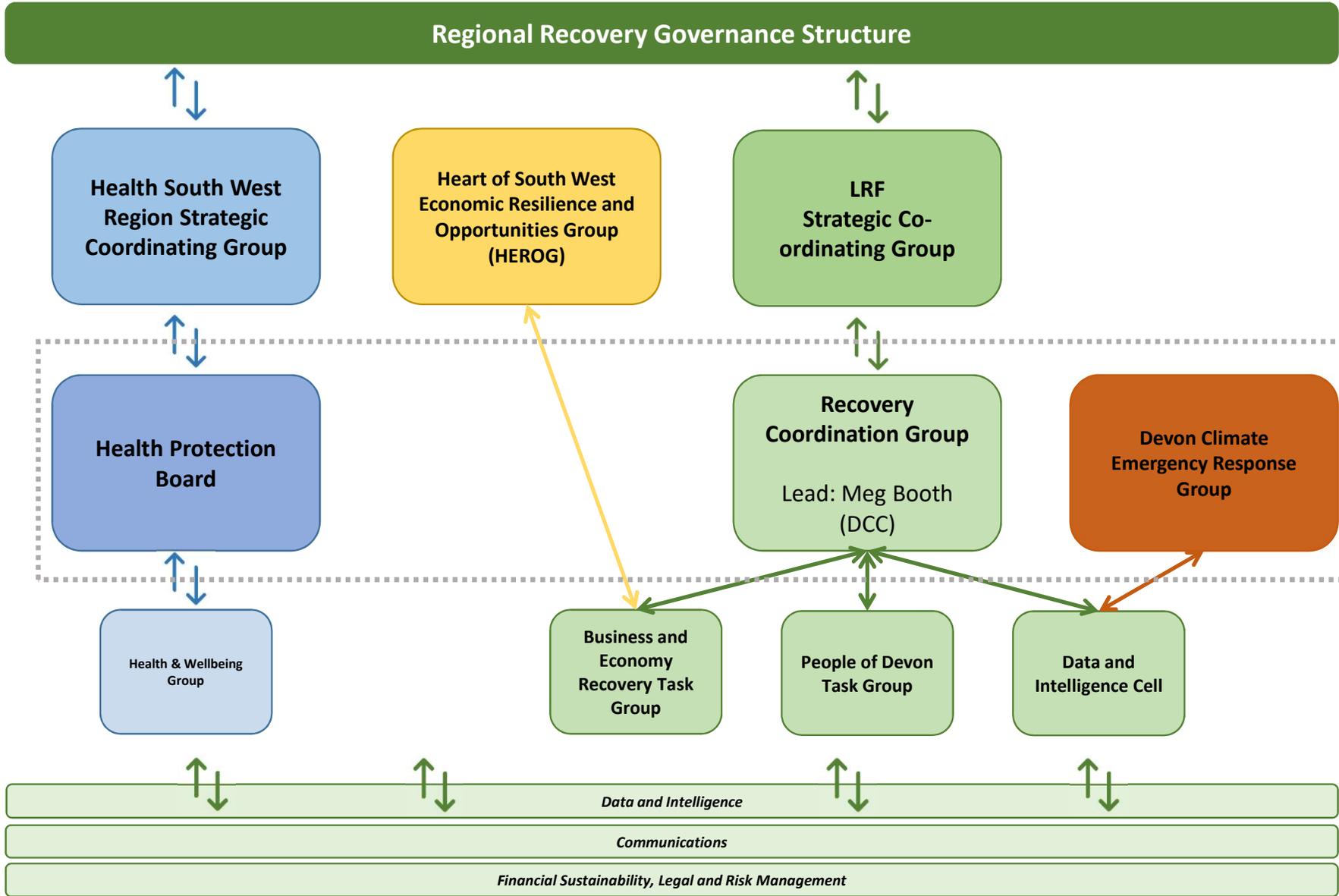
NATIONAL
 Defines *Context*
 Provides guidance, sets national and regional parameters, national direction and strategy

REGIONAL
 Defines *Regional Context*
 Provides guidance, regional parameters, direction and strategy

STRATEGIC
 Defines *What to do*
 Strategic level has overall responsibility and determines policy, strategy, parameters and resource requirements. Maintains a common picture, assesses options and evaluates progress

TACTICAL
 Defines *How to do it*
 Tactical level directs the tactics within the strategy and parameters, and with the resources defined at strategic level
 Focus on hazards, vulnerabilities, risks and resources that shape putting policy in to practice
 Pushing changing situational information up to strategic level

OPERATIONAL
 This level is concerned with *Doing it*



Teignbridge District Council COVID-19 Recovery Structure

Overview and Scrutiny Committee

To receive progress and review reports and establish a working group on the impact on communities in rural, urban and coastal areas

Executive

- Organisational Recovery Plans
- Establish critical short term operational issues

93

Senior Leadership Team

Recovery Strategic Lead

Regular Reports to PH

Economy Strategic Lead

Regular Reports to PH

Environment Strategic Lead

Regular Reports to PH

Place Strategic Lead

Regular Reports to PH

Communities Strategic Lead

Regular Reports to PH

VV Council Strategic Lead

Recovery Project Lead

Economy project Lead



Economy Task Group

Environment Project lead



Environment Task Group

Place Project lead



Place Task Group

Communities Project lead



Communities Task Group

VV Council Project lead



Vital Viable Council Task Group

Assessing COVID-19 Community Impact in Teignbridge & Devon

- Audit of Existing Data Sources
- Literature Reviews (TDC and DCC)
- Residents' and Stakeholder Surveys
- Stakeholder Workshops
- Member-led Community Impact Work

94



www.teignbridge.gov.uk

Assessing COVID-19 Community Impact in Teignbridge & Devon

Data Audits

- At TDC, we conducted an audit of existing data Sources in September and October which drew data from national, regional and local sources relating to each of our key theme areas (Economy, Place, Environment, Vital Viable Council and Communities).

- Through the DCC Data and Intelligence Group, an Impacts table is being devised which will draw key data sets from national and local sources concentrating on the following areas:

Equalities, Community Safety and Wellbeing, Economy, Housing and Homelessness, Transport, environment and Climate, and the Community and Voluntary Sector.



Latest Claimant Count

- Increased, quicker than national average

- Flattening as economy reopened

- Lower DCC rates than national rates

Local Authority	Feb-20	Aug-20	Sep-20	Oct-20	% Change in Volume Feb-Oct	Rank = % change out of 315 LA's in England	Claimant Count rate Oct 2020
South Hams	735	2,385	2,290	2,115	187.8%	38	4.3%
West Devon	480	1,370	1,290	1,270	164.6%	72	4.1%
DCC Area	8,315	22,370	21,310	20,040	156.3%	n/a	4.3%
East Devon	1,250	3,580	3,365	3,135	150.8%	98	4.0%
Teignbridge	1,410	3,840	3,655	3,450	144.7%	112	4.5%
Exeter	1,460	3,820	3,690	3,510	140.4%	115	3.9%
North Devon	1,240	3,200	3,005	2,815	127.0%	152	5.0%
Mid Devon	820	2,045	1,995	1,860	126.8%	153	3.9%
Torrige	920	2,130	2,020	1,885	104.9%	207	4.9%
Torbay	2,675	5,985	5,750	5,465	104.3%	209	7.1%
Plymouth	5,875	10,895	10,720	10,190	73.4%	283	6.1%
England	1,050,875	2,282,005	2,262,510	2,228,150	115.3%	n/a	6.3%

96



Youth Employment

- **Rising overall position, quicker than national levels**
- **Rurality emerging feature**
- **Above 2008 recession levels**
- **Slightly lower for DCC area in Sep/Oct before second lockdown**

Local Authority	Feb-20	Aug-20	Sep-20	Oct-20	% Change in Volume Feb-Oct	Rank = % change out of 315 LA's in England
South Hams	125	470	430	415	232.0%	42
West Devon	90	290	270	270	200.0%	73
East Devon	240	715	635	630	162.5%	122
Teignbridge	290	810	765	745	156.9%	130
DCC Area	1,720	4,620	4,330	4,215	151.7%	n/a
Exeter	310	775	765	740	138.7%	162
Mid Devon	170	430	415	395	132.4%	170
North Devon	280	690	640	610	117.9%	198
Torbay	510	1,120	1,060	1,010	98.0%	246
Torrige	215	440	410	410	90.7%	259
Plymouth	1,270	2,355	2,330	2,275	79.1%	282
England	195,635	442,315	440,935	441,910	125.4%	n/a

97



Current Reliance on – Furlough

- Reliance on furlough was still about 10% of eligible employments on 31 Aug
- Hospitality / Retail / Manufacturing key areas of concern
- For the 16-24 age group the furlough percentage is 13% due to the high percentage for this age group in hospitality and retail services.

AREA	CJRS (TOTAL)	CJRS (31 AUG)	ELIGIBLE EMPLOYMENTS	% FURLOUGHED TOTAL 2020	% FURLOUGHED 31 AUG 2020
Teignbridge	19,900	6,000	57,200	35%	10.5%
West Devon	6,700	2,200	21,000	32%	10.5%
England	8,067,700	2,647,500	25,577,800	32%	10.4%
Torbay UA	20,000	5,600	54,800	36%	10.2%
South Hams	11,700	3,400	33,300	35%	10.2%
East Devon	19,700	5,900	58,000	34%	10.2%
Torridge	9,200	2,600	25,700	36%	10.1%
Devon County	109,900	32,500	330,100	33%	9.8%
South West	808,900	243,500	2,517,000	32%	9.7%
North Devon	14,400	3,800	40,400	36%	9.4%
Exeter	17,400	5,300	58,200	30%	9.1%
Mid Devon	10,900	3,300	36,300	30%	9.1%
Plymouth UA	36,400	9,600	116,600	31%	8.2%

86



Key Messages

- Strong case from the modelling and the current situation that Devon's economy, will be significantly impacted and tourism areas to a greater degree than elsewhere given our structural make-up, demographics and underlying fragilities pre-COVID-19
- Gaps in support remain for tier 1 areas, small businesses and based on eligibility restrictions for self employed grants.
- Approach – principle of being able to 'dial-up' activity to address particular sectors, places and people and locally deliver, recognising some interventions are pan-Devon
- Proposal being developed centres on packages of support over the immediate terms and next three years for:
 - SME Support
 - Green Recovery
 - Skills and Employment
 - Levelling up our places

66



COVID-19 Literature Review

- In September and October, we (TDC) conducted a review of some of the key reports emerging from national and local sources in relation to the impacts of COVID-19, capturing the key themes, messages and commonalities.

- We drew from around 20 reports in total including:

- Reports from Teignbridge CVS (Monitoring Report, Looking to the Near future, and TDC CVS Priorities)

100
Reports from Teignbridge CAB

- Devon Communities Together Report- COVID-19 Helpline Supporting Devon Town and Parish Councils, Village Halls and Community Buildings.
- Rural Services Network, COVID-19 Rural Communities Pulling Together- Case Studies from Across Rural England of how rural communities have worked together during lockdown.



Reports from Teignbridge CVS

- CVS has provided a brokerage service for Teignbridge District Council, started at lockdown to enable TDC to have a single point of contact into the Voluntary Sector for Teignbridge Residents 7 days a week who contact their helpline.
- They have developed a number of thematic forums and networks (held digitally over Zoom) to meet the needs of Covid-19; these bring people and groups (some cross agency) together where there is a priority issue/concern and have been welcomed by groups as a way to better network and work in partnership.
- CVS supported some organisations to set up online work through financial support for hardware purchases, enabling them to run food services, community challenges etc.

Priorities:

Supporting the voluntary sector to move towards an interim 'norm'

Support more people who are lonely and isolated

Providers have seen benefits to delivering digitally, but that we need to support upskilling of workforce, residents and to supply equipment

Local is the solution that works and need Commissioners and Government to recognise that support, resources and services should focus on local.



www.teignbridge.gov.uk



Reports from Teignbridge CAB

- The reintroduction of face-to-face advice and home visits to their more vulnerable clients will require careful planning, as the safety of advisers and clients is paramount
- Reports highlight that the 3 enquiry areas most affected by COVID-19 being benefits and tax credits, Universal Credit and employment. More recently there has been an increase in demand for family and relationship advice and an increase in case complexity.
- As lockdown measures eased, the demand for their advice was noticeably increasing. The economic impact of COVID-19 is only just beginning to affect their clients, and we should prepare for a significant increase in employment enquiries in the coming months.
- Rise in grievance claims and employment tribunals – specialist work required.
- Concern about unemployment following the end of furlough in March, housing and debt specific issues
- Felling of pent up demand- likely 60% increase in demand for debt advice in the coming months.



Devon Communities Together

- Ongoing support needed to assist local councils to harness and mobilise the energy and enthusiasm of emergency response/ mutual aid group volunteers in local communities which otherwise may dissipate as lockdown measures are eased
- Need for greater connection with the bigger hubs for learning and sharing purposes. Thus, rural councils learning from, and connecting with larger councils/ other councils of the same size for more enhanced peer to peer support.

103

- Support for ongoing programme of focus group meetings undertaken by DCT, where local councils are able to engage with one another, peer network and share information and learning.
- Furtherance of resources for DCT through its ongoing resilience work, to continually provide support to communities who would like to update, formalise or begin developing a community emergency plan.



Rural Services Network, COVID-19 Rural Communities Pulling Together- Case Studies from Across Rural England of how rural communities have worked together during lockdown.

- Quality broadband required. Although promised through 'Connecting Devon & Somerset' since 2017, our community still musters less than 1Mb. This is difficult in normal times, but with the entire community at home, with school and University students requiring access for learning, and people working from home this needs addressing
- A national scheme to enable rural shops to set up wholesale accounts would be beneficial to ensuring the supply of high demand items
- Decentralise! When a fast response is required, smaller organisations can act faster and more accurately.
- More direct information and advice on key issues. For example the decision to close our public toilets and playpark was taken on the advice of our Vicar



Members Covid-19 Recovery Workshop

26th February 2021

Tony Mansour

Background Work

- Audit of Existing Data Sources: August- October
- Literature Reviews (TDC and DCC): September- October
- Residents' and Stakeholder Surveys: November- December
- 106 • Stakeholder Workshops: December- January
- Member-led Community Impact Work - O&S working groups
- Engagement with Devon- wide recovery groups



Next Steps and End Goal

- Development of deliverable actions and projects
- Feedback to members and develop a Recovery Action Plan
- Review of the Council Strategy in the next financial year.

107



Today's plan

Introduction and background 30 mins - approximately 2pm- 2.30pm

15-20 mins	Overview and Scrutiny groups' COVID-19 community impact assessment work (surveys and findings)	Cllr Sarah Parker Khan
5 mins	Attendees to be placed into their theme specific workshops	

Theme Workshops 1 hour approximately 2.35-3.35pm

20 Mins	Project Background, Recovery Objectives, work undertaken so far, Key data and insights	Theme Leads
35 Mins	Discussion about projects for theme areas	Theme Leads and Members
5 Mins	Wrap up	Theme Leads

108

Feedback and Next Steps 3.40-4pm

15 Mins	Feedback from each theme workshop	Theme Leads
5 Mins	Next steps and thanks	Tony Mansour



Members Recovery Workshop

Economy and Vital Viable Council

By Tom Winters and Rosanna Wilson

26/02/2021

Economy

Outline

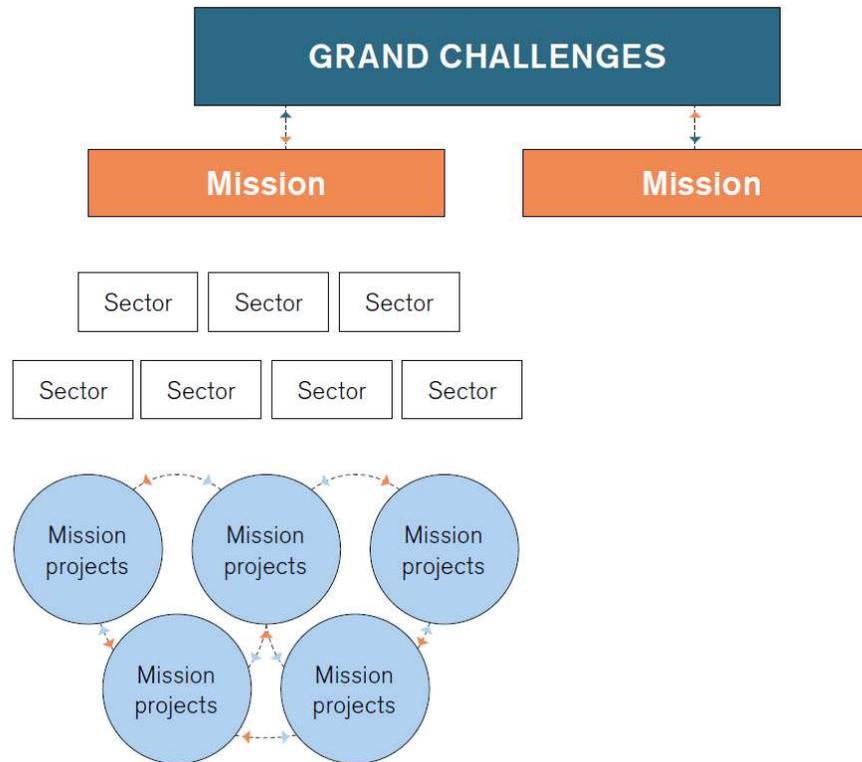
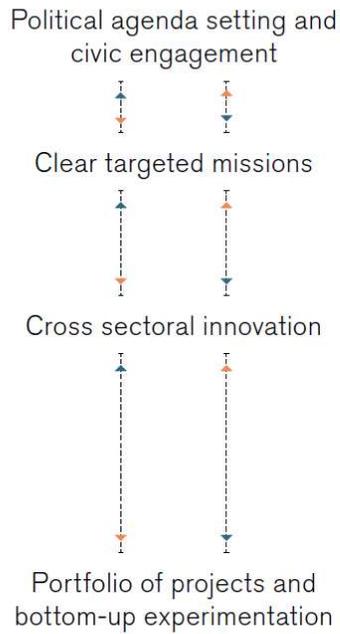
- Understanding our approach
- The purpose of the economic recovery
- What problems do we want to solve?
- How do we solve those problems?
- Discussion about objectives and projects

111



Being mission-oriented

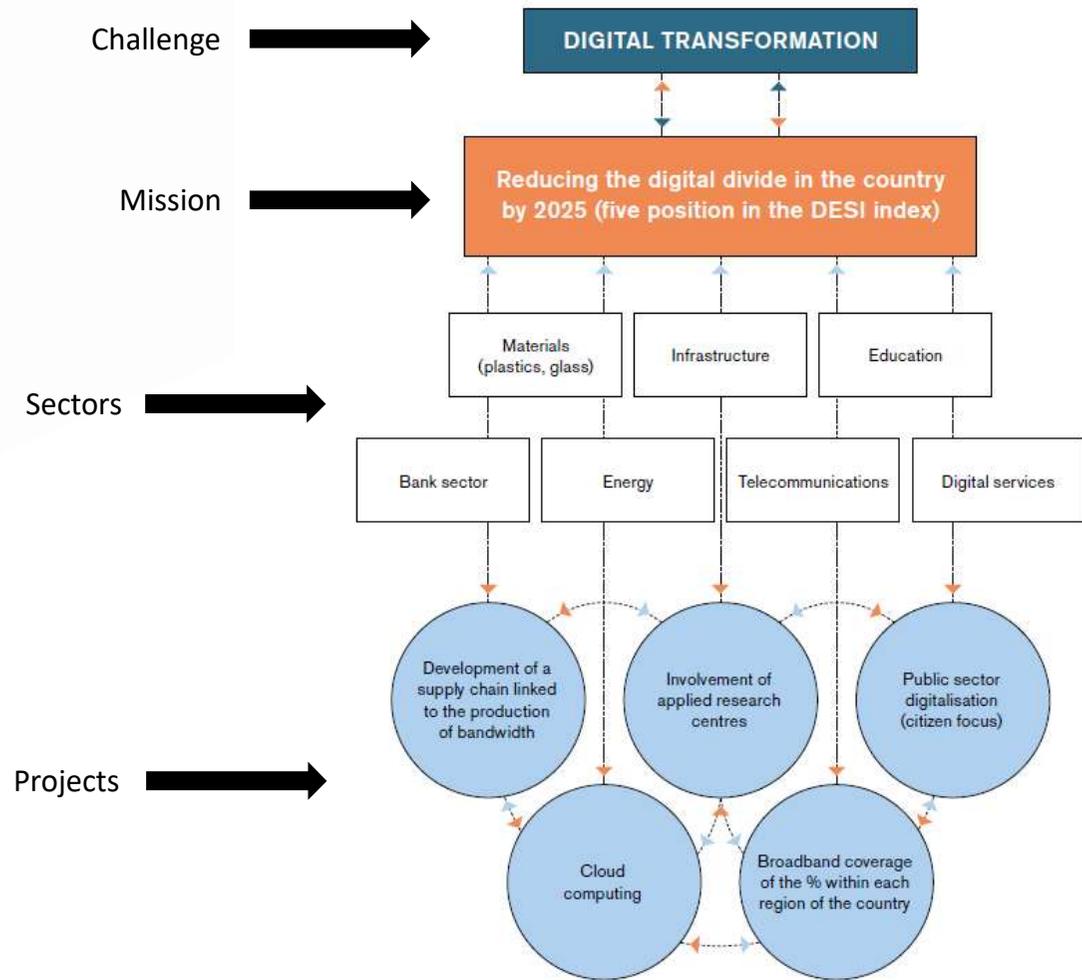
112



Example: Digital Transformation in Italy

The idea behind 'missions' is not to start by asking which sectors should be helped, but rather which problems need to be solved.

The key is to think about problems in the most ambitious way possible, involving various economic actors in the solution (public, private and non-profit).



Our 'Grand Challenge'

Economic Recovery

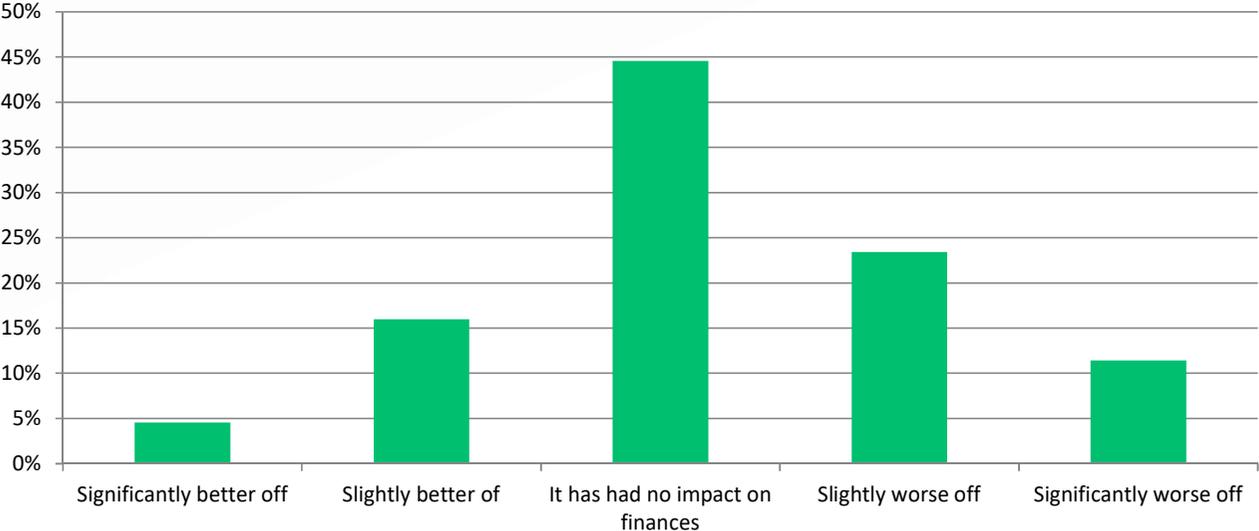
The vision we have set for the Teignbridge economic recovery is made up of three key aims:

1. To protect and attract a diverse range of well-paid and highly skilled jobs for our residents and workers
- 1/14 2. To support our existing business base and be an attractive place to start and grow a business
3. To recover and prosper within our ecological limits by enhancing the green and circular economy and supporting community wealth building



COVID-19 Resident's Survey

What impact has C-19 had on your household finances?

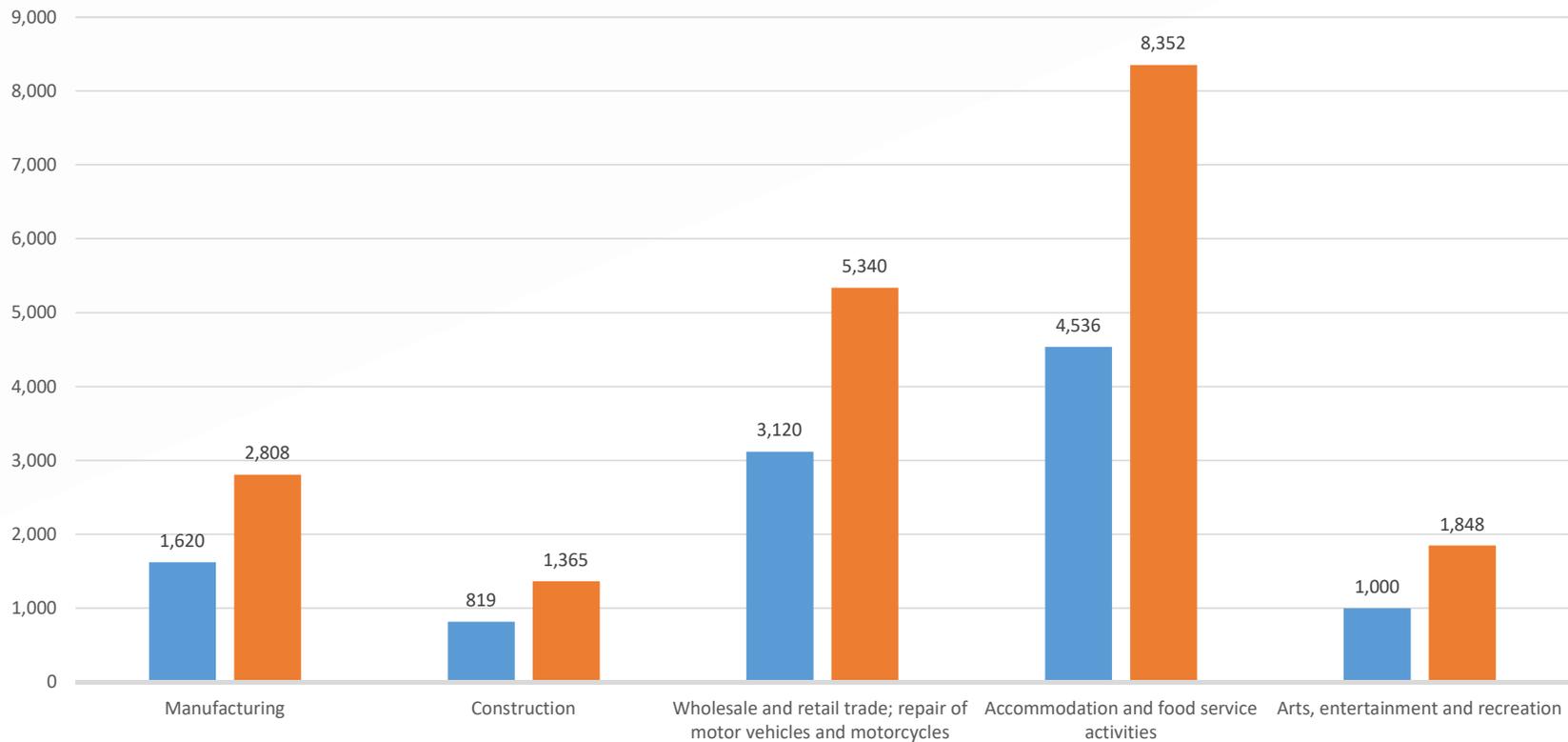


115



COVID-19 Impact in Devon

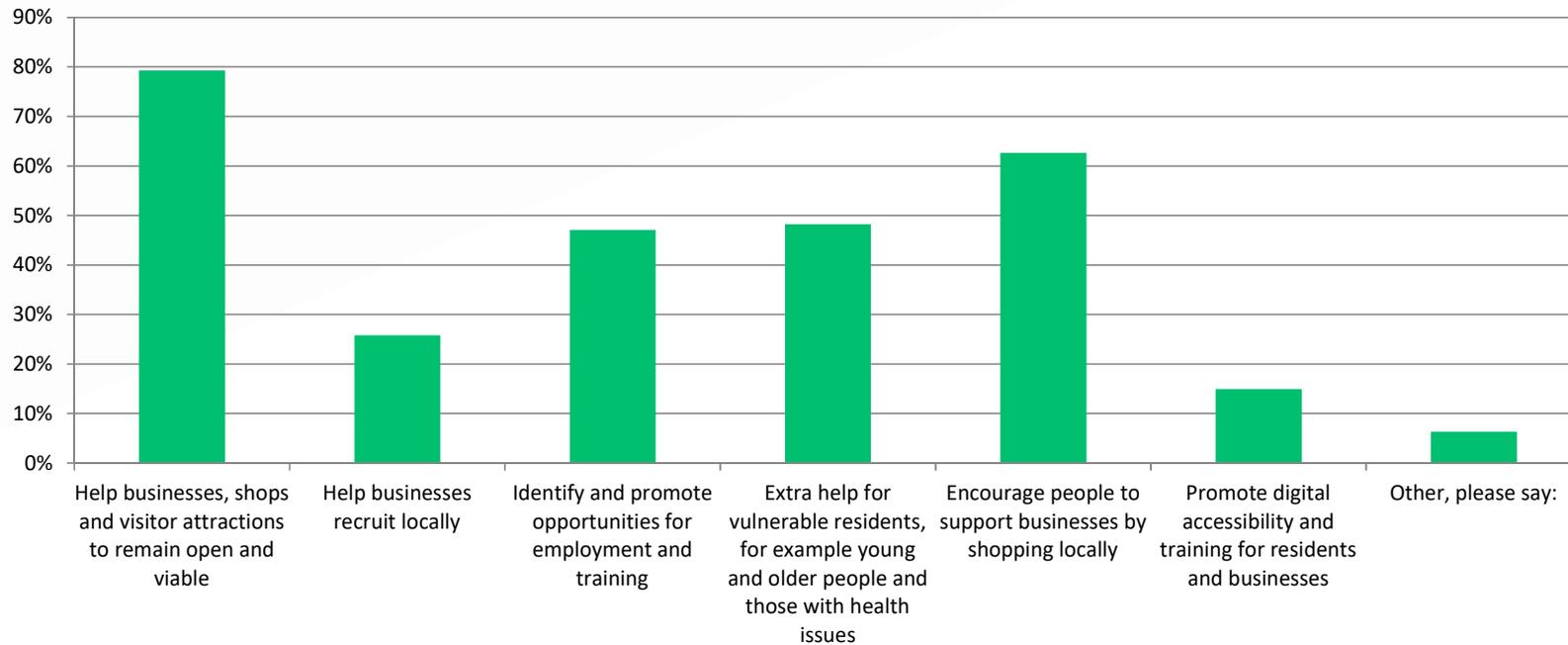
116



COVID-19 Resident's Survey

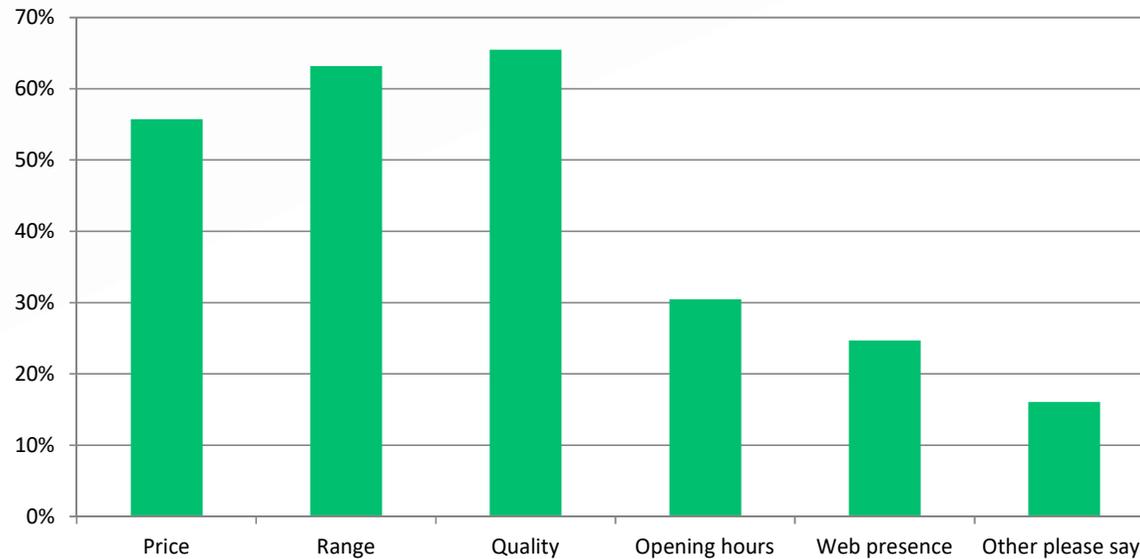
Where should the council focus its economic priorities over the coming year? Please pick up to 3

117



COVID-19 Resident's Survey

What would encourage you to shop from local traders? Please pick up to 3

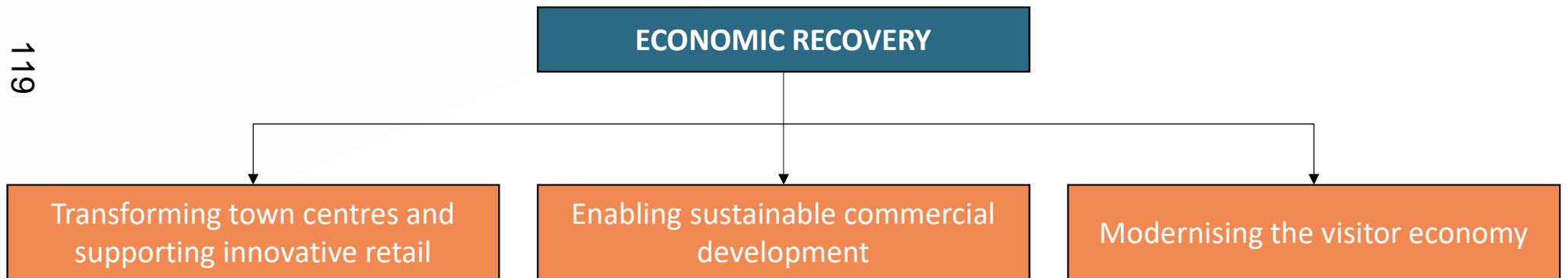


118



Three Missions

Following the results of the Residents Survey and the information gathered from the business grants, the following three Missions have been proposed:

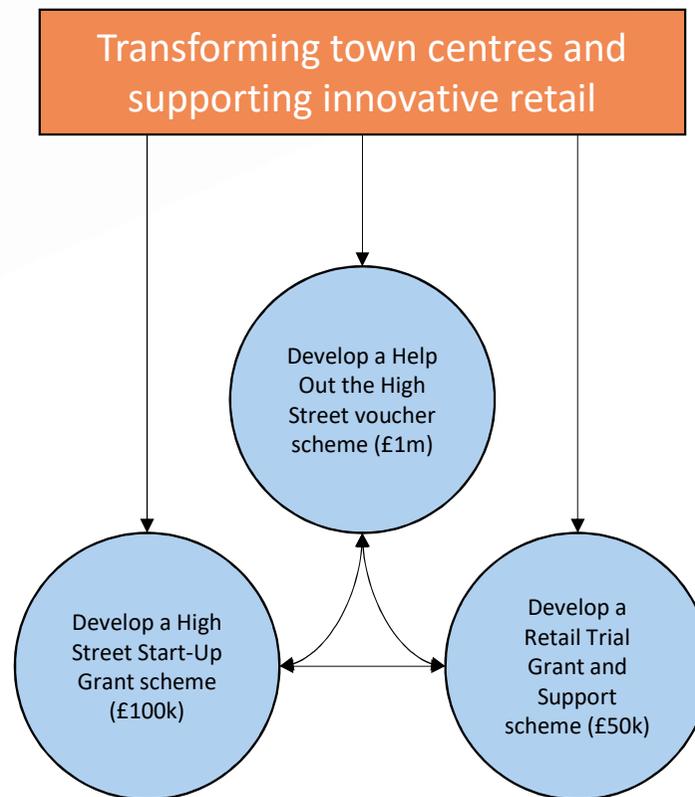


Mission 1

Transforming town centres and supporting innovative retail

Potential Funding:

- ARG remaining allocation (£1m+) for grants and wider business support
- Devon Economy Recovery Programme: Places and Communities Support Package – circa £1,050,000 (across Devon)

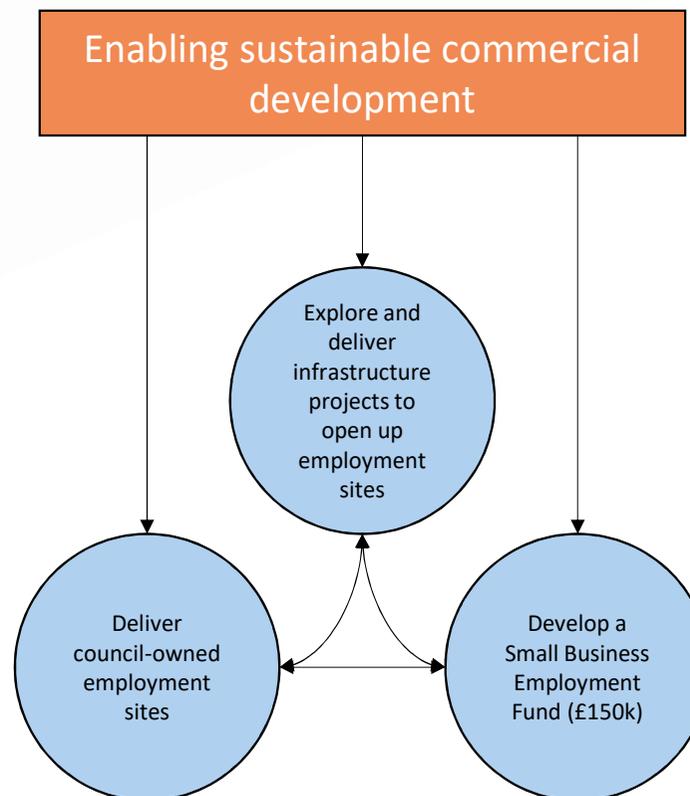


Mission 2

Enabling sustainable commercial development

Potential Funding:

- Bids to the Local Enterprise Partnership (LEP)
- ARG remaining allocation (£1m+) for grants and wider business support

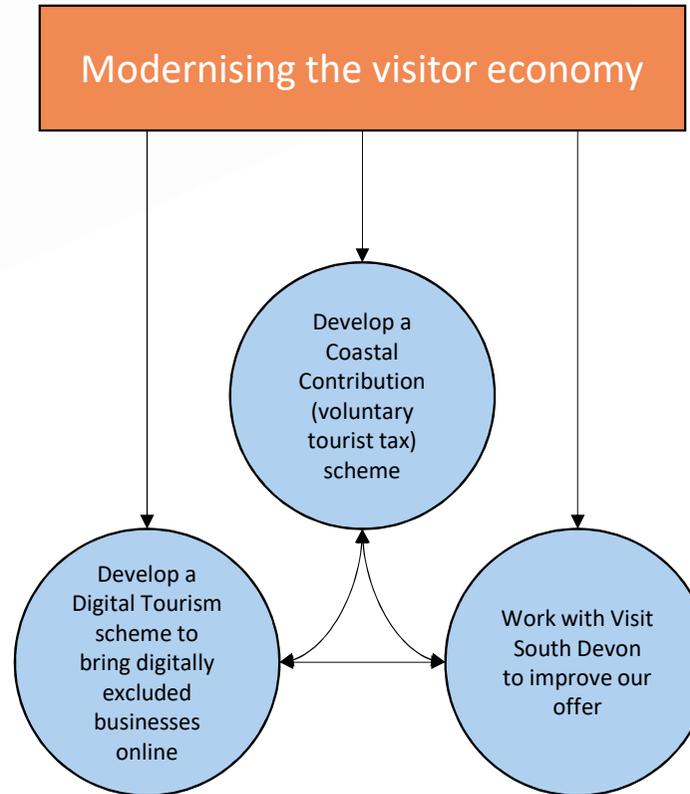


Mission 3

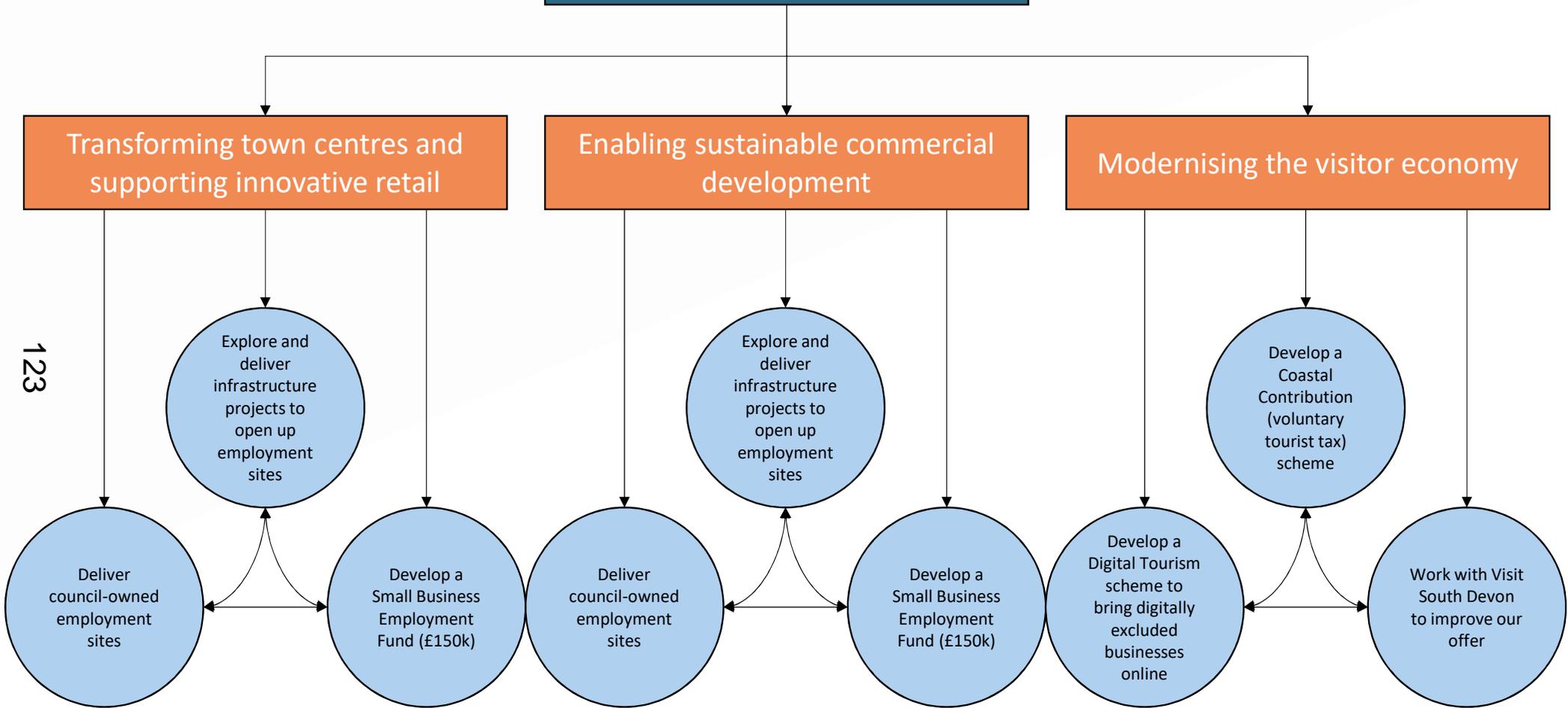
Modernising the visitor economy

Potential Funding:

- Income from Coastal Contribution scheme
- ARG remaining allocation (£1m+) for grants and wider business support



ECONOMIC RECOVERY



123



Discussion points

- Do the proposed missions help to alleviate the issues our economy is facing?
- Are the suggested projects right for the type of economic recovery we want?
- What's missing?

124



Vital Viable Council

Outline

- Project Background and Recovery objectives
- Work undertaken so far
- Planned work for the future
- Questions

126



Project background and recovery objectives

Vision

- To analyse the local spend in both Teignbridge and Devon
- To analyse ways in which we boost the local spend
- To analyse our internal processes
- Make changes to our internal processes
- External Funding/Government Funding

127



Work undertaken so far

Vital Viable Council

- Changes to BEST 2020 process
 - ▶ Rebrand – Best 2020 now known as Better 2022
 - ▶ Created a strategy
 - ▶ Review and refresh of business plan
 - ▶ Review of overall process

128



www.teignbridge.gov.uk

Work undertaken so far

Better 2022 strategy

10 Elements

1. Financial Savings
- 129 2. Carbon Savings
3. Income generation and commercialisation
4. Effective agile working and IT requirements
5. Contract Management
6. Budget Setting & Budget Pressures
7. Use of assets
8. Performance Review & Target Setting
9. Training and Development
10. Partnership Working



Work undertaken so far

Better 2022 Business Plan

- Part 1: Links to the 10 elements
- Part 2: Risk and Communications
- 130 • Part 3: Customers and their experiences



Work undertaken so far

Better 2022 Process

- Live document updated throughout the year
- 131 • SLT will be informed at a high level
- Executive Members will be informed throughout



Work undertaken so far

Local spend

- Analysis of local spend – performing to standards of The Preston Model
- Changes to Devon Districts Procurement Strategy to provide quick wins for boosting local spend
- Budget pressures and the need to focus on price.



Future

- Roll out of the Better 2022 process
- Monthly analysis regarding local spend
- 133 • Work on the “true” local spend
- Work with Doughnut Economics group



Any questions?

Economy workshop feedback

Looked at both the external and internal ways in which we can influence the economy

Suggested that we have a 'mission orientated' approach, which means we focus on what we can do and what is achievable. This will be important as there will be a lot of really good ideas and suggestions, but we may not be able to deliver or suitably influence.

Suggested areas for intervention where

- Town centres
- Commercial development
- Visitor economy

Recognise that funding required, potential opportunities from the Additional Restrictions Grant – support for businesses to improve digital presence particularly as many consumers will have got used to going online. Digital accessibility also critical in rural areas

Nature of town centres is changing, so look at more food and drink, socialising space, etc and encourage more residential, particularly above shops.

Interventions to support hospitality sector (such as 'Summer Nights' or 'Taste of the Teign'), also opportunity to highlight who you can buy from locally

Places need to reach out beyond their own area to attract visitors in, but also to do enough to make them come back.

Signposting role for businesses

As a landlord can we provide more start-up space in our markets and Market Walk?

Tourism opportunities such as the voluntary £1 per night tourism contribution, to be reinvested into the local economy.

Recognise our role as enabler, connector and promoter. Can we do more to find out from larger scale entertainment providers on opportunities within our district – can we make better use of existing buildings and assets across the district and connect them with the owners of those properties

Internal focus

Managers within the Council working on business plans taking account of changing circumstances financially and operationally. Looking at how to deliver services in challenging circumstances while seeking financial and carbon savings, IT improvements and use of assets.

Encouraging greater spend locally, focus on cost but also need to have focus on value.

Need to consider impact of our document and procurement requirements on smaller businesses who

This page is intentionally left blank

Members Recovery Workshop

Place and Environment

By Fergus Pate and Lizzie Turner

26/02/2021

What's this about?

138



Areas of focus

Environment

- Opportunities for environmental improvements
- Reducing carbon footprint
- Respond effectively to funding opportunities
- Working closely with local groups, county and regional stakeholders

139

Place

- Enhancing connectivity and addressing rural isolation
- Revitalising town centres and destinations
- Supporting and encouraging sustainable and active travel
- Addressing housing affordability

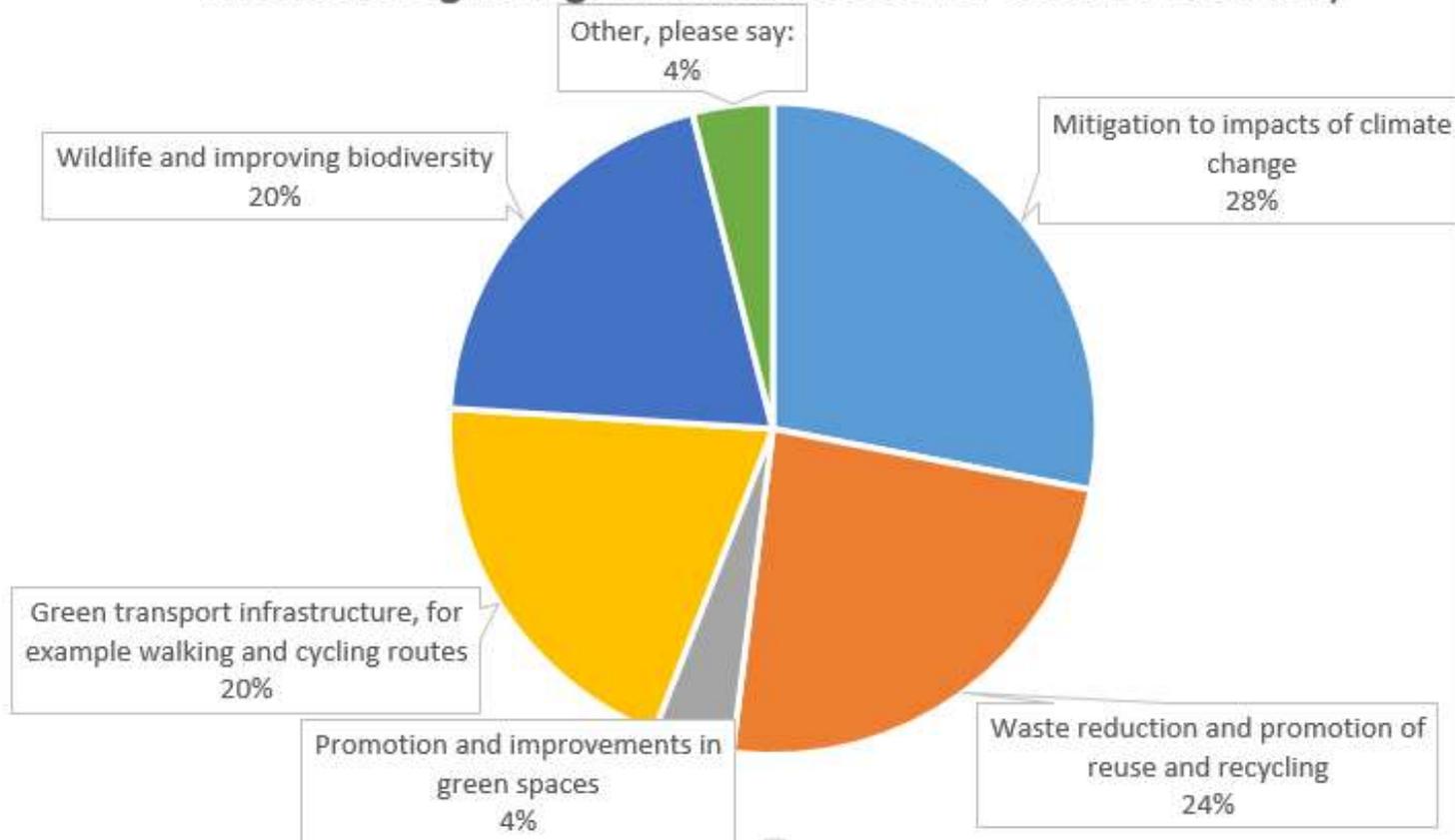


Draft objectives

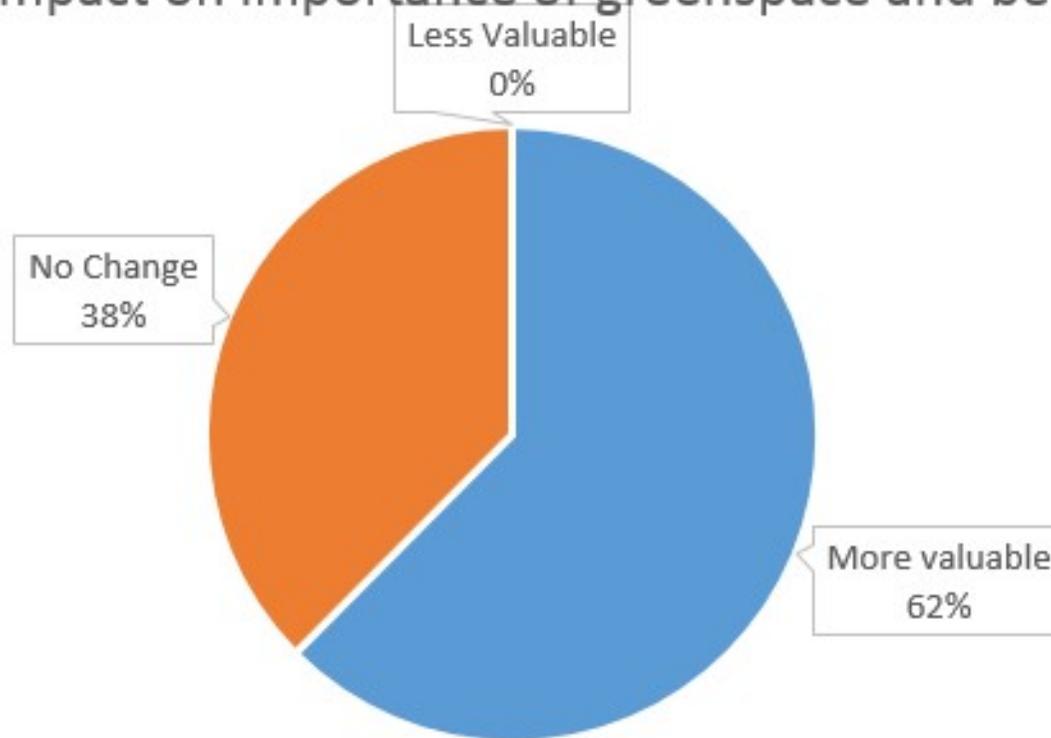
1. Attractive and healthy place to live, work and visit.
2. Upgrading our physical and digital infrastructure.
3. Homes that are affordable.
4. Attractive and accessible centre with high quality public spaces.
- 140 5. Businesses and premises have the support to diversify.
6. Support for local supply chains, shopping and entertainment.
7. Climate action prioritised alongside protection of wildlife and habitats.
8. Waste is minimised by reusing and recycling as much as possible.



Priorities Teignbridge should focus on for a Green Recovery



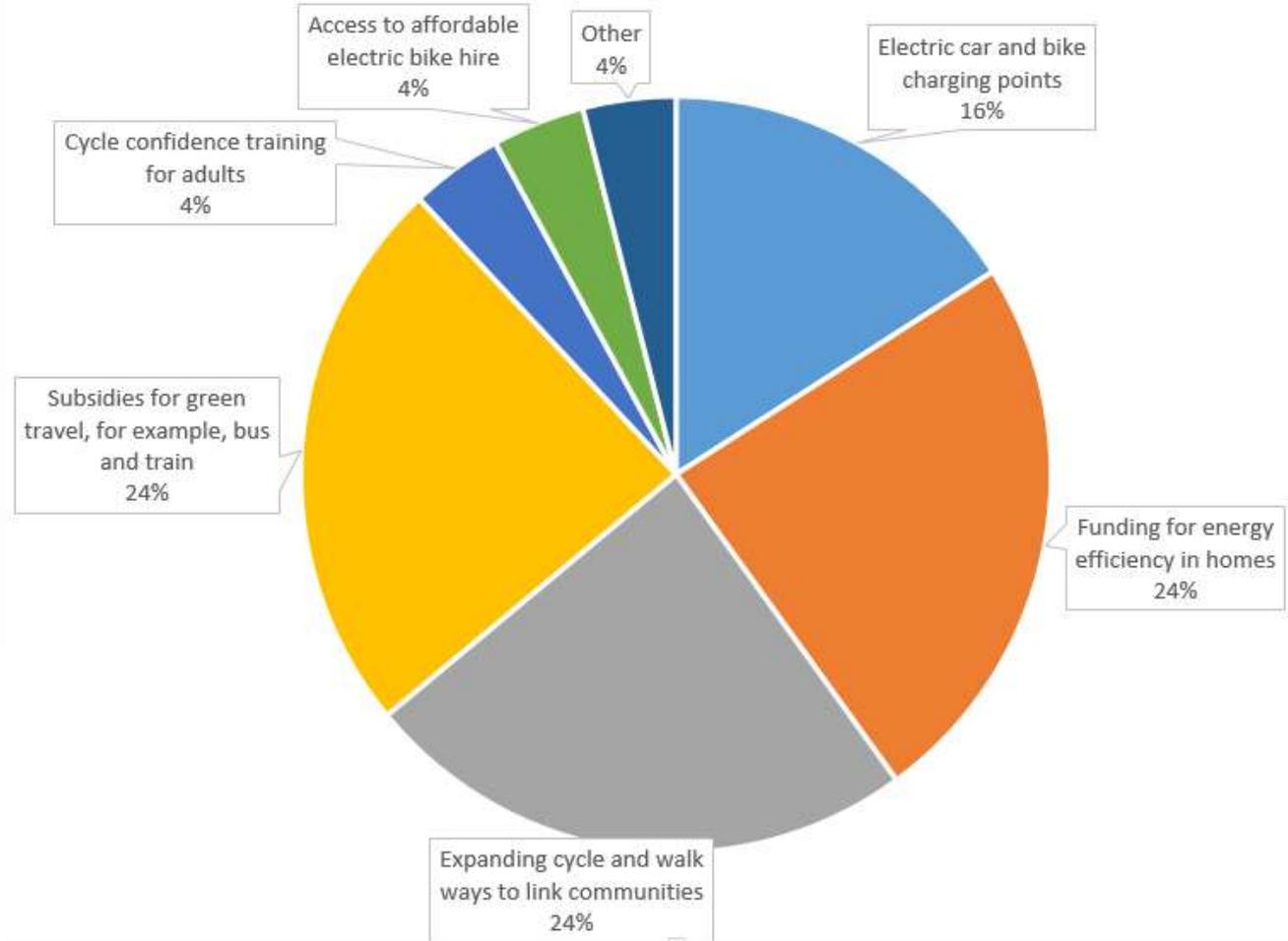
Covid impact on importance of greenspace and beaches



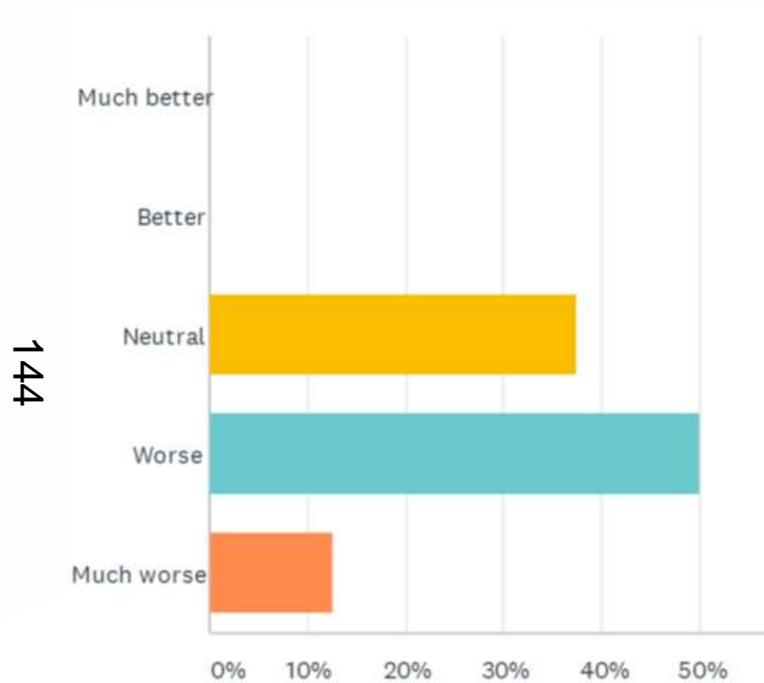
142



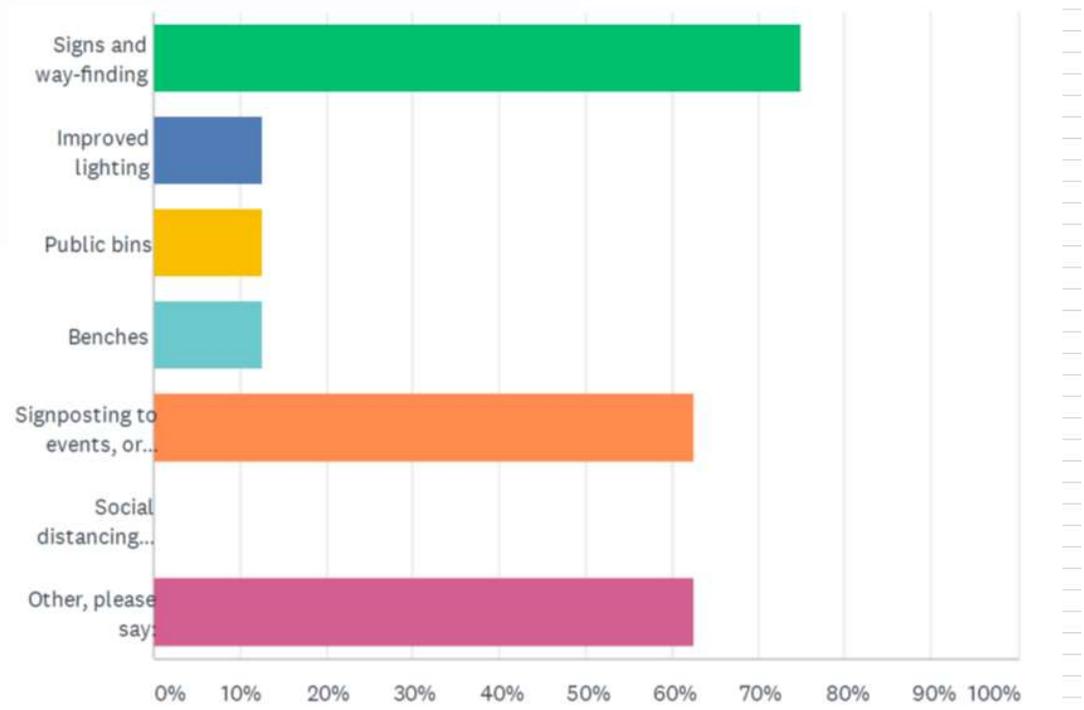
Most important carbon saving measures



Town centre vitality



Encouraging exercise



Key findings from community group stakeholder survey

Place

- Low cost cycle networks between centres using existing infrastructure
- On demand transport solutions
- Business support, including online platforms and training for retailer to diversify
- LEP aspirations for 30MBPS broadband for all by 2025 should be a minimum
- Emerging plans for shop-local voucher scheme if surplus Additional Restrictions Grant support is available
- New development with enhanced greenspace provision (SANGS all-round)

145



Key findings from community group stakeholder survey

Environment

- Recreation and exercise
- Reducing, reusing and recycling
- Climate emergency
- Protection of our natural habitats and wildlife

146



Draft objectives

1. Attractive and healthy place to live, work and visit.
2. Upgrading our physical and digital infrastructure.
3. Homes that are affordable.
4. Attractive and accessible centres with high quality public spaces.
5. Businesses and premises have the support to diversify.
6. Support for local supply chains, shopping and entertainment.
7. Climate action prioritised alongside protection of wildlife and habitats.
8. Waste is minimised by reusing and recycling as much as possible.

147



Actions identified so far

1. Consolidating and promoting already-identified local walks to help support convenient and safe active recreation.
2. Enhanced recycling campaigns demonstrating:
 - a) Range of reusable and recyclable packaging to businesses.
 - b) Best practice recycling for residents, especially as shopping habits have changed.
3. Additional support and signposting for start-up businesses and those seeking to grow their online presence.
4. Low cost cycle signage and notation focussed strategy for connecting towns and villages.

148



Any questions/actions proposed?

Proposed actions/feedback:

Sharing carbon saving measures with our residents to show best carbon saving option to help them inform choices

150 Focus should be on supporting local businesses to keep local centres viable

Improve infrastructure in our green spaces including paths to prevent damage to our wildlife and share as best practice

Encourage parish/town councils to share and promote their local areas and walks others can enjoy

Improving workforce upskilling in local area particularly linked to green sector

Work with Comms team to see if we can make our online resources more engaging i.e pictures, colour etc

Could any surplus grant funds go towards shop improvement grants to support smaller businesses

Proposed actions/feedback continued:

Support for community transport hubs linking different forms of transport

More need for segregated cycleways as they have more value to users and keep pedestrians safer

Scope for more partnership working such as retailers to help promote green travel options, buy back schemes

‘Community Municipal Bond’ support encouraging local investors

Promoting ‘Made in Devon’ products, keeping local economy going

Can we develop/promote green travel code for responsible usage by all users

Aller Valley- SANGS, is their scope to develop this

Improvements to biodiversity, planting wildflowers ‘seed bombs’, residents involvement

Hosting more recycling information points via our website such as plastic bag recycling, Terracycle schemes. Expansion of recycling guide

This page is intentionally left blank

Environment Recovery Workshop- Feedback

Main ideas/feedback to come out of the workshop with members which can be incorporated into actions for the recovery plan:

- What are the carbon savings associated with various interventions from TDC Carbon Plan, can these be shared to best inform our residents/communities on action they can take?
- Request for more pictures to be used when promoting recycling service and our green spaces on our website along enhanced social media campaigns to engage with our residents further
- Request for support to be given to parishes to produce their own localised recycling guides such as where hard to recycle items can be taken via schemes such as Terracycle, could a generic template be produced which we could share?
- Request for better use of existing town and parish walking maps, making them more readily available online or through a consolidated app
- Make sure that any climate initiatives do not 'price out' or leave the disadvantaged behind
- Are there any opportunities to promote upskilling of local workforce around green careers sector particularly linked to environment grant type initiatives such as installing solar panels etc?
- Sign posting via TDC website to recycling collection points that others offer such as supermarkets collecting flexible plastic packaging
- Request for more wildflower planting in verges
- Creation of green transport hubs i.e community transport, e-bikes and public transport. Linking them up.

Place Recovery Workshop- Feedback

Main ideas/feedback to come out of the workshop with members which can be incorporated into actions for the recovery plan:

- General support for helping local businesses to trade on-line (but not unanimous). Includes training for developing an improved on-line presence.
- Bolstering the 'Made in Devon' initiative in order to boost local high street retailers.
- Town centre voucher scheme to kick-start habits in local spending
- Investment in creative marketing campaigns to boost our highstreets.
- Shop and shopfront improvement grants
- Residential over shop grants.
- Making sure that our climate interventions do not 'price-out' or leave disadvantaged groups behind.

- Delivery of transport hubs for main towns. Taking in:
 - o Community transport
 - o E Bikes
 - o Public Transport

- Establishing a community municipal bond. This could make various (return making) investments in renewables and other infrastructure and facilities

- Some support for cycle network enhancements and signage on green lanes. Others calling for more segregated routes like the Teign Estuary Trail.

Members Recovery Workshop

Community

By Tony Mansour and Amanda Pujol

26/02/2021

Outline

- Project background and recovery objectives
- Work undertaken so far
- Key Data
- Insights
- Discussion about projects for theme areas - Amanda

156



Project background and recovery objectives

Vision

To identify the key impacts of Covid-19 on the communities of Teignbridge. To work with partners to identify deliverable actions that will continue to make Teignbridge a healthy and desirable place where people want to live, work and visit, To help create an environment which supports the voluntary and community sector to support strong communities



Work undertaken so far

- Literature review and Data Review- October 2020
- Residents Survey November 2020
- Interviews with key stakeholders including Sue Wroe from the Teignbridge CVS and Vincent Wilson from the Citizens Advice Bureau.
- 158 • Information request through Southern Early Help Partnership and Community Safety Partnership looking at impacts of COVID on communities and what is working well
- Engagement with Devon County Council relating to the VCS



Work undertaken so far

Two Community Recovery workshops have taken place to date, and representatives from the following agencies have been involved in the meetings. Cllr Wrigley has also attended the workshops

- Teignbridge Community and for Voluntary Services
- Citizens Advice Bureau
- 159 • Alice Cross Centre
- Space
- Young Devon
- Kingscare
- Newton Abbot Town Council
- Dawlish Town Council

Foodbanks, Westbank and Bishopsteignton Council have been invited but haven't been able to attend

The meetings have gathered **insight** on the issues within our communities as a result of COVID, considered **gaps in provision** and enabled **sharing of existing services** being offered by the organisations involved.



Core financial support to the community and voluntary sector

The Citizens Advice have received £52,130 from the council over three years between 2018-2021. Their primary focus during the pandemic has been upon the provision of advice and support relating to debt, benefits and family breakdown.

The Community and Voluntary Service have received £57,000 for a three year contract over the same period, which covers £35,000 for the core service, £8,000 for funding advice and £14,000 for volunteer work. They support local charities, voluntary groups, and social enterprises in Teignbridge to build a stronger community. Examples of key projects include:

160

- Supporting voluntary sector groups to develop their capability and development work
- Providing critical learning and development opportunities
- Supporting community groups with financial sustainability, including funding advice
- Sourcing grant income for community and voluntary sector groups

Money advice £39k per annum provided to Homemaker Southwest to provide financial advice to clients accessing council services (Housing Solutions and Revs and Bens).



COVID-19 Community Funding

The Covid Community Hardship Fund has been created with £50,000 from the Devon County Council's Hardship fund provided to Teignbridge. Organisations have been given the opportunity to bid for a project that meets at least one the identified gaps and they can bid for for up to £10,000.

- Digital Access
- Reducing Loneliness
- Improving Mental Health

Prompt Action Fund The council has provided £15,000 to a special Prompt Action Fund set up by Devon County Council. The funds are issued to rapidly provide small amounts of grant funding to community led schemes.

Additional Funding: In the early stages of the pandemic, funding from the councils unspent 2019/20 budget was used for the provision of additional financial support to local foodbanks (£20k); funding for the CVS to provide a community hot food service (£2k), Westbank and the CAB (£20k shared); and providing assistance to the Meadow Centre, Buckland Community Centre and Chudleigh Youth Club by allowing a six month rental break (equivalent to 13K).



Health Inequalities

Insights based on national data and reports

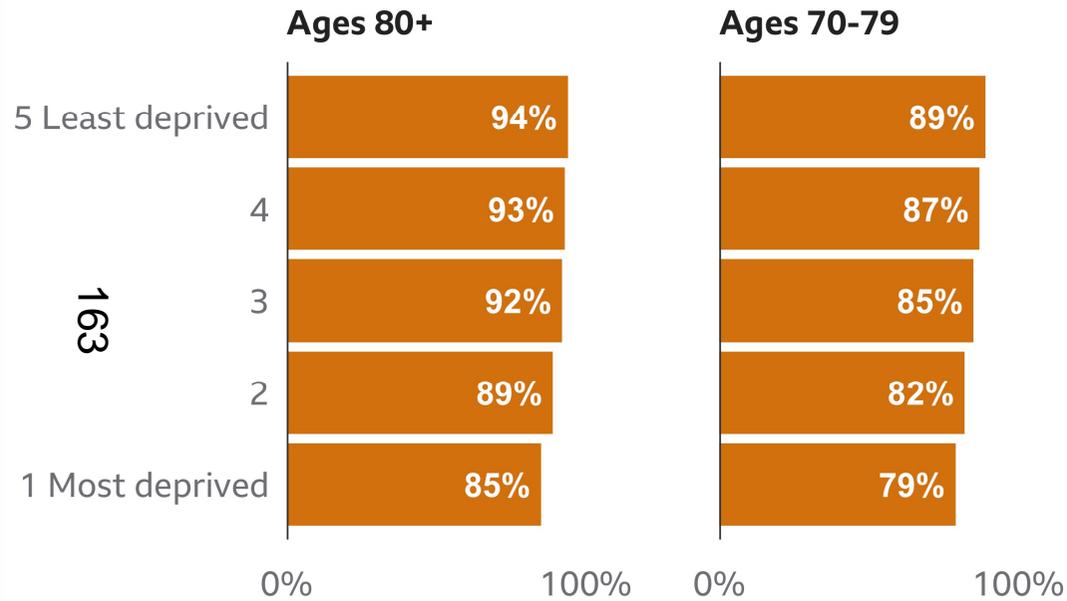
- People facing the greatest deprivation are experiencing a higher risk of exposure to COVID-19 and existing poor health puts them at risk of more severe outcomes if they contract the virus. This is also exposing the structural disadvantage faced by parts of the Black, Asian and minority ethnic communities.
- The government and wider societal measures to control the spread of the virus and save lives now (including the lockdown, social distancing and cancellations to routine care) are exacting a heavier social and economic price on those already experiencing inequality.
- This, and the potential economic recession risks exacerbating health inequalities now and in years to come.
- As we move from crisis management to recovery, government, businesses and wider society all have a role to play in giving everyone the opportunity to live a healthy life.
- Action needed will include protecting incomes, improving the quality of jobs and homes, and supporting critical voluntary and community services.

162



People in poorer areas aged 80 and over less likely to have had the vaccine

Percentage vaccinated by area of deprivation

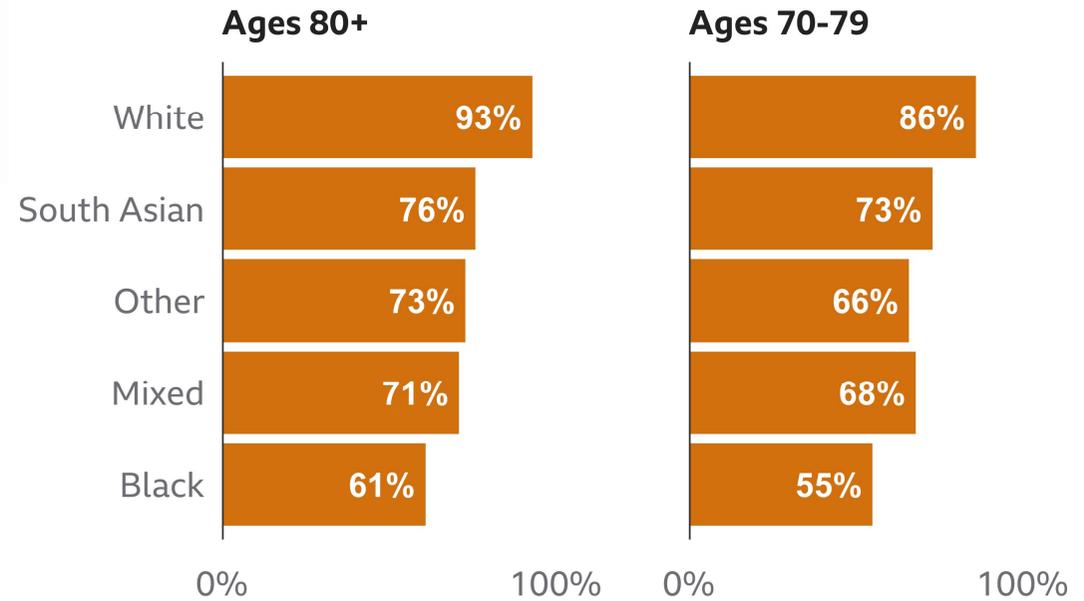


Source: OpenSAFELY analysis of NHS data in England. Data to 11 Feb



Take-up lower among ethnic minorities aged 80 and over

Percentage vaccinated in each age group



Source: OpenSAFELY analysis of NHS data in England. Data to 11 Feb



www.teignbridge.gov.uk



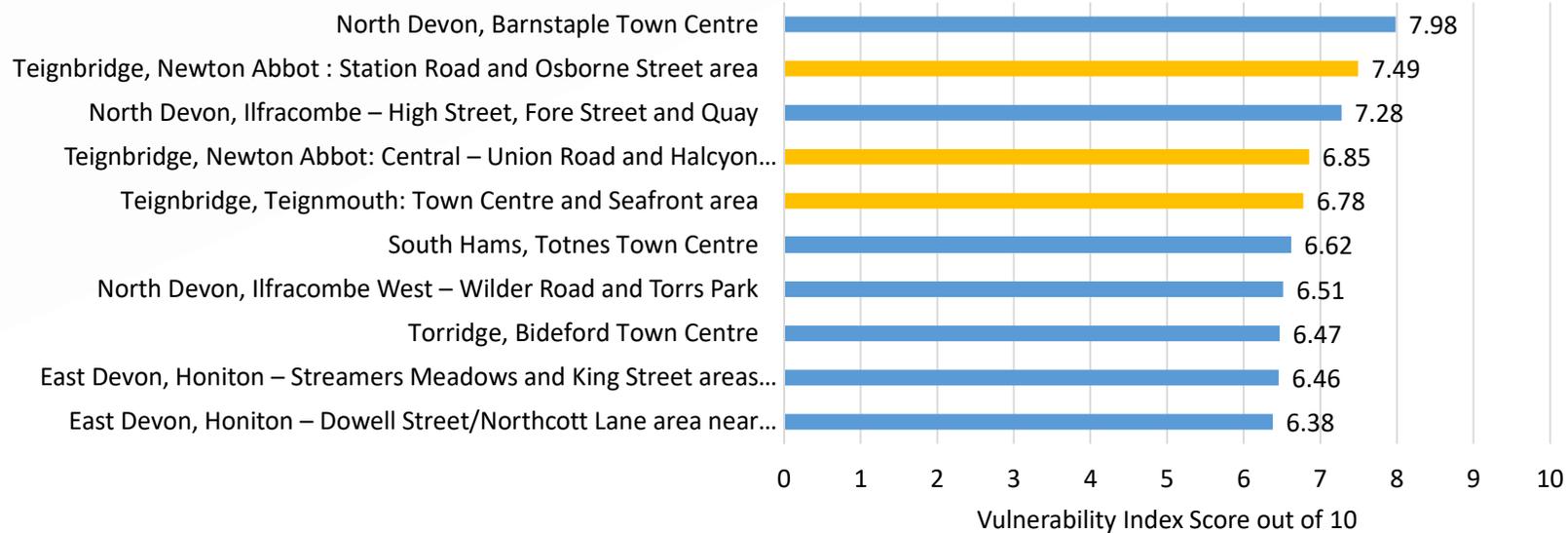
Areas of Deprivation and Risk

Weighted vulnerability index by DCC Ward (Score out of 10)

This has been developed by the Economy, Employment and Skills team of DCC to assess the areas of Devon, Torbay and Plymouth most vulnerable to emerging economic impacts of Covid-19. The measures used include claimant count, job retention scheme, self employ income support scheme, employment within retail, tourism and manufacturing industries and 2019 indices of deprivation.

DCC - Top 10 wards most vulnerable to emerging economic impacts of Covid-19

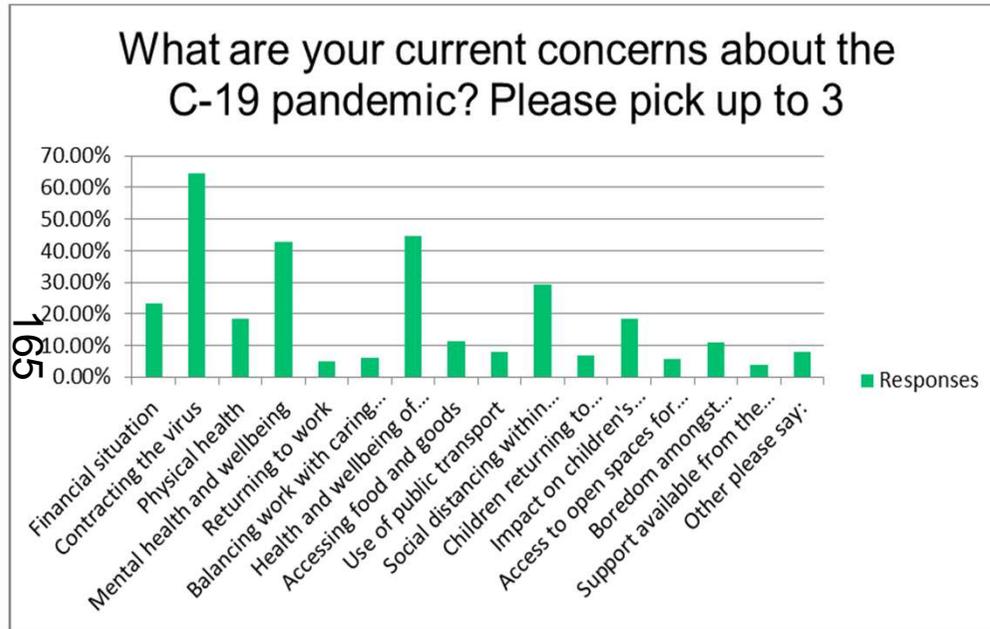
164



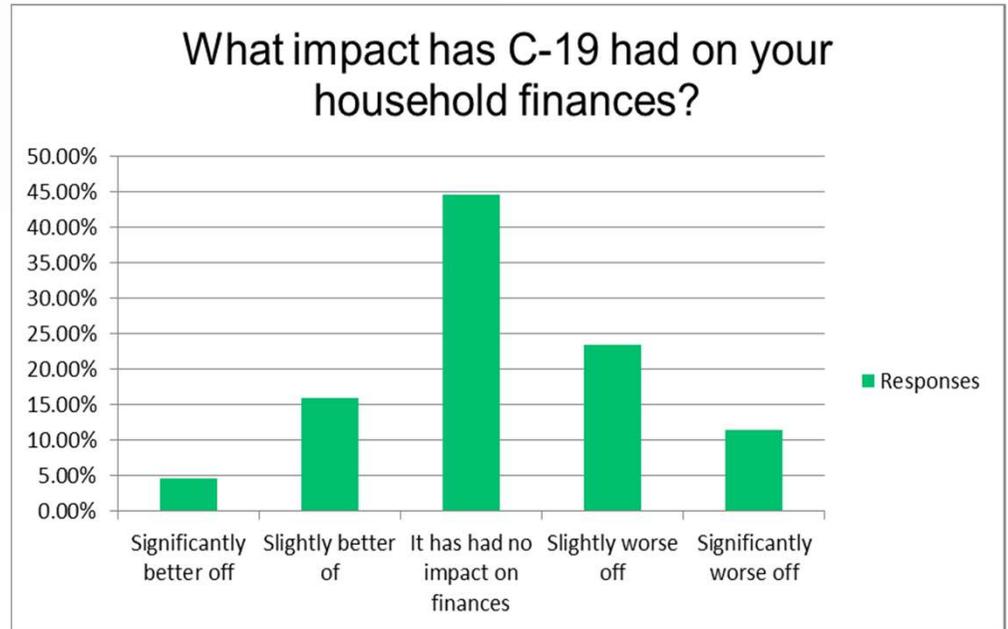
*Note – There is an ever moving target due to frequent new data releases. This is a snapshot of the most up to date data found as of 09-02-21.

COVID-19 Resident's Survey

Residents concerns

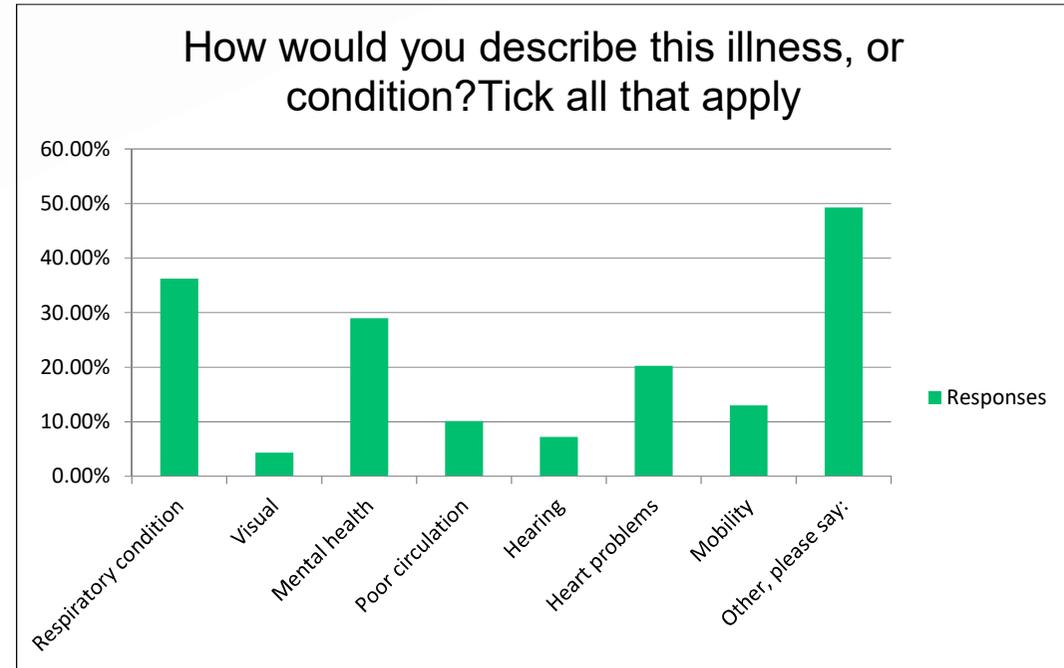
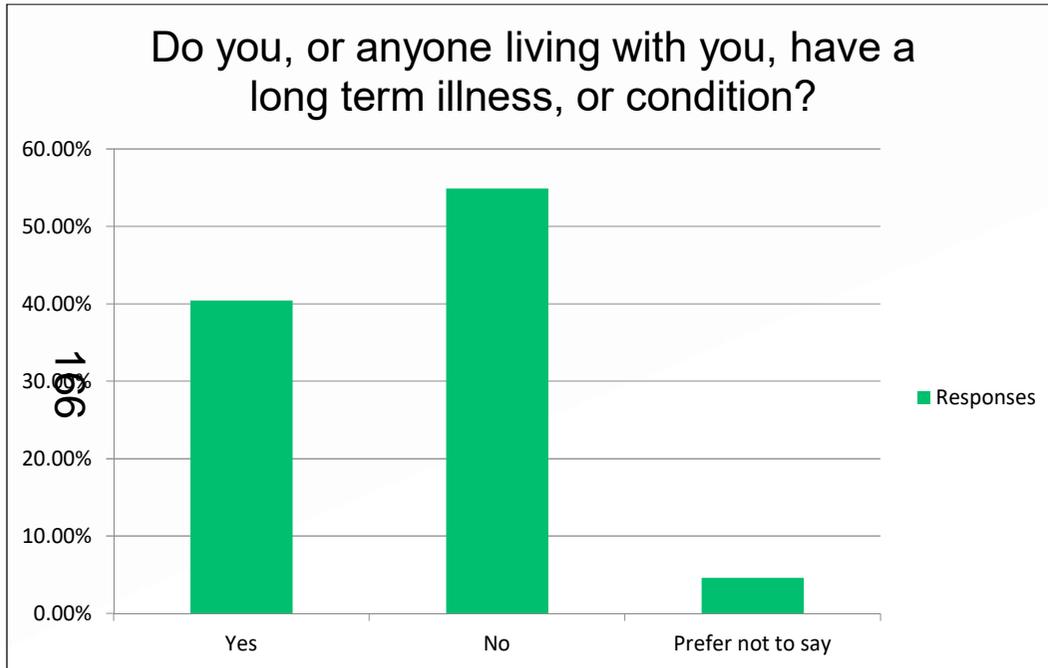


- Contracting the virus
- Mental Health and wellbeing of loved ones
- Mental health and wellbeing
- Social distancing within the community
- Financial situation



COVID-19 Resident's Survey

Health and wellbeing



Reports from Teignbridge CAB & CVS

Citizen's Advice Bureau

- Reports highlight that the 3 enquiry areas most affected by COVID-19 being benefits and tax credits, Universal Credit and employment. More recently there has been an increase in demand for family and relationship advice and an increase in case complexity.
- Rise in grievance claims and employment tribunals – specialist work required.
- Felling of pent up demand- likely 60% increase in demand for debt advice in the coming months.

167

Teignbridge CVS priorities

- Supporting the voluntary sector to move towards an interim or new 'norm'
- Support more people who are lonely and isolated
- Providers have seen benefits to delivering digitally, but that we need to support upskilling of workforce and residents, and to supply equipment
- Local is the solution that works and need Commissioners and Government to recognise that support, resources and services should focus on local.



Insights

From the recovery workshop, literature review and data

Financial

Household debt

Concern about sustainability of the voluntary sector

Widening gap between have and have nots

Capacity for high future demand

Affordable rented properties

Need for a new volunteer workforce

Social

Hidden risks of exploitation

Digital access

Domestic abuse

Clients present with more issues

Development of food network

People seeking help who have not done before

Increase in anti social behaviour

Health and Wellbeing

People learnt coping mechanisms in first lockdown which they are now using

General feeling that residents and professionals have low morale and are fatigued

Physical and mental deterioration in older clients

Disordered eating in young women

Loss of self worth in young males

Bereavement

Mental Health

Loneliness

168



Community Recovery Projects

- Continuation of the Community Recovery Forum & combining this with the Homelessness Forum
- Engagement with the Community and Voluntary Sector over the Council's response to poverty and deprivation in Teignbridge.
- Continue to provide funding for Community and Voluntary Sector activity
- Development of data analytics with the community and voluntary sector and Devon County Council to anticipate demand for services, understand emerging need and target interventions and support more effectively.



Any questions?

Members Recovery Workshop 26th February 2021

Comments following presentation at Community workshop:

Cllr Linda Petherick asked for clarification around the Development of a Food Network.

Amanda explained that this is a DCC initiative stemming from the first lockdown where people were struggling to access food. The objective of the initiative is to link together community larders and food banks to provide more support at ground level and improve co-ordination across the sector, i.e. donations and distribution. Amanda is attending a meeting next week and will feed back with further detail following this meeting.

Cllr Linda Petherick enquired whether the funding to CVS will continue at the same level as previously, given that workload at CAB has tripled.

Amanda confirmed that a one year continuation of funding at the existing level for organisations that we already have an agreement with has been approved in the Council budget. There is no additional funding available due to the financial challenge of maintaining core services and the gap in the budget.

Additional funding has been secured from the Hardship Fund monies; £50k has been allocated for short term projects where CVS organisations can bid for a maximum of £10,000 to meet at least one the identified gaps of Digital Access, Reducing Loneliness or Improving Mental Health. Eleven applications have been received and scoring is taking place on Tuesday.

Tony noted that whilst CAB have reported an increase in demand they have attracted funding from alternative sources to provide bespoke services such as a legal advocate, and are grateful to continue to receive the current level of funding from TDC.

Cllr Linda Petherick noted that when the pandemic is over people's needs will be different to now. The furlough scheme will cease and many people may not have jobs to go back to, will there be a transition period of support.

Amanda responded that financial support has been centrally funded during the pandemic and that the furlough scheme has been modified throughout the process. There has been no indication as yet about how the transition period will be managed and it may be different dependant on sector. We are waiting on further guidance at this stage.

Cllr Parker-Khan noted that the four proposed recovery project areas hit the mark, but raised a question about rural representation, where there may be pockets of

hidden deprivation, at the Community Recovery Forum. Cllr Parker-Khan will send the details of Moorland Community Care to Cllr Wrigley.

Cllr John Petherick noted that Cofton Country Park have been inundated by enquiries this week following the Prime Minister's announcement and that he believes tourism will be a springboard to recovery on the horizon.

RECOVERY THEME AREA & PROJECT NAME
Economy: Training Support for Business

PROJECT BACKGROUND/ SCOPING STATEMENT

PROJECT SUMMARY:

Business Training Events led by businesses leaders, with a focus on assisting start-ups and increased / improved on-line trading.

BUSINESS NEED AND BUSINESS PROBLEM:

Helping businesses to start and grow.

Identified as a key priority through stakeholder surveys and feedback; and the recently adopted Jobs Plan.

PROJECT OBJECTIVES

Increased number of start-up businesses

Increased number of start-ups that are continuing to succeed three years later

Business diversification and increased on-line presence amongst participants.

BENEFITS OF COMPLETING THE PROJECT AS WELL AS THE PROJECT JUSTIFICATION:

Evidence gathered through the recovery planning process has shown a demand for new businesses to start. It has also shown the importance of resilience through diversification into online trading, at least for some of our sectors.

Experience of previous support initiatives has shown that new business owners are much more responsive to support that is being offered by existing business leaders.

PROJECT SCOPE, I.E. WHICH DELIVERABLES WILL BE INCLUDED AND EXCLUDED FROM THE PROJECT:

- Package of training events run by business leaders
- Research to establish the most important topic areas locally
- Signposting to additional available support and resources, including the LEP Growth Hub.
- Associated website

DEFINE ROLES AND RESPONSIBILITIES
<p>PROJECT MANAGER/ MANAGERS:</p> <p>Allie Clark</p>
<p>PROJECT SPONSOR/ SPONSORS:</p> <p>Neil Blaney and Nina Jeffries</p>
<p>DESIGNATED BUSINESS EXPERTS:</p> <p>TDC Economic Development DCC Economic Development Teignbridge business leaders forum (composition TBC)</p>
<p>PROJECT TEAM:</p> <p>Allie Clark Fergus Pate DCC Officer Teignbridge business leaders forum representative Strata Service Solutions Ltd External IT focussed business</p>
<p>END USERS:</p> <p>New, growing and diversifying businesses.</p>
<p>OTHERS:</p> <p>TDC Finance TDC Procurement Chambers of commerce LEP Neighbouring authorities.</p>

RESOURCE IMPLICATIONS
<p>CAPITAL COSTS:</p> <p>Nil</p>
<p>CAPITAL FUNDING SOURCE/ SOURCES:</p>

NA
<p>REVENUE COSTS: (excluding internal staffing costs):</p> <p>£60,000 (est)</p> <p>REVENUE FUNDING SOURCE :</p> <p>Additional Restrictions Grant headroom</p> <p>What level of revenue funding will be required over the whole life cycle of the project? How will this be funded? Please provide a detailed breakdown.</p>
<p>INTERNAL STAFFING:</p> <p>0.3 FTE (12 months)</p> <p>CALCULATION OF STAFFING COSTS:</p> <p>£12.5k (existing establishment)</p>
<p>SUSTAINABILITY:</p> <p>NA</p>

OUTCOMES, MILESTONES AND PERFORMANCE MEASURES
<p>OUTCOMES:</p> <p>Series of business led training events and workshops to assist growing businesses and those needing to adapt their business models in response to Covid 19 impacts</p>
<p>MILESTONES:</p> <p>Securing Welcome Back Fund (or alternative funding) Further research into key areas on which to focus training. Procurement of training delivery partner/s Coordination of business led events and information Development of associated website and material Project Delivery</p>
<p>PERFORMANCE MEASURES:</p> <p>Number of participants Feedback from participants. (80% satisfied or very satisfied) Proportion of businesses trading on line following trading. Measured through survey 12 months on.</p>

What are the specific measures by which the performance of the project will be assessed, and demonstrate how far the intended outcomes of the project are being realised.

RECOVERY PROJECT PLAN TEMPLATE

RECOVERY THEME AREA & PROJECT NAME
Place: transport Hubs

PROJECT BACKGROUND/ SCOPING STATEMENT
<p>PROJECT SUMMARY:</p> <p>Promote delivery of transport hubs incorporating community transport, e-bikes and public transport for Newton Abbot and other main towns.</p>
<p>BUSINESS NEED AND BUSINESS PROBLEM:</p> <p>Facilitating more sustainable transport choices.</p> <p>Consultation and councillor feedback pointed to the need for improved facilities in the heart of main centres if residents are to shift away from car-bourn journeys.</p>
<p>PROJECT OBJECTIVES</p> <p>Improved sustainable travel choices and patronage.</p> <p>Chimes with Net Zero, Going to Town and Moving up a gear objectives.</p>
<p>BENEFITS OF COMPLETING THE PROJECT AS WELL AS THE PROJECT JUSTIFICATION :</p> <p>Improved sustainable travel choices and patronage.</p>
<p>PROJECT SCOPE, I.E. WHICH DELIVERABLES WILL BE INCLUDED AND EXCLUDED FROM THE PROJECT:</p> <p>There may be more scope to influence outcomes where investment involves Teignbridge land. This is particularly true in Newton Abbot.</p> <p>Teignbridge is not the transport authority and does not have direct influence over public transport operators. Investment to deliver the physical transport hub infrastructure is likely to be required. This could involve blending council funding with other sources.</p>

DEFINE ROLES AND RESPONSIBILITIES
<p>PROJECT MANAGER/ MANAGERS:</p> <p>Estelle Skinner</p>
<p>PROJECT SPONSOR/ SPONSORS:</p> <p>Neil Blaney and Gary Taylor</p>

DESIGNATED BUSINESS EXPERTS:

DCC PTE
TDC Estates

People with relevant expertise who help to define the requirements for the end product. These could be internal or external professionals/ stakeholders.

PROJECT TEAM:

Estelle Skinner
Fergus Pate
DCC PTE
DCC EDG
TDC Estates
Transport operators (Incl. community transport).

END USERS:

Residents and businesses

OTHERS:

DCC Legal
TDC Finance
TDC Legal
Urban design advisors

Such as auditors, accountants/financial advisors, quality and risk analysts, procurement specialists, legal advisors and any other key stakeholders.

RESOURCE IMPLICATIONS

CAPITAL COSTS:

TBC

CAPITAL FUNDING SOURCE/ SOURCES:

Community Infrastructure Levy
Local Transport Plan 3
Department for Transport / Gov funds

REVENUE COSTS: (excluding internal staffing costs):

Likely highway and transport maintenance budgets

REVENUE FUNDING SOURCE :

DCC
<p>INTERNAL STAFFING:</p> <p>0.3 FTE (including support)</p> <p>CALCULATION OF STAFFING COSTS:</p> <p>£50k over 4 years (existing establishment).</p> <p>What level of staffing resource will be required to deliver the project? Estimate of officer time needed. What are the associated costs? NB: Please include the salary costs of any external staff (e.g. consultants) in Revenue Costs above.</p>
<p>SUSTAINABILITY:</p> <p>DCC maintenance budget and commercial operators.</p>

OUTCOMES, MILESTONES AND PERFORMANCE MEASURES
<p>OUTCOMES:</p> <p>Delivery of a new transport hub. At least for Newton Abbot</p>
<p>MILESTONES:</p> <p>Council approved (TDC and DCC) concept plan for a transport hub. Funding secured to deliver the project. Planning permission. Project Delivery Opening</p>
<p>PERFORMANCE MEASURES:</p> <p>Project delivery. Increases in sustainable travel choices.</p>

This page is intentionally left blank

RECOVERY THEME AREA & PROJECT NAME
Environment- Recycling campaign to promote best practice and support our local communities to reduce their waste

PROJECT BACKGROUND/ SCOPING STATEMENT

PROJECT SUMMARY:

Following on from a stakeholder survey, stakeholder workshop and workshop with members, it has been recognised that there is more we can do to share best practice in regards to waste & recycling especially in light of changes to the volume & composition of kerbside collections since the beginning of the pandemic.

The following key points raised are to be addressed through this project:

- Sharing key recycling information especially around reducing waste and what to do with excess recycling particularly cardboard
- Highlight local businesses who are doing their bit to reduce waste to encourage others to do the same
- Host information on our website about local collection points for harder to recycle items such as community Terracycle points
- Produce and share a template for parish/town councils to use to promote these points to local residents

BUSINESS NEED AND BUSINESS PROBLEM:

As an authority we have responsibility for waste & recycling collections and informing members of the public about the service provided.

Through working with local partners such as parish councils and Plastic Free groups, we can consolidate and share information about other collection points such as Terracycle collection points which have been set up to collect additional items not collected at the kerbside.

This not only improves partner engagement but may also reduce pressure on our waste services and help to reduce refuse figures as more items are recycled

PROJECT OBJECTIVES

The project links to the council objective below:

- A clean, green and safe environment

It also links to the T10 Projects 'Action on Climate' and 'Clean Scene'

Objectives of this project:

- To create web page(s) on community recycling schemes, ensuring that these are regularly updated so that information does not become out of date
- To create recycling guide template which can be emailed out to all parishes for them to add in their local recycling point information and then share with their residents
- Work more closely with community groups to share resources
- Increase the amount of different items able to be recycled
- Inspire more local businesses to reduce their waste and get involved with groups like 'Plastic Free Newton Abbot', by sharing examples of best practice via social media

BENEFITS OF COMPLETING THE PROJECT AS WELL AS THE PROJECT JUSTIFICATION :

- Responding to community need and feedback from recovery survey and workshops
- Improved sharing of resources
- Increase in variety of items that can be recycled therefore reducing waste

PROJECT SCOPE, I.E. WHICH DELIVERABLES WILL BE INCLUDED AND EXCLUDED FROM THE PROJECT:

Please see above

DEFINE ROLES AND RESPONSIBILITIES

PROJECT MANAGER/ MANAGERS:

Chris Braines/Anna Lang

PROJECT SPONSOR/ SPONSORS:

Lorraine Montgomery/Cllr Alistair Dewhirst

DESIGNATED BUSINESS EXPERTS:

N/A

<p>PROJECT TEAM:</p> <p>Anna Lang/Sarah Margetts</p>
<p>END USERS:</p> <ul style="list-style-type: none"> - Teignbridge residents - Community groups - Parish/town councils
<p>OTHERS:</p> <p>N/A</p>

RESOURCE IMPLICATIONS
<p>CAPITAL COSTS:</p> <p>Should be possible within current budgets to carry out work on this project</p> <p>CAPITAL FUNDING SOURCE/ SOURCES:</p> <p>N/A</p>
<p>REVENUE COSTS: (excluding internal staffing costs):</p> <p>N/A</p> <p>REVENUE FUNDING SOURCE :</p> <p>N/A</p>
<p>INTERNAL STAFFING:</p> <p>CALCULATION OF STAFFING COSTS:</p> <p>Anticipate this project taking up no more than a couple of ours work a week at the most</p>
<p>SUSTAINABILITY:</p> <p>Project actions should be sustainable as they can be carried out alongside other work</p>

OUTCOMES, MILESTONES AND PERFORMANCE MEASURES

OUTCOMES:

- Increase in awareness amongst our local communities of the different items which can be recycled not only at the kerbside
- Slight reduction in residual waste due to growing awareness about reducing waste and knowing where to recycle additional items

MILESTONES:

TBC

PERFORMANCE MEASURES:

- Awareness could be assessed via poll on social media or possibly via Recycle Devon annual market research survey or DCC Waste & Recycling door-stepping Advisors with targeted questions around residents understanding of where they can go to recycle different items

RECOVERY THEME AREA & PROJECT NAME
Vital Viable Council – Supplier Section of Teignbridge Website

PROJECT BACKGROUND/ SCOPING STATEMENT
<p>PROJECT SUMMARY:</p> <p>One of the Vital Viable Council (VVC) objectives is to make the procurement process as streamlined as possible and provide opportunities to local suppliers. For purchases over £10,000, procurements go via the e-tendering system or via a framework. Therefore, one of the VVC projects is to create a section of the Teignbridge District Council website for suppliers to register and tell us what goods, services or works they can provide. This registration will then feed through to a spreadsheet that officers can refer to for purchases under £10,000.</p>
<p>BUSINESS NEED AND BUSINESS PROBLEM:</p> <p>The business need is to provide more opportunity to local suppliers to do business with Teignbridge District Council. The business problem is that officers are not do not currently have anything to refer to for purchases under £10,000.</p> <p>We have consulted suppliers via a virtual “meet the buyer” event. The feedback showed that suppliers would like somewhere to register for procurements that are outside of the e-tendering system.</p>
<p>BENEFITS OF COMPLETING THE PROJECT AS WELL AS THE PROJECT JUSTIFICATION:</p> <p>The benefits of completing this project will be:</p> <ul style="list-style-type: none"> • Providing as much opportunity to suppliers in general • Providing more opportunity to smaller businesses • Providing more opportunity to local suppliers • Potential for value for money and savings (i.e. greater choice of suppliers) • Making the processes for purchase under £10,000 fairer
<p>PROJECT SCOPE, I.E. WHICH DELIVERABLES WILL BE INCLUDED AND EXCLUDED FROM THE PROJECT:</p> <p><u>Included</u></p> <ul style="list-style-type: none"> • Ability to standardise officer decisions on purchases below £10,000 • Ability to reach a wider market <p><u>Not included</u></p>

- Ability to influence those suppliers who do not have very little access to the internet.

DEFINE ROLES AND RESPONSIBILITIES

PROJECT MANAGER/ MANAGERS:

- Rosanna Wilson

PROJECT SPONSOR/ SPONSORS:

- Martin Flitcroft
- Cllr Richard Keeling

DESIGNATED BUSINESS EXPERTS:

- Peter Smith – Business Systems Analyst – Strata Service Solutions

PROJECT TEAM:

- Rosanna Wilson and Peter Smith

END USERS:

- Officers at Teignbridge District Council and Suppliers.

OTHERS:

NA

RESOURCE IMPLICATIONS

CAPITAL COSTS:

None

CAPITAL FUNDING SOURCE/ SOURCES:

None

REVENUE COSTS: (excluding internal staffing costs):

None

REVENUE FUNDING SOURCE :

None

INTERNAL STAFFING:

1 day work completed by Business Analyst at Strata Service Solutions Ltd
1/2 day work completed by Procurement officer for testing, governance

SUSTAINABILITY:

NA

OUTCOMES, MILESTONES AND PERFORMANCE MEASURES**OUTCOMES:**

A boost in local spend
Better value for money

MILESTONES:

- May – complete infrastructure
- June – Communications
- July - Release

PERFORMANCE MEASURES:

- Spend data – increase in local spend for Teignbridge and Devon.

This page is intentionally left blank

RECOVERY THEME AREA & PROJECT NAME
Vital Viable Council – Review of Best 2020 Process

PROJECT BACKGROUND/ SCOPING STATEMENT

PROJECT SUMMARY:

One of the Vital Viable Council (VVC) objectives is to look at our internal processes to make sure we are working productively and remotely post COVID-19.

BUSINESS NEED AND BUSINESS PROBLEM:

The Business Need

Review our internal processes and make sure we are working as streamlined and productively as possible.

The Business Problem

The COVID-19 pandemic has emphasised the importance of working in a productive way using remote techniques to ensure we are working effectively. The first port of call is to review The Best 2020 process and business plans.

BENEFITS OF COMPLETING THE PROJECT AS WELL AS THE PROJECT JUSTIFICATION:

- Generate savings
- Ensuring the managers know what is required of them
- Incorporating a strategy that links to the council strategy.
- Setting long term and medium term objectives
- Ensuring we are working agilely and productively

PROJECT SCOPE, I.E. WHICH DELIVERABLES WILL BE INCLUDED AND EXCLUDED FROM THE PROJECT:

Ability to influence

Managers direction
 Financial Savings
 Carbon Savings
 Income generation and commercialisation
 Effective agile working and IT requirements
 Better Contract Management
 Budget Setting & Budget Pressures
 Use of assets
 Performance Review & Target Setting
 Training and Development
 Partnership Working

DEFINE ROLES AND RESPONSIBILITIES
<p>PROJECT MANAGER/ MANAGERS:</p> <p>Rosanna Wilson</p>
<p>PROJECT SPONSOR/ SPONSORS:</p> <p>Martin Flitcroft Cllr Richard Keeling</p>
<p>DESIGNATED BUSINESS EXPERTS:</p> <p>Lloyd Purchase</p>
<p>PROJECT TEAM:</p> <p>Lloyd Purchase and Rosanna Wilson</p>
<p>END USERS:</p> <p>Better 2022 Managers (previously known as BEST 2020 Managers)</p>
<p>OTHERS:</p> <p>NA</p>

RESOURCE IMPLICATIONS
<p>CAPITAL COSTS: None</p>
<p>CAPITAL FUNDING SOURCE/ SOURCES:</p> <p>NA</p>
<p>REVENUE COSTS: (excluding internal staffing costs):</p> <p>None</p>
<p>REVENUE FUNDING SOURCE :</p>
<p>INTERNAL STAFFING:</p>

NA

CALCULATION OF STAFFING COSTS:

NA

SUSTAINABILITY:

NA

OUTCOMES, MILESTONES AND PERFORMANCE MEASURES

OUTCOMES:

7% savings
Carbon Savings
Income generation and commercialisation
Effective agile working and IT requirements
Better Contract Management
Budget Setting & Budget Pressures
Use of assets
Performance Review & Target Setting
Training and Development
Partnership Working

MILESTONES:

- April – roll out
- May – managers to complete business plans
- July – SLT to review business plans
- Post July – Business plans to be reviewed on an ongoing basis.

PERFORMANCE MEASURES:

Performance will be reviewed in accordance with the outcomes that are included in the business plans

This page is intentionally left blank

RECOVERY THEME AREA & PROJECT NAME
<p>Community</p> <p>Improving engagement with the Voluntary and Community Sector in Teignbridge</p>

PROJECT BACKGROUND/ SCOPING STATEMENT
<p>PROJECT SUMMARY:</p> <p>A strong element of insight into the impact of COVID on our community was formed through engagement with Voluntary Sector partners.</p> <p>The project will see a review of existing forums that bring together the VCS on key issues and across specific geographies for links to Teignbridge Council vision and delivery. The review will then recommend that appropriate Council Officers.</p> <p>It will also establish regular meetings between senior managers at Teignbridge and the Chief Executive of the Teignbridge Council for Voluntary Service.</p>
<p>BUSINESS NEED AND BUSINESS PROBLEM:</p> <p>During the sessions created to help inform our approach to recovery for the community element the voluntary sector partners gave positive feedback about the collaboration and expressed an interest in closer working.</p> <p>Engagement in these VCS meetings will enable a greater understanding of work being carried out and the ability to consider future opportunities for collaboration.</p> <p>The networks would also create opportunities to consult and engage VCS colleagues on key areas of Teignbridge delivery.</p>
<p>PROJECT OBJECTIVES</p> <p>This would contribute to continuing to building strong communities by offering insight on issues impacting upon the community. It could also impact on other areas of the corporate objectives if other projects leads use this mechanism to engage with the voluntary and community sector.</p>
<p>BENEFITS OF COMPLETING THE PROJECT AS WELL AS THE PROJECT JUSTIFICATION :</p>

It would create a better understanding of VCS activity and opportunities for collaboration. It will also create relationships and networks that would be beneficial for Teignbridge.

PROJECT SCOPE, I.E. WHICH DELIVERABLES WILL BE INCLUDED AND EXCLUDED FROM THE PROJECT:

All areas mentioned above will be delivered.

DEFINE ROLES AND RESPONSIBILITIES

PROJECT MANAGER/ MANAGERS:

Tony Mansour and Becca Hewitt

PROJECT SPONSOR/ SPONSORS:

Amanda Pujol

DESIGNATED BUSINESS EXPERTS:

NA

PROJECT TEAM:

Tony Mansour, Rebecca Hewitt.

END USERS:

Teignbridge Council, Community and Voluntary Sector Groups, local residents.

OTHERS:

NA

RESOURCE IMPLICATIONS

CAPITAL COSTS:

None

CAPITAL FUNDING SOURCE/ SOURCES:

NA

<p>REVENUE COSTS: (excluding internal staffing costs):</p> <p>None</p> <p>REVENUE FUNDING SOURCE :</p> <p>Not applicable as none required</p>
<p>INTERNAL STAFFING:</p> <p>TBC</p>
<p>SUSTAINABILITY:</p> <p>This project is fully sustainable.</p>

OUTCOMES, MILESTONES AND PERFORMANCE MEASURES
<p>OUTCOMES:</p> <p>TBC</p>
<p>MILESTONES:</p> <p>TBC</p>
<p>PERFORMANCE MEASURES:</p> <p>TBC</p>

This page is intentionally left blank

RECOVERY THEME AREA & PROJECT NAME
<p>Community</p> <p>Combined Data Demand Analysis Pilot Scheme</p>

PROJECT BACKGROUND/ SCOPING STATEMENT

PROJECT SUMMARY:

Through this Pilot Scheme, Teignbridge District Council, Devon County Council and the Citizen’s Advice Bureau will combine key Teignbridge ward level data sources relating to:

- Weighted Vulnerability Index information such as unemployment levels, benefit claimant counts, income deprivation levels, health outcome information, crime statistics etc. collated by Devon County Council
- Demand for advisory services broken down by ward area and the type of advice sought, provided by the Citizen’s Advice Bureau
- Demand for support services provided by Teignbridge District Council, such as help with housing benefit claims, council tax support, and housing advice and assistance, broken down by ward area.

These data sources will be combined into a smart dashboard which will enable us (Teignbridge District Council), Devon County Council, and voluntary and third sector organisations operating within the Teignbridge district area to more accurately predict demand for services, and target communications and ward specific preventative interventions.

BUSINESS NEED AND BUSINESS PROBLEM:

Our recovery work, both within Teignbridge and through our wider representation on the Devon-wide Recovery Coordination Group, has shown that certain areas have been disproportionately impacted by the pandemic. The weighted vulnerability index collated by the Economy, Employment and Skills Team at Devon County Council early this year indicated that of the ten ward areas in Devon (including Torbay and Plymouth) thought to be most vulnerable to the emerging economic impacts of Covid-19, three were located within Teignbridge.

Consultation and partnership work with our statutory and voluntary sector colleagues throughout both the response and recovery phases of the pandemic has also highlighted the value of holding and evaluating geographically specific indicators of need for the services that we provide. Historically however, we have focused on analysing historic

trends, rather than predicting future demand, and we have lacked the means to effectively combine our key data sources.

It is hoped that this pilot project will enable us to move from a position of analysing historic trends, to one whereby we can more effectively predict future demand for services, and target interventions within the areas and communities that most need our support.

PROJECT OBJECTIVES

This pilot scheme will contribute to our corporate objectives of building stronger communities and investing in prosperity. It would also provide an evidence base for community engagement programmes and consultation, and ensuring that the services we provide reach and are accessible to the people who need them.

BENEFITS OF COMPLETING THE PROJECT AS WELL AS THE PROJECT JUSTIFICATION :

The pilot scheme will provide a means for us to combine key data sources and more effectively predict service demand. Targeting resources, communications and interventions will facilitate a more preventative approach to serviced delivery which will have significant financial benefits for the local authority, and provide social benefits to our communities.

PROJECT SCOPE, I.E. WHICH DELIVERABLES WILL BE INCLUDED AND EXCLUDED FROM THE PROJECT:

The specific scope of the project is yet to be determined. A full project plan will be devised by the Housing Needs and Recovery Lead, in collaboration with the Lead for Smarter Devon and the Chief Executive of The Teignbridge Citizens Advice Bureau. The project plan will be completed in September/ October of 2021.

DEFINE ROLES AND RESPONSIBILITIES

PROJECT MANAGER/ MANAGERS:

Teignbridge Council: Tony Mansour, Housing Needs and Recovery Lead

Devon County Council: Sofie Francis, Smarter Devon Project Lead

CAB Teignbridge: Vincent Wilson, Chief Executive

PROJECT SPONSOR/ SPONSORS:

Amanda Pujol, head of Community Services and Improvement, Teignbridge District Council.

DESIGNATED BUSINESS EXPERTS:

Devon County Council have agreed to assign a data analyst to this project to help us collate data, build a dashboard and develop a data analytics tool.

PROJECT TEAM:

Teignbridge Council: Tony Mansour, Housing Needs and Recovery Lead

Devon County Council: Sofie Francis, Smarter Devon Project Lead

CAB Teignbridge: Vincent Wilson, Chief Executive

Teignbridge Council: Jack Williams, Performance Analyst.

Devon County Council: Data Analyst.

END USERS:

Users of services provided by Teignbridge Council, Devon County Council and Community and Voluntary Sector Agencies.

OTHERS:

NA.

RESOURCE IMPLICATIONS

CAPITAL COSTS:

None.

CAPITAL FUNDING SOURCE/ SOURCES:

NA.

<p>REVENUE COSTS: (excluding internal staffing costs):</p> <p>None to Teignbridge Council, however Devon County Council have agreed to assign the time of a Performance Analyst to this project for a period of six months.</p> <p>REVENUE FUNDING SOURCE :</p> <p>NA</p>
<p>INTERNAL STAFFING:</p> <p>To be confirmed through a full project plan which will be developed in collaboration with Devon County Council and the CAB in September/ October of 2021.</p> <p>CALCULATION OF STAFFING COSTS:</p> <p>TBC</p>
<p>SUSTAINABILITY:</p> <p>This project should be fully sustainable when a suitable dashboard developed that will draw on key data sources. The development of a smart dashboard will ensure that the requirement for staffing resources is minimal on an ongoing basis.</p>

OUTCOMES, MILESTONES AND PERFORMANCE MEASURES
<p>OUTCOMES:</p> <p>To be confirmed when the project plan is fully developed in September/ October of 2021.</p>
<p>MILESTONES:</p> <p>To be confirmed when the project plan is fully developed in September/ October of 2021.</p>
<p>PERFORMANCE MEASURES:</p> <p>To be confirmed when the project plan is fully developed in September/ October of 2021.</p>

Equality Impact Assessment



Assessment Of: Recovery Action Plan Projects	
<input type="checkbox"/> Policy <input type="checkbox"/> Strategy <input type="checkbox"/> Function <input type="checkbox"/> Service <input checked="" type="checkbox"/> Other [please state]	<input checked="" type="checkbox"/> New <input type="checkbox"/> Already exists / review <input type="checkbox"/> Changing
Directorate: Council-Wide	Assessment carried out by: Tony Mansour
Service Area: Council-Wide	Job Role: Housing Needs Lead and Recovery Lead
Version / Date Of Sign Off By Director:	

Step 1: What do we want to do?

This assessment should be started at the beginning of the process by someone with a good knowledge of the proposal and service area, and sufficient influence over the proposal. It is good practice to take a team approach to completing the equality impact assessment. Please contact the Policy Officer early for advice.

1.1 What are the aims and objectives/purpose of this proposal?

Briefly explain the purpose of the proposal and why it is needed. Describe who it is aimed at and the intended aims / outcomes. Where known also summarise the key actions you plan to undertake. Please use plain English, avoiding jargon and acronyms. Equality Impact Assessments are viewed by a wide range of people including decision-makers and the wider public.

We propose to take forward seven projects over the next twelve months which will assist our residents, communities, local businesses and workforce to recover from the impacts of the Covid-19 pandemic. The projects are at varying stages of completion and each one relates directly to one of the five theme areas established in June of 2020 when we set out our Covid-19 Recovery Framework. These projects have been devised as a result of the work undertaken by our Recovery Project Team in collaboration with the Senior Leadership Team at Teignbridge District Council, and with our input from, and the support of, our elected members.

The Projects:

Project	Recovery Theme Area	Project Status
Training Support For Business	Economy	To be taken forward
Transport Hubs	Place	To be taken forward
Recycling Campaign	Environment	To be taken forward
Supplier Section on TDC Website	Vital Viable Council	Project underway
Review of Best 2020 Process	Vital Viable Council	Project underway
Community Recovery Forum	Community	Project underway
Combined Data Analysis Pilot	Community	To be taken forward

1.2 Who will the proposal have the potential to affect?

<input checked="" type="checkbox"/> Service users	<input checked="" type="checkbox"/> The wider community	<input checked="" type="checkbox"/> Teignbridge workforce
---	---	---

1.3 Will the proposal have an equality impact?

Could the proposal affect access levels of representation or participation in a service, or does it have the potential to change e.g. quality of life: health, education, or standard of living etc.?

If 'No' explain why you are sure there will be no equality impact, then skip steps 2-4 and request review by your manager.

If 'Yes' complete the rest of this assessment.

<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	[please select]
--	------------------------------------	-----------------

Step 2: What information do we have?

2.1 What data or evidence is there which tells us who is, or could be affected?

Please use this section to demonstrate an understanding of who could be affected by the proposal. Include general population data where appropriate, and information about people who will be affected with particular reference to protected and other relevant characteristics (listed in 2.2).

Use one row for each evidence source and say which characteristic(s) it relates to. You can include a mix of qualitative and quantitative data - from national research, local data or previous consultations and engagement activities.

Outline whether there are any over or under representation of equality groups within your service - don't forget to benchmark to local population where appropriate.

For workforce / management of change proposals you will need to look at the diversity of the affected team(s) using available evidence such as the employee profile data. Identify any under/over-representation compared with Teignbridge's economically active citizens for age, disability, ethnicity, gender, religion/belief and sexual orientation.

Data / Evidence Source <i>[Include a reference where known]</i>	Summary of what this tells us
LGA Research report - Basic Facts About Teignbridge Basic facts about your chosen area (esd.org.uk)	Details the demography of the Teignbridge District in relation to: <ul style="list-style-type: none">• Population• Age• Ethnicity• Health• Employment• Education
LGA Research Report- Demographic Report LGA Research Report - Demographic Report LG Inform (local.gov.uk)	Provides further detail on population changes in Teignbridge, and demographic information relating to

	gender and ethnicity in Teignbridge with comparisons to the percentage figures for the South West and all English Local authority areas in totality.
Local Area report for Teignbridge Local Area Report for areas in England and Wales - Nomis (nomisweb.co.uk)	Provides key demographic information and further detail in relation to household accommodation types, employment, household composition, education, qualifications. Report is broken down into: <ul style="list-style-type: none"> • Who we are • How we Live • What we do
Office For National Statistics Census 2011 http://www.ons.gov.uk/ons/guide-method/census/2011/census-data/index.html	Demographic source data sets and mid-year estimates.
A literature Review Completed by our Recovery Data Cell at Teignbridge District Council	In October of 2020, the data cell of our Recovery project Team completed a review of the then extant literature relating to the impacts of COVID-19 and related government enforced measures. Through the review, we extracted and collated the salient points and common themes from over 20 national, regional and local reports which evidenced the impacts of COVID-19, including impacts relating to people with protected characteristics.
A literature completed by Devon County Council's Recovery Coordination Group	In December of 2020, a review of the regional and national literature relating to the impacts of COVID-19 was completed by the Recovery Coordination Group at Devon County Council. The review looked at social determinants pertaining to the impacts of the pandemic including socioeconomic, cultural and environmental conditions and also focused heavily on constitutional factors (protected characteristics) and the relative impacts of the pandemic upon people with protected characteristics (see
DCF, (2020c) Coronavirus Response Briefings – BAME. Devon Community Foundation, (8) 21 May 2020. Available at https://devoncf.com/wp-content/uploads/2020/05/DCF-Weekly-Briefing-8-21-May.pdf [Accessed 23 September 2020].	A briefing provided by Devon Community Foundation outlining the assessed impacts of the Covid-19 Pandemic on people with a BAME background in Devon. Findings:

- Some ethnicities have a disproportionate risk of death involving COVID-19. For example, during the pandemic it was found that black males had around 3.3 and females 2.4 times more risk of death than a white ethnic group.
- When weighted for other socio-demographic determinants the risk for black ethnic groups was overall around twice that of white ethnic groupings. Similar findings occurred for Bangladeshi, Pakistani, and Indian ethnic groups.
- Hate crimes have increased 2% in Devon, 57% of these relating to race, with influence of COVID-19, particularly in relation to Asian ethnicity, Black Lives Matter, and leaving the EU.
- It may be expected that risks of longer-term effects of COVID-19 may also be associated with race. With these groupings at greater risk, and factors related to socio-demographics, longer-term effects for the families of those who died, or those who acquired COVID-19 and experiencing longer-term effects need to be considered.
- Access to translation services and translated information or advice is not consistent.
- Overall, Devon's BAME population is 2.8%, with Exeter having the highest proportion at 6.9%, with 'significant' refugee populations. The relatively small BAME communities results in many allied community organisations being informal or small-scale. This presents issues around

	<p>infrastructure and availability of resource and potential for structural inequity.</p>
<p>DCF, (2020g) Coronavirus Response Briefings – Dementia. Devon Community Foundation, (10) 4 June 2020.</p>	<p>A briefing provided by Devon Community Foundation outlining the assessed impacts of the Covid-19 Pandemic on people with Dementia, and those who care for people with Dementia in Devon.</p> <p>Findings:</p> <ul style="list-style-type: none"> • People with dementia were reported to have experienced a steep decline in cognitive and mental health. It has been reported that less care was being provided, particularly with community groups not able to provide day care and other services.
<p>DCF, (2020h) Coronavirus Response Briefings – Physical Disability. Devon Community Foundation, (14) 9 July 2020.</p>	<p>A briefing provided by Devon Community Foundation outlining the assessed impacts of the Covid-19 Pandemic on people with Physical Disabilities in Devon.</p> <p>Findings:</p> <ul style="list-style-type: none"> • Higher risk of death and severe outcomes were associated with long-term health conditions and disabilities. Particular risk appeared to be associated with hypertension, diabetes, and obesity (DCC, 2020c). It may be expected that risks of longer-term effects of COVID-19 may be associated with long-term health conditions and disabilities, including those with learning disabilities. • Those with a learning disability may find understanding information around the pandemic challenging. Additionally, a reduction in face-to-face services may create new difficulties in accessing and understanding services. Those with support

	<p>coped better than those who lived alone, or had little support.</p> <ul style="list-style-type: none"> • It was also highlighted that Government messaging may not be tailored for those with a learning disability. Lockdown increased isolation for some, which compounded issues faced.
<p>DCP (2020) Disabled Children's Partnership report – Left in Lockdown. Available at https://disabledchildrenspartnership.org.uk/wp-content/uploads/2020/06/LeftInLockdown-Parent-carers%E2%80%99-experiences-of-lockdown-June-2020.pdf</p>	<p>A report outlining the impact of the coronavirus pandemic and lockdowns on families with disabled children across the UK.</p> <p>Findings:</p> <ul style="list-style-type: none"> • Parents reported an increased caring load, both for themselves and for their disabled children's siblings. Parents feel exhausted, stressed, anxious and abandoned by society. • In many cases, the support families previously received stopped during lockdown(s). • Many families are seeing declines in both mental and physical health - Parents are particularly concerned about the pressure of children's behaviour and mental wellbeing; managing home-schooling; and what will happen to their children if they contract Covid19. • The little support that had previously been provided for families has often stopped altogether - Children's friendships; learning and communications; mental and physical health; and emotions

	<p>and behaviour have all been negatively impacted.</p> <ul style="list-style-type: none"> • The lockdowns increased financial pressures on families.
<p>YoungMinds (2020) Coronavirus: Impact on young people with mental health needs. Survey 2: Summer 2020. Available at https://youngminds.org.uk/about-us/reports/coronavirus-impact-on-young-people-with-mental-health-needs/</p>	<p>A series of surveys and published results looking at the impacts of Covid-19 upon young people with mental health needs.</p> <p>Findings:</p> <p>When asked what the main pressures were during the current lockdown, respondents mostly spoke of loneliness and isolation, concerns about school, college or university work and a breakdown in routine. Many young people also expressed fears about the future, and although some were optimistic about the vaccine rollout, others were concerned that easing restrictions too soon could lead to further restrictions in the future.</p>
<p>DCF, (2020e) Coronavirus Response Briefings – CASH. Devon Community Foundation, (2) 9 April 2020. Available at</p>	<p>A report focusing on digital access and inclusion during the Covid-19 Pandemic, and particularly the impact of lockdowns and other restrictions.</p> <p>Findings:</p> <ul style="list-style-type: none"> • With a shift to digital services during lockdown some people, particularly those with disabilities, may find they cannot access services (DCF, 2020f). Those with learning disabilities, autism, dementia, blind, and/or deaf or hard of hearing may be presented with particular barriers in accessing information. • If some services maintain a digital presence in recovery some people with disabilities may find that due to lack of internet access or existing skills that they can no longer obtain services required.

	<ul style="list-style-type: none"> Some may have been reliant on availability of computers and internet access in libraries that were shut or had more limited access. Allied to this with increasing isolation additional efforts may be required to 'reconnect' people in recovery.
Additional comments:	

2.2 Do you currently monitor relevant activity by the following protected characteristics?

<input checked="" type="checkbox"/> Age	<input checked="" type="checkbox"/> Disability	<input checked="" type="checkbox"/> Gender Reassignment
<input checked="" type="checkbox"/> Marriage and Civil Partnership	<input checked="" type="checkbox"/> Pregnancy/Maternity	<input checked="" type="checkbox"/> Race
<input checked="" type="checkbox"/> Religion or Belief	<input checked="" type="checkbox"/> Sex	<input checked="" type="checkbox"/> Sexual Orientation

2.3 Are there any gaps in the evidence base?

Where there are gaps in the evidence, or you don't have enough information about some equality groups, include an equality action to find out in section 4.2 below. This doesn't mean that you can't complete the assessment without the information, but you need to follow up the action and if necessary, review the assessment later. If you are unable to fill in the gaps please state this clearly with a justification.

For workforce related proposals all relevant information on characteristics may need to be sought from HR (e.g. pregnancy/maternity). For smaller teams diversity data may be redacted. A high proportion of not known/not disclosed may require action to address and identify the information needed.

<ul style="list-style-type: none"> Although we have a wealth of information on the impacts of the Covid-19 pandemic upon people with protected characteristics across the UK, and regionally within Devon and the South West of England, our consultation with representatives from certain groups within Teignbridge has been limited. Our consultation approach (outlined below) invited input from all residents of Teignbridge, however uptake was relatively low from people who identify as BAME, LGBT and from those with non-Christian faith backgrounds. Equally, our community Recovery forum was well attended by groups representing the interests of people with disabilities and older people, however there was limited representation from groups representing the interests of people with other protected characteristics. In order to fill these gaps, we will need to be proactive in consulting with a more diverse range of organisations that can provide key insights into the issues facing people with protected characteristics in Teignbridge. Our Equality Lead and consultation will facilitate this piece of work, and have identified a number of potential organisations within whom we will seek to actively consult over the next six months. <u>Please see section 2.5</u>

2.4 How have you involved communities and groups that could be affected?

You will nearly always need to involve and consult with internal and external stakeholders during your assessment. The extent of the engagement will depend on the nature of the proposal or change. This should usually include individuals and groups representing different relevant protected characteristics. Please include details of any completed engagement and consultation and how representative this has been of Teignbridge's diverse communities.

Include the main findings of any engagement and consultation in Section 2.1 above.

If you are managing a workforce change process or restructure please refer to HR for advice on how to consult and engage with employees. Relevant stakeholders for engagement about workforce changes may include e.g. staff-led groups, trades unions as well as affected staff.

1. 2020 Combined Recovery and Residents Satisfaction Survey.

A survey conducted in November of 2020, available for completion to all residents of Teignbridge. The Survey sought to:

- Assess the impacts of COVID-19 on residents of Teignbridge
- Understand residents' principal concerns relating to the Covid-19 pandemic
- Assess residents' level of satisfaction with the services provided by Teignbridge Council
- Determine what our recovery work should focus on achieving.

The 'about you' section of the survey was designed using a best practice approach to demographic data gathering, utilising templates designed by the Office for National Statistics (ONS) and Local Government Association (LGA).

2. A member led Covid-19 Impact Survey

A survey was developed by an Overview and Scrutiny Task and Finish Group designed to assess the impacts of Covid-19 on Urban, Coastal and Rural Areas in Teignbridge. The Survey was sent out to Parish Councils, community groups and local businesses to complete.

3. A Covid-19 Community Recovery Forum

A Teignbridge Community Recovery Forum was established in December of 2020. The forum met on two occasions (December 2020 and February 2021) to discuss the impacts of Covid-19 on our communities, determine our recovery objectives and provide mechanisms for future engagement with community groups. The forum included representation from groups representing the interests of people with specific protected characteristics such as:

- The Alice Cross Centre which provides support and community spaces for older people
- Kingscare which provides support to people with physical health issues, mental health issues and disabilities.
- Young Devon which supports young people through the provision of housing advice and supported accommodation placements. Young Devon have a history of co-designing services with young people, and were able to provide insights into the issues currently facing young members of the LGBT community in Teignbridge.
- Teignbridge CVS which provides support and representation to an array of community and voluntary sector groups in Teignbridge.
- The Citizens' Advice Bureau Teignbridge
- Town and Parish Council representatives

2.5 How will engagement with stakeholders continue?

Explain how you will continue to engage with stakeholders throughout the course of planning and delivery. Please describe where more engagement and consultation is required and set out how you intend to undertake it. Include any targeted work to seek the views of under-represented groups. If you do not intend to undertake it, please set out your justification. You can ask the Consultation Officer for help in targeting particular groups.

- We are committed to a proactive approach to consultation with a diverse range of organisations that can provide key insights into the issues facing people with protected characteristics in Teignbridge.
- Our Equality Lead and Consultation Officer will facilitate this piece of work, and have identified a number of potential organisations within whom we will seek to actively consult over the next six months.
- The following groups have been identified as suitable for further consultation in relation to our proposed Recovery Projects:

Equality Strand	Organisation
LGBT	Intercom Trust
Disability	Living Options
Older People	Alice Cross
Older People	Devon Senior Voice
Older People	Kingscare
Youth	SPACE
Youth	ROC Dawlish
Deprived communities	Newton Abbot CIC Buckland et al
Deprived communities	West Teignmouth - Meadowside
Community Groups	Teignbridge CVS
G&T	Forum via Graham Davey
Racial Equality	PDREC (Plymouth and Devon Racial Equality Council)
	Hikmat & Refugee Support Devon
Faith	Devon Faith & Belief Forum
Town & Parishes	via Gary Powell
Residents Panel	via Comms
Citizens Advice Teignbridge	CAB

Step 3: Who might the proposal impact?

Analysis of impacts must be rigorous. Please demonstrate your analysis of any impacts of the proposal in this section, referring to evidence you have gathered above and the characteristics protected by the Equality Act 2010. Also include details of existing issues for particular groups that you are aware of and are seeking to address or mitigate through this proposal.

3.1 Does the proposal have any potentially adverse impacts on people on the basis of their protected or other relevant characteristics?

Consider sub-categories (different kinds of disability, ethnic background etc.) and how people with combined characteristics (e.g. young women) might have particular needs or experience particular kinds of disadvantage.

Where mitigations indicate a follow-on action, include this in the 'Action Plan' Section 4.2 below.

GENERAL COMMENTS <i>(highlight any potential issues that might impact all or many groups)</i>	
PROTECTED CHARACTERISTICS	
Age: Young People	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Age: Older People	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Disability	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Sex	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Sexual orientation	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Pregnancy / Maternity	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Gender reassignment	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Race	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Religion or Belief	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Marriage & civil partnership	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
OTHER RELEVANT CHARACTERISTICS	

Socio-Economic (deprivation)	Does your analysis indicate a disproportionate impact? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Potential impacts:	
Mitigations:	
Other group(s) <i>Please add additional rows below to detail the impact for other relevant groups as appropriate e.g. Asylums and Refugees; Rural/Urban Communities, Homelessness, Digital Exclusion, Access To Transport</i>	
Potential impacts:	NA
Mitigations:	NA

3.2 Does the proposal create any benefits for people on the basis of their protected or other relevant characteristics?

Outline any potential benefits of the proposal and how they can be maximised. Identify how the proposal will support our Public Sector Equality Duty to:

- ✓ Eliminate unlawful discrimination for a protected group
- ✓ Advance equality of opportunity between people who share a protected characteristic and those who don't
- ✓ Foster good relations between people who share a protected characteristic and those who don't

<ul style="list-style-type: none"> • The Community Recovery Forum provides a platform for representatives of people with protected characteristics to ensure that discrimination is eliminated and that their voices are heard. We will also endeavour to extend representation to a wider range of groups as outlined in section 2.5. • The forum also provides a mechanism for the fostering of good relations between people who share protected characteristics, and those who don't. • Our Combined Data Analysis Pilot will also seek to ensure that support and key interventions provided by Devon County Council, Teignbridge Council and the Citizens Advice Bureau are targeted towards those areas, families and individuals that need help through a proactive and preventative approach to service delivery. • The training support provided to business will also be designed, promoted and implemented in such a way as to promote quality of opportunity and equals access for those with protected characteristics. We will ensure that any material developed through this project will be made available in a wide range of accessible formats. • A key aim of the transport hub is to facilitate greater use of a range of sustainable transport by delivering an attractive and accessible town centre facility • The transport hub will support the increased use of non-car modes. This could include buses, community transport, mobility scooters, cycles and ebikes.

Step 4: Impact

4.1 How has the equality impact assessment informed or changed the proposal?

What are the main conclusions of this assessment? Use this section to provide an overview of your findings. This content should be used as a summary in reports, where this full assessment is included as an appendix.

If you have identified any significant negative impacts which cannot be mitigated, provide a justification showing how the proposal is proportionate, necessary and appropriate despite this.

Summary of significant negative impacts and how they can be mitigated or justified:
There are no foreseeable negative impacts to our proposed projects. They have been designed with our equality duties in mind, and on the basis of extensive consultation and research into the impacts of Covid-19.
Summary of positive impacts / opportunities to promote the Public Sector Equality Duty:
<ul style="list-style-type: none"> • The Community Recovery Forum provides a platform for representatives of people with protected characteristics to ensure that discrimination is eliminated and that their voices are heard. • The forum also provides a mechanism for the fostering of good relations between people who share protected characteristics, and those who don't. • Our Combined Data Analysis Pilot will also seek to ensure that support and key interventions provided by Devon County Council, Teignbridge Council and the Citizens Advice Bureau are targeted towards those areas, families and individuals that need help through a proactive and preventative approach to service delivery. • The training support provided to business and transport hubs will also be designed, promoted and implemented in such a way as to promote quality of opportunity and equals access for those with protected characteristics.

4.2 Action Plan

Use this section to set out any actions you have identified to improve data, mitigate issues, or maximise opportunities etc. If an action is to meet the needs of a particular protected group please specify this.

Improvement / action required	Responsible Officer	Timescale
Further pro-active consultation with the groups outlined in box 2.5	Consultation Officer and Equality Lead	6-12 months

4.3 How will the impact of your proposal and actions be measured?

How will you know if have been successful? Once the activity has been implemented this equality impact assessment should be periodically reviewed to make sure your changes have been effective and your approach is still appropriate. Include the timescale for review in your action plan above.

The proposal pertains to 7 individual projects and therefore the measurements of success and impact vary from project to project. The equality impacts and implications relating to each project will be monitored by the responsible officer and projects teams for each respective project, in alliance with our Consultation Officer and under the guidance of our Equality Lead.
--

Step 5: Review & Sign-Off

EIAs should only be marked as reviewed when they provide sufficient information for decision-makers on the equalities impact of the proposal. Please seek review and feedback from management before requesting it

to be signed off. All working drafts of EIAs and final signed-off EIAs should be saved in G:\GLOBAL\EIA
Once signed-off please add the details to the 'Central Register of all Council EIAs' saved in the same
directory.

Reviewed by Service Manager: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Instead was reviewed by: Amanda Pujol	Strategic Leadership Team Sign-Off:
Date: 30/07/2021	Date: